Improving the WTO SPS and TBT Enquiry Points

and Notification Authority in Côte d'Ivoire

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| 9:00 | Introduction |
| 9:30 | Responding to enquiries |
| 10:00 | Notifications   * Issuing * Disseminating notifications to stakeholders using ePing * Handling comments |
| 12:30 | Promotion of the SPS and TBT Enquiry Points |
| 13:00 | Lunch |
| 14:00 | Written operating procedures   * Responding to enquiries * Acquisition of reference materials * Issuing notifications * Distributing notifications from WTO members * Handling comments related to notifications from WTO members * Handling comments related to notifications from Côte d'Ivoire |
| 16:30 | Wrap-up |