Results of the Certification Body Data Collection Survey

Presentation to the Voluntary Data Sharing Network

February 13, 2020

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Certification Body Data Collection Survey

- The information gathered in this survey is used in the aggregate

- The results are intended to spur conversations about the data that certification bodies currently collect, why certification bodies are collecting certain data points, and why other pieces of data are not collected

- 30 respondents/certification bodies represented

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What data does your certification body collect on both your certificants and certifications? (check all that apply)
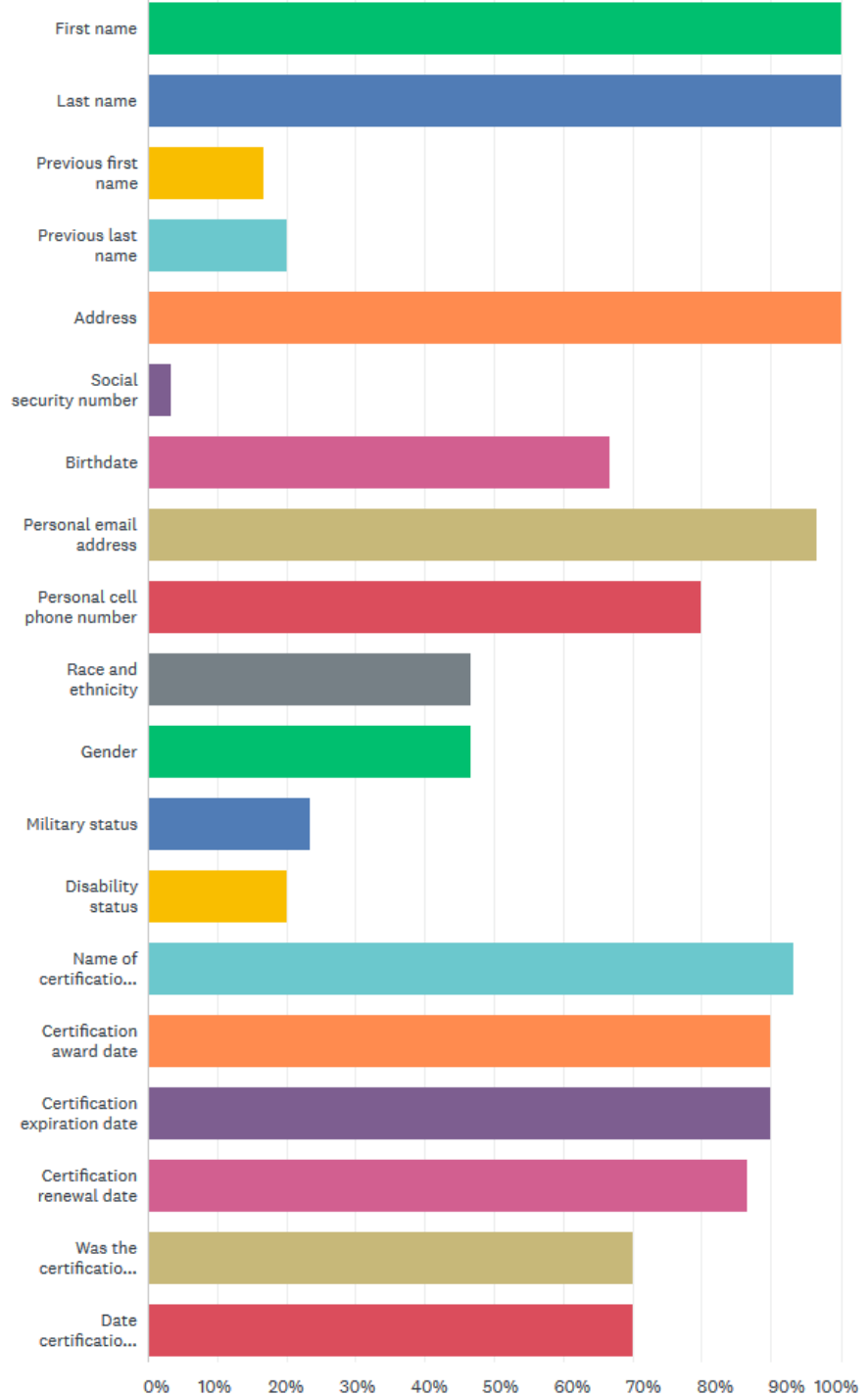
What data does your certification body collect on both your certificants and certifications cont.
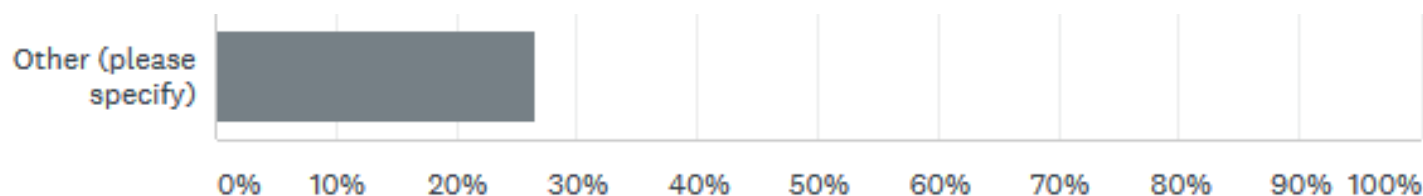

- Year entered the profession
- Place of employment
- Employment setting
- Organization type
- Organization total operating budget
- Level of responsibility
- Job title
- Supervisor and supervisor email address
- Education level
- Area of concentration of degree
- Other professional memberships
- Licenses and licensing agency
- Other certifications

- First time applicant/retake applicant
- Student status/student candidate
- Number of years of related experience
- Unique certification number
- Where the user took the training course
- If someone changes his/her name, we retain previous name information
- Need for religious or disability accommodations
- Disability status collected only from individuals requesting testing accommodations
- Dates associated with revoked certifications are in online accounts for individuals affected

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# What types of institutions provide preparation for your certification(s)?
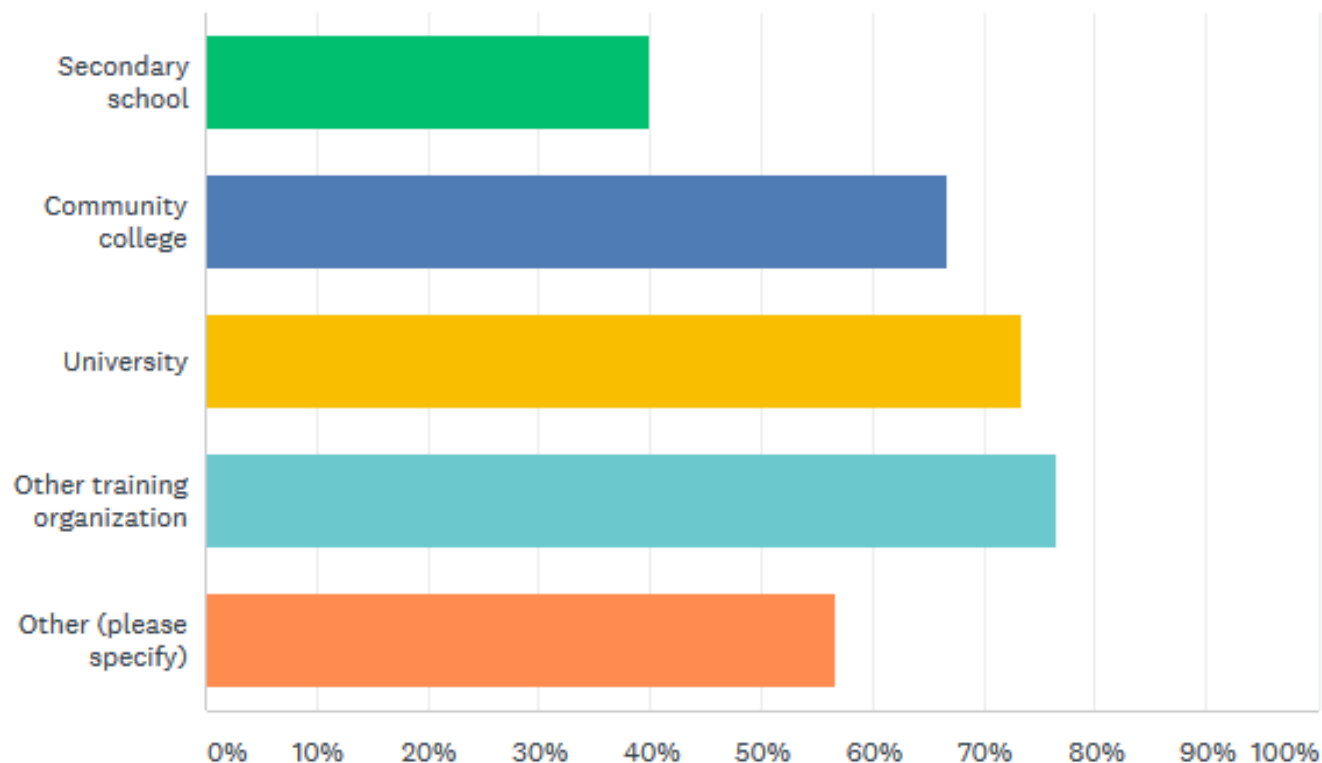
What types of institutions provide preparation for your certification(s) cont.
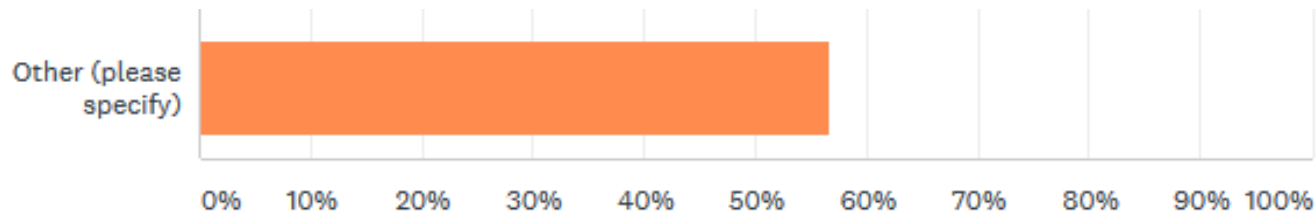

- Employers/On-the-job training
- OSHA
- CCMC workshops (for certification preparation but not for eligibility)
- Work experience
- Military
- CBOs/High Schools
- Professional trade schools
- Self study
- Our own firewalled learning department

- Exam prep trainers
- Institutes of Technology
- Union apprenticeships
- We have a chapter network as well
- Residency training
- Test centers that are approved to conduct certification exams often offer independent training
- SHRM, SHRM chapters, SHRM state councils
- No authorized preparation currently

Do you have a mechanism of recognition (e.g., "endorsed curriculum") for education and training providers to align their curriculum to the certification test blueprint?
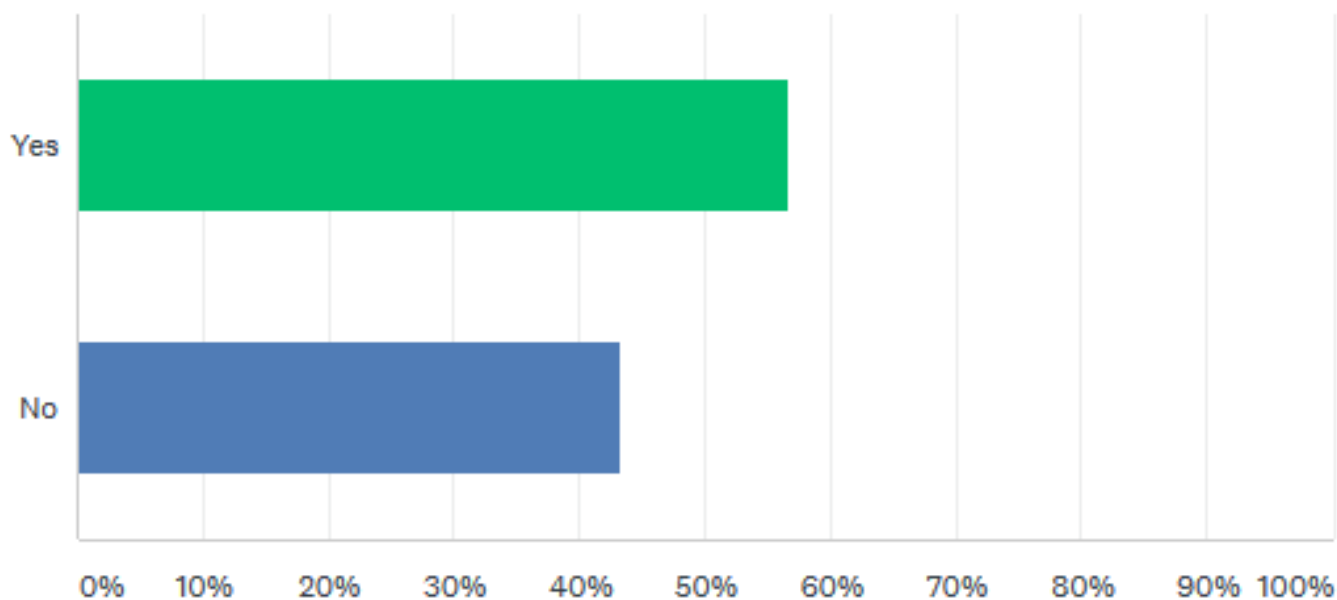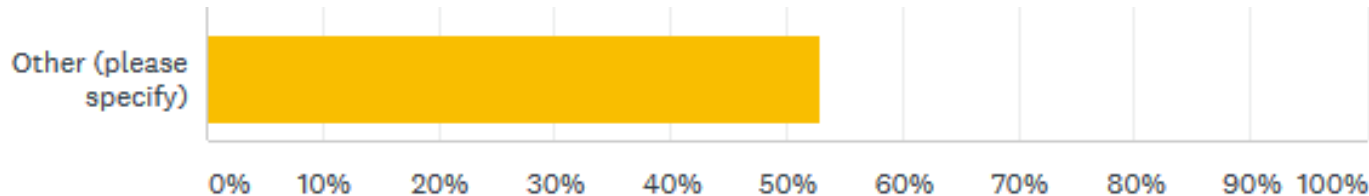
What information do you capture from the education and training provider? (check all that apply)
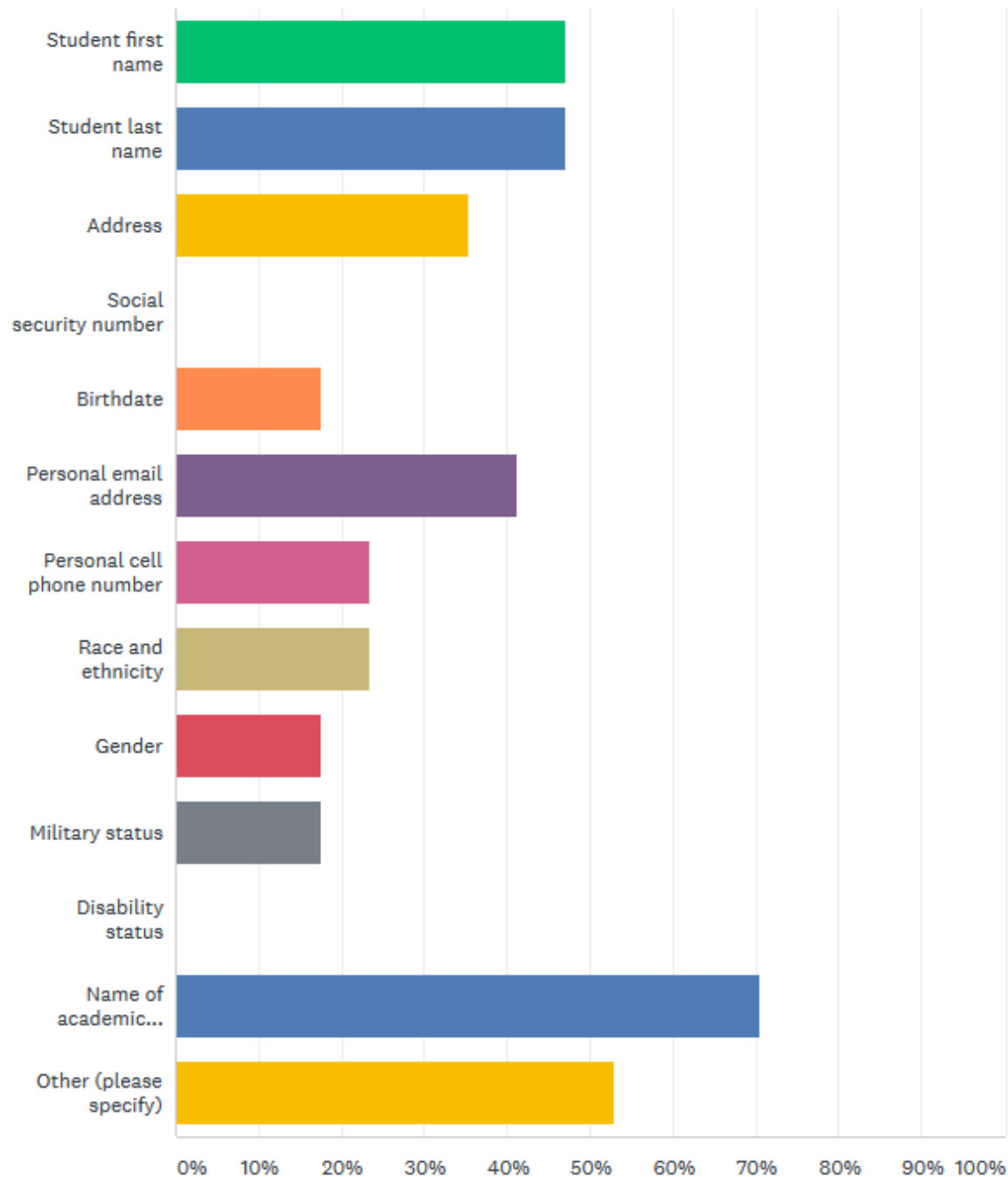
What information do you capture from the education and training provider cont.


- We track the provider, not the individuals
- We gather information about recognized providers, but not their students unless there is a direct billing arrangement
- Certificate award date
- Syllabus

- Curriculum for comparison with our exam blueprint
- Certificate of Attendance (CoA)/Proof of courseware access
- Website pages related to the training
- None - we ask at time candidate is completing application

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Does your certification body provide preparatory materials for individuals who are interested in taking the certification exam?
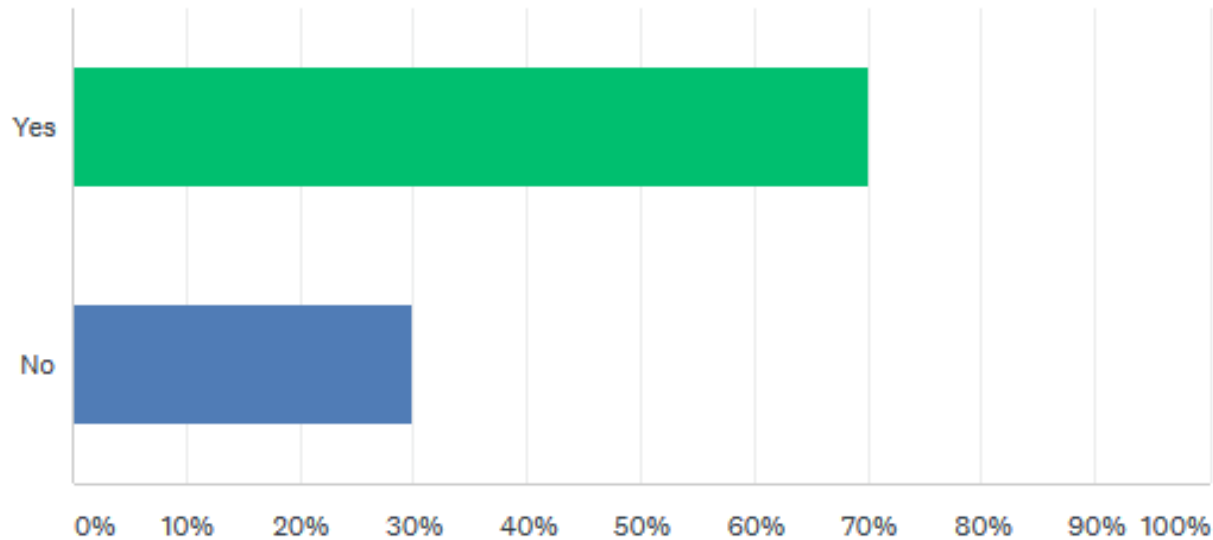
Does your certification body approve education and training providers to offer course(s) for recertification?
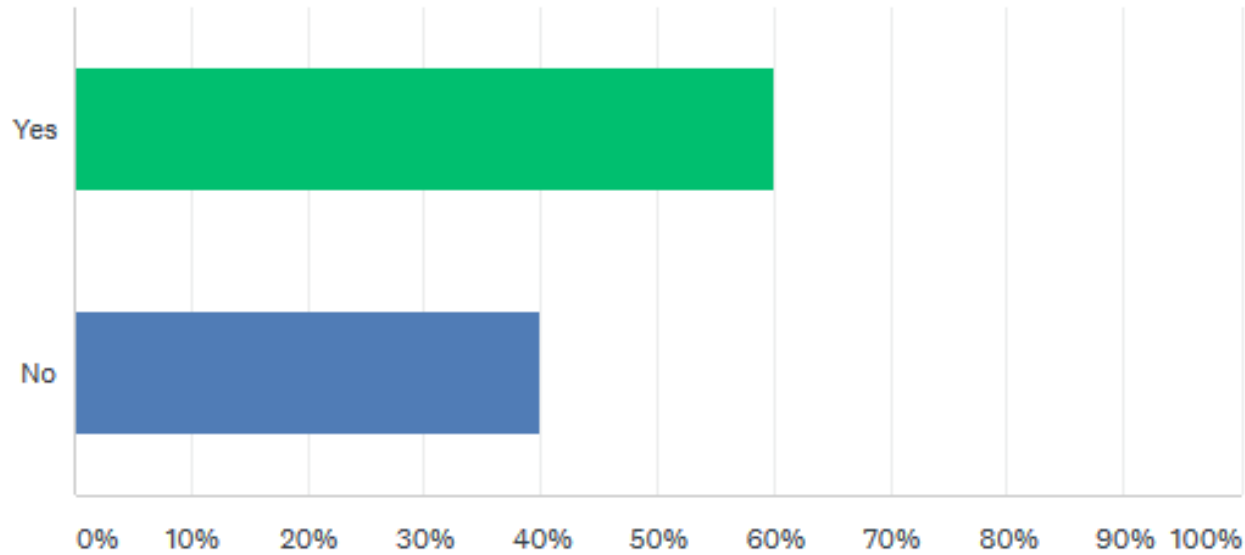
QUESTIONS?

for more information

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