

WORKFORCE CREDENTIALS

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AGENDA

- Accenture – who are we
 - We aren't so different – just a different audience
- Credentialing framework
 - Tying business needs to credentialed outcomes
- Why we do what we do
 - Employee-centric
- Imagine a day when....

WE PROVIDE END-TO-END SERVICES FOR CLIENTS ACROSS OUR FIVE BUSINESSES.

accenture>strategy

accenture>consulting

accenture>digital

accenture>technology

accenture>operations

SHAPES

Business
Strategy

Technology
Strategy

TRANSFORMS

Management
Consulting

Technology
Consulting

DIGITIZES

Interactive
Industry X.0

Applied
Intelligence

POWERS

Technology
Services

Cloud

Labs

Ecosystem
Alliances

OPERATES

Business Process
Services

Function- and
Industry-Specific

WE DELIVER LEARNING TO 450K INDIVIDUALS

FY18 HIGHLIGHTS



Learners

100%

Of employees have access to training

42

Hours of training per employee

4.6 M+

Average visits per month to myLearning

347 K+

Average unique user access to myLearning per month



Courses

34,200+

Active courses

12.87 M+

Completions per year

14,400+

Classroom courses offered

15,800+

Online courses offered

3,500+

Virtual courses offered



Evaluations

7.2 M+

Completed surveys



Classrooms

5

Regional Learning Centers



Training Hours

8,444,625

Total virtual participant hours

13,666,500+

Total classroom participant hours

767,500+

North America classroom hours

1,805,165+

Europe & Latin America (EALA) classroom hours

9,100,475

Asia Pacific (APAC) classroom hours

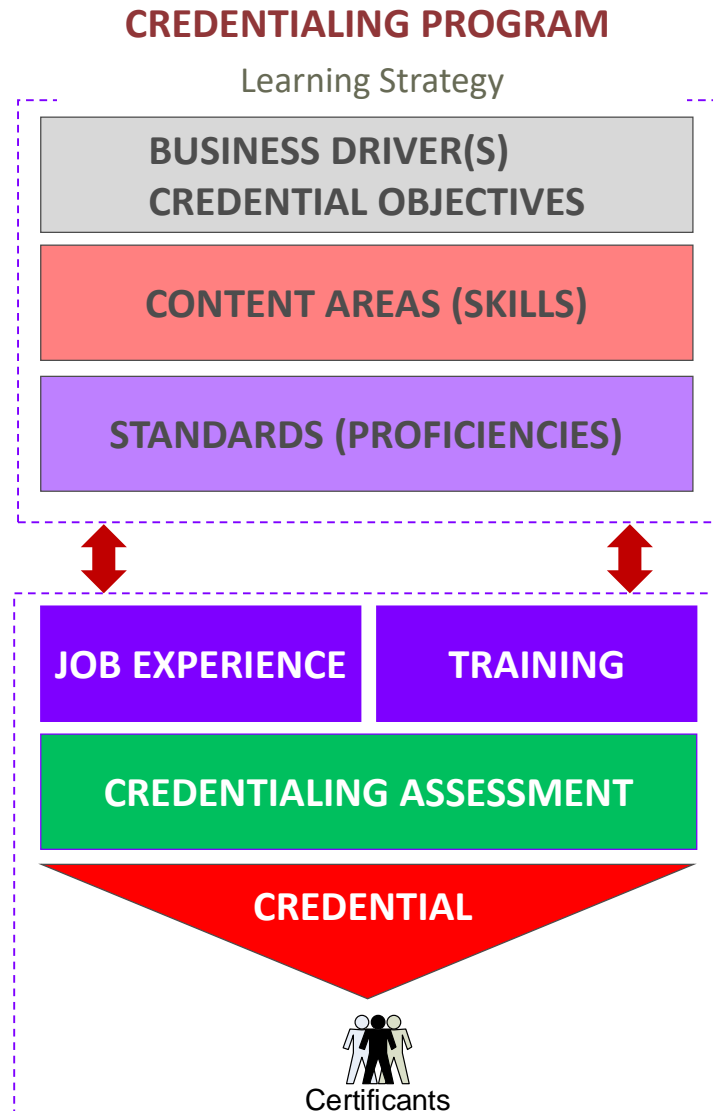
\$927M Spent on training

100+ Venues

86 Connected Classrooms

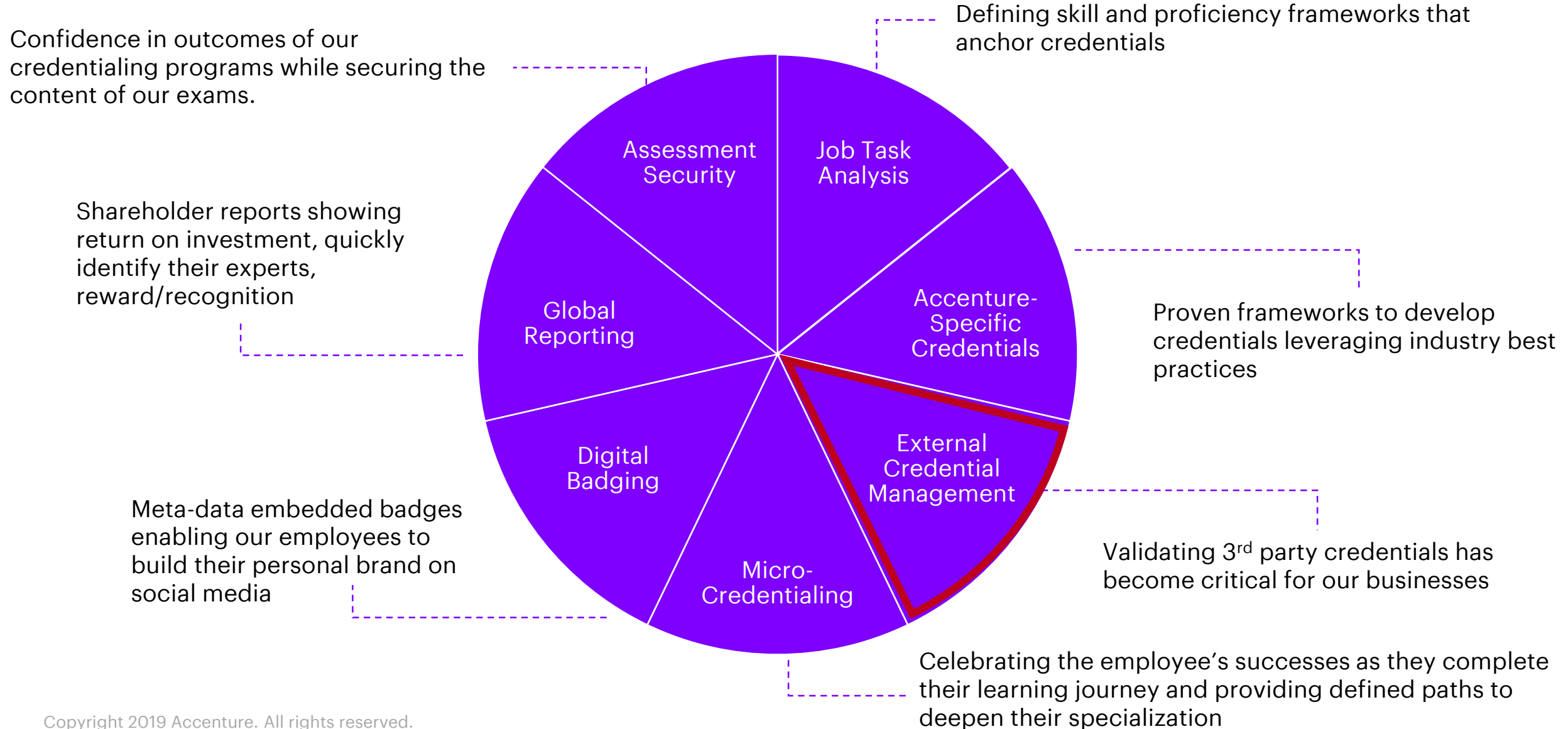
“FIT FOR PURPOSE” CREDENTIALING STRATEGIES

DISTILLING THE BUSINESS NEED INTO INTENDED OUTCOMES



- ❖ **Leverage World-class Learning Strategies** – aligned to developing and credentialing specialized skills
- ❖ **Focus on skills and proficiencies** – linked directly to critical KSAs (Knowledge, Skills and Abilities) required to perform in a role, function, domain or industry
- ❖ **Credential skills thru a formal and secure process** – Psychometric-based assessments providing valid and reliable outcomes which can be used in our Talent management processes

HOW WE DELIVER ON OUR FRAMEWORK



CREDENTIALS FOCUS - THE SUCCESS OF OUR EMPLOYEES AND OUR CLIENTS

Get the Right Experience

I am connected to roles that leverage my skills and enable me to deepen my skills

Learn what is Relevant

I am guided on what skills and learning I need to help me become credentialed

Transition to something new

I can become credentialed in emerging skill areas and compete in the GIG ECONOMY



Collaborate & Connect

I am tapped for my expertise and I connect with others through my community

Make an Impact with Clients

My credential enables me to advise my clients, improve Accenture's brand, and drive the business forward

Take On additional tasks

I can participate as a thought leader in areas where my credential proves my expertise

Grow Your Career

I have meaningful conversations that celebrate my achievements with my leaders

IMAGINE A DAY WHEN...



We can collaborate across industry and education in order to...



- Prepare “connected” learning opportunities in emerging and industry-relevant skills
- Collaborate across academia and industry to provide clear vision to careers of the future
- Develop credential solutions to expand the talent pool, making it easy to find the future workforce