



Government Credentialing Network

Hosted by Workcred, an affiliate of the American National Standards Institute

Monday, November 16, 2015

12:00 PM to 5:00 PM ET

ANSI Headquarters

1899 L Street NW, 11th Floor

Washington DC 20036

Summary of Key Points and Meeting Outcomes

On November 16, Workcred hosted the Government Credentialing Network, bringing together representatives from federal agencies and vendors to discuss initiatives relating to the quality and market value of credentials. The Network is intended to provide an effective and efficient forum for federal participants to share valuable information and insights about certifications, as well as related developments in policy, research, and statistics.

Now a formal group under [Workcred's governance structure](#), the Government Credentialing Network recently expanded to include both the participants of the ANSI-hosted Federal Interagency Meetings on Certifications and the Federal Roundtable on Non-Degree Credentials hosted by the National Center for Education Statistics (NCES) in the U.S. Department of Education. The agenda for each meeting normally includes presentations by governmental agencies and individuals conducting related government workforce development projects followed by opportunity for sharing of information and ideas.

Presentation on U.S. Department of Defense Nationally Accredited Certification Initiatives

A. Reese Madsen, Chief Learning Officer (Title X) at the U.S. Department of Defense (DoD) highlighted DoD's nationally accredited certification initiatives. In his presentation, he emphasized that the development of core competencies, training standards, and national accredited certification programs for analysis, collection management, cyber, geospatial-intelligence, cryptology, counterintelligence, and human intelligence is a key priority for DoD. The accredited programs are designed to integrate and optimize intelligence and security capability across workforce segments; strengthen functional management and expertise for each certification area; assure Congress, the intelligence community, DoD, and functional managers of the capability and proficiency being developed and deployed; and strengthen business cases for resources.

➤ [View Presentation](#)

Commercial Airline Pilot Certification and Training

Dr. Manoj Pantankar, director of the Center for Aviation Safety Research at St. Louis University, discussed the Center's work with the Federal Aviation Administration's (FAA) commercial airline pilot certification and training program that is designed to help find, select, and train new pilots. He noted that major national aviation authorities (NAAs) agree that their knowledge exams are outdated and do not take advantage of the current computer technology to thoroughly assess the requisite knowledge at respective certification/licensing level. Some NAAs acknowledge that their examinations have been compromised, and others do not have the resources to engage in comprehensive overhaul of the knowledge

assessment process. Dr. Pantankar provided an overview of the prototype model, results of the research, and key lessons learned.

➤ [View Presentation](#)

Aircraft Maintenance Personnel Licensing and Certificates

The Federal Aviation Administration’s Bryan Davis, Timothy Shaver, and Kevin Morgan presented on FAA’s credentialing initiatives for aircraft maintenance personnel. FAA certifies air carriers, schools, maintenance organizations, and people (pilots, flight attendants, aircraft dispatches, mechanics, repairman, air traffic control tower operators, and parachute riggers). Their presentation provided an overview of the eligibility, experience, knowledge, and skills requirements to obtain certificates, and the privileges associated with the certificates.

➤ [View Presentation](#)

Key Issues & Problem Solving Discussion

In an open and interactive discussion, federal representatives shared specific credentialing challenges, questions, and issues for input and feedback by the group.

Federal Interagency Workshops Update

At the April 2015 Government Credentialing Network meeting, a workshop steering committee was formed to explore the possibility of fee-based Federal Interagency Workshops. Dr. Swift shared an update of the steering committee’s efforts and the [results of a survey](#) that sought input from the federal credentialing community on four potential workshop ideas:

1. What is a credential, what are the different types, and how are they defined through federal initiatives or within agencies?
2. What is the landscape of credentials that are possible for federal agencies, and what are the definitions around those?
3. How is legislation driving competency and credentials in the federal government?
4. What specific credential initiatives have been the result of legislation, and what has been done with it?

Participants recommended combining **Topics 1 and 2** together and **Topics 3 and 4** together to create two tracks of workshops: one basic/introductory (Topics 1 and 2); the other more advanced (Topics 3 and 4). It was felt that with two tracks, attendees would be encouraged to bring others from their organization. To fund the workshops, participants recommended considering a corporate sponsorship model that would enable participants to attend without a registration fee. The suggestion was also made to look into hosting the workshops at a government building.

ACTION: Taking into consideration the input received from network participants, the workshop steering committee will reconvene to craft a logistical plan for the workshops, including funding models, a budget, speakers, and meeting venues.

Current Workshop Steering Committee Members

Deanna	Hudella	Pearson VUE
Brenda	Miller	United States Army Combat Readiness
Tamara	Nazario	United States Army Combat Readiness
John	Haigh	Department of Education
Paul	Sheaffer	Lawrence Berkeley National Laboratory
Mary Ann	Pacelli	National Institute of Standards and Technology (NIST)

Roy Swift will reach out to contacts at the Office of Personnel Management (OPM) and the U.S. Department of Labor to invite their participation in the steering committee. ****Additional members of the Government Credentialing Network are invited to participate in the steering committee – please email jzabinski@ansi.org or jfelts@ansi.org to indicate your interest.****

Next Meeting

The next meeting of the Government Credentialing Network will be held in the first or second quarter of 2016, with the specific date to be confirmed by Workcred staff.



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Meeting Attendees
November 16, 2015

First Name	Last Name	Organization
Cynthia	Woodley	Chair, Government Credentialing Network; Member, Workcred Board of Directors
Sandra	Barniea	Defense Cyber Investigations Training Academy
Kevin	Bradley	HumRRO
Bryan	Davis	Federal Aviation Administration
Janet	Felts	Workcred
Selden	Fritschner	U.S. Department of Transportation
Johnathan	Gardner	U.S. Department of Veterans Affairs
John	Haigh	U.S. Department of Education
Lane	Hallenbeck	ANSI
Deanna	Hudella	Pearson VUE
Lisa	Hudson	U.S. Department of Education
Sue	Jackson	Pearson VUE
Vijay	Krishna	ANSI
Lisa	Lutz	SOLID, LLC
Reese	Madsen	U.S. Department of Defense
Kevin	Morgan	Federal Aviation Administration
Gavan	O'Shea	HumRRO
Mary Ann	Pacelli	NIST MEP
Manoj	Patankar	Center for Aviation Safety Research, St. Louis University
Melinda	Rose	Global Skills Exchange Corporation
Tim	Shaver	Federal Aviation Administration
Roy	Swift	Workcred
David	Tobey	VivoWorks
David	Wilcox	GSX
Jana	Zabinski	Workcred



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PROPOSED AGENDA

12:00 p.m.	Lunch	
12:30 – 12:45 p.m.	Welcome and Meeting Overview	<p>Dr. Cynthia Woodley, Chair Board Member, Workcred Board of Directors ANSI Board of Directors</p> <p>Dr. Roy Swift Executive Director, Workcred</p>
12:45 – 1:30 p.m.	<p>Presentation on U.S. Department of Defense Nationally Accredited Certification Initiatives</p> <p><i>A. Reese Madsen, Chief Learning Officer (Title X) at the U.S. Department of Defense (DoD) will highlight DoD's nationally accredited certification initiatives.</i></p> <p><i>A Q&A period will follow the presentation.</i></p>	<p>A. Reese Madsen Chief Learning Officer, U.S. Department of Defense</p>
1:30 – 2:15 p.m.	<p>Commercial Airline Pilot Certification and Training</p> <p><i>Dr. Manoj Pantankar, director of the Center for Aviation Safety Research at St. Louis University, will discuss the Center's work with the Federal Aviation Administration's (FAA) commercial airline pilot certification and training program.</i></p> <p><i>A Q&A period will follow the presentation.</i></p>	<p>Manoj Pantankar, MBA, Ph.D., FRAeS Director, Center for Aviation Safety Research, St. Louis University</p>
2:15 – 2:30 p.m.	Break	
2:30 – 3:15 p.m.	<p>Aircraft Maintenance Personnel Licensing and Certificates</p> <p><i>The Federal Aviation Administration's Timothy Shaver will present on FAA's initiatives related to issuing licenses and certificates for aircraft mechanics, repairmen, and other aircraft maintenance personnel.</i></p> <p><i>A Q&A period will follow the presentation.</i></p>	<p>Timothy Shaver Acting Manager, Aircraft Maintenance Division Federal Aviation Administration</p>

3:15 – 4:00 p.m.	<p>Key Issues & Problem Solving Discussion</p> <p><i>In an open and interactive discussion, federal representatives will be invited to share specific credentialing challenges, questions, and issues for input by the group.</i></p>	<p>Dr. Woodley</p> <p>Agency Representatives</p>
4:00 – 4:45 p.m.	<p>Federal Interagency Workshops Update</p> <p><i>Dr. Swift will summarize the activities of the Workshop Steering Committee and the results of a recent survey that sought input from the federal credentialing community on potential workshops.</i></p>	<p>Dr. Swift</p> <p>Agency Representatives</p>
4:45 – 5:00 p.m.	<p>Recap of Action Items and Next Steps</p>	<p>Dr. Woodley</p>
5:00 p.m.	<p>Adjournment</p>	