

Christy Uden, Chief Operating Officer

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- Since 1969 -

Benefits of NSC Data for BCSP

Provides a complete picture from education through credentialing to use for:

- Strategic planning: Identifying outcomes to help BCSP find future leaders in safety, health, and environmental practice
 - Which certificants go on to a degree program?
 - Which degree programs provide pathways to BCSP credentials?
 - Data to support BCSP Board decision making
- Identifying previous blind spots related to BCSP's target population

Benefits - continued

- Refining targeted outreach to existing and new markets
 - Youth outreach
 - Recruitment of more academic programs to become Qualified Academic Programs (QAPs)
- Ability to answer student-outcome questions from youth outreach stakeholders
- Enhancing and growing BCSP's Qualified Academic Program (QAP) relationships
 - Partnerships with QAPs that exhibit a high turnout of certificants after graduation
 - Ability to answer the many questions QAPs ask us about student outcomes

Potential Benefits – Census Data

Addition of Census Bureau data on industry employment promises to

- Extend and strengthen strategic planning and marketing benefits
- Fill in gaps in pathway of success where credential holders go after certification
- Identify trends in pathways
 - Education -> certification
 - Certification -> industry

Currently Available Data that BCSP Would Like from NSC

- Whether a record is found for each individual
- Individual-level information:
 - Educational history
 - Enrollment period
 - Enrollment status
 - School and program
 - Graduation status and date
 - Other credentials held

Data BCSP Would Like If It Becomes Available

- Aggregate employment data
 - Industries that employ our certificants
 - Job titles held by our certificants
 - Salary/wage information
 - Job flows, pathways taken

Risks, Challenges, and Solutions

- Integration with our database system: Dedicated, secure FTP access to send and receive data
- Data integrity
- Data privacy
 - Regulations
 - FERPA
 - GDPR (basis of BCSP's privacy policy)
 - New State of California legislation
 - Regulations around handling of data for minors
 - Accreditation standards
- Data security
 - Written and on-site audit of NSC facility
 - Risk of data breach of personally identifiable information

Risks, Challenges, and Solutions: IT Audit

- Used an ISO 27001 template as a framework
 - Found that NSC is in compliance with ISO 27001
- Conducted an on-site audit
 - Questionnaire prior to site visit
 - On-site observation of measures to ensure NSC's facility is a secure site
 - Discussion of policies and procedures with NSC's cybersecurity personnel
- Ensured destruction of data
 - BCSP can end participation at any time with 90 days' written notice
 - NSC to provide affidavit of destruction of data
- Currently working on breach procedures
 - Time period to notify in the event of a breach
 - Time period to resolve the breach

Risks, Challenges, and Solutions: Accreditation Standards

- BCSP's certifications are accredited under ISO IEC 17024
- Section 7.3 requires certifying bodies to
 - Have documented policies and procedures for maintaining and releasing information
 - Keep confidential all information obtained during the certification process; individuals may provide written consent for release of information to a third party

Accreditation Standards - continued

- BCSP bases its privacy policies on GDPR
 - We cannot certify a person or maintain their certification if they opt out of our having data about them
- BCSP considers the following as confidential information:
 - Exam results
 - Most personally identifiable information, except as part of a directory listing
- Anyone can
 - Opt to suppress their personally identifiable information
 - Opt out of receiving promotional messages anything that is not directly relevant to their certification

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