Standards to Promote Interoperability



U.S.-Africa Clean Energy Standards Program





POWER AFRICA

MOTOROLA SOLUTIONS

1st October-2018

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MOTOROLA SOLUTIONS

ENSURING SAFER MORE PRODUCTIVE ELECTRICAL UTILITIES



Agenda:



2. Mission Critical communications for IIoT

3. Sample Application

4. IIoT and Cyber Attack

1st October-2018

MISSION CRITICAL COMMUNICATIONS

WHAT IS DEFINED IN THE STANDARD ?



- Group Communications + Multi Agency Collaboration
- Nationwide Scalability
- Immediate
- Secure
- Always Available
- Interoperability
- Mission Critical Data
- Rugged Devices
- Operational Accessories









What is APCO\P25 ?

ALL IN ONE Radio





LIFELINE COMMUNICATION

SAVE YOUR COMMUNITY AND KEEP YOUR PERSONNEL SAFE

REDUCE INCIDENT RESPONSE TIMES

Visually and audibly alert firefighters in the station to incident details. Remotely turn off stoves, lock up and monitor security when the station is empty.

ENSURE EVERYONE GOES HOME While on scene, account for all personnel and

monitor their equipment to ensure everyone gets out safely.



KEEP YOUR REMOTE EQUIPMENT OPERATING AT PEAK PERFORMANCE

INCREASE PRODUCTIVITY AND REDUCE DOWNTIME

Achieve greater operational control with the powerful process automation and expansive communication capabilities of SCADA RTUs seamlessly integrated across your operations.

OPERATE MORE INTELLIGENTLY

Purpose built Machine-To-Machine (M2M) modems transmit operational technology data across your ASTRO 25 system to enterprise applications, without incurring subscription fees from other networks.

ASTRO 25 DATA APPLICATIONS AVAILABLE TODAY FROM MOTOROLA SOLUTIONS



ASTRO 25 OUTDOOR GPS LOCATION

Track the location of your vehicles and personnel through either a dedicated GPS receiver or the integrated GPS in your APX radio.

ENHANCED GEO SELECT

Combine location, mapping and geofences to enable radios to

FLEET MANAGEMENT

OVER THE AIR SOFTWARE UPDATE

Update your entire fleet of radios in less than a week with no service disruption.

PROGRAMMING OVER P25 (POP25) Reprogram radios over the sir, eliminating the need to bring the



Digital Radio – Voice and Data

Regionally: Kenya , Ethiopia , Rwanda* chose to use the P25 Mission Critical Standard for Public Safety and for utility use

MESSAGING AND ALERTING

ASTRO 25 ADVANCED MESSAGING SOLUTIONS

Send and receive pre-programmed or free-form text messages to individuals or groups directly from two-way radios.

TALKGROUP TEXT MESSAGING

Broadcast detailed information via text to everyone in a talkgroup simultaneously.

MACH ALERT FIRE STATION AUTOMATION AND ALERTING Alert multiple fire stations simultaneously and control elements in the firehouse such as closing doors and turning off stoves to improve response time, efficiency and safety.

MONITORING AND CONTROL

APX PERSONNEL ACCOUNTABILITY

Streamline on-scene roll calls, alert your team to changing incident situation and improve personnel safety.

SCADA & INDUSTRIAL IOT

From site security to fluid flows and electric grids, monitor and control remote sites and equipment with a variety of applications tailored to industry specific needs.







GSM\CELLULAR NETWORKS ARE ONLY AVAILABLE IN PLACES WHERE \$\$\$ COULD BE GENERATED (POPULATED AREAS)

OFTEN NOT AVAILABLE IN RURAL AREAS AND PLACES WHERE OUR GRIDS RUN

ALWAYS AVAILABLE

Your mission critical operations depend on reliable voice PTT communications all the time, everywhere you operate. Why not demand the same reliability from your data service. You can depend on ASTRO 25 data the same as you already trust your ASTRO 25 PTT service for:

- Resiliency Against Service Disruptions
- Coverage Everywhere You Need It
- Security

SUPER STORM SANDY WHEN WILL IT OCCUR AGAIN?

DURING SUPERSTORM SANDY THERE WERE:

% OF CELL SITES IN THE 10-STATE REGION OUT OF SERVICE B DAYS BEFORE CARRIERS RESTORED FULL SERVICE

PUBLIC SAFETY SYSTEMS ADVERSELY AFFECTED

MOBILE OPERATION PLATFORM BRINGS A COMMUNICATION SITE TO AREAS OUT OF COVERAGE OR THAT SUFFERED A DISASTER







Communication Systems Could be interconnected Regionally for collaboration just like a power grid is connected

Taking it a step further....

A single regional investment could save utilities a huge budget on critical communication once a system is managed centrally for a region

LEVERAGE YOUIR DATA CAPABILITIES OF YUR RADIO NETWORK TO DEPLOY A SECURE IOT\DMS

INTEGRATE DATA INTO YOUR ASTRO 25 VOICE SYSTEM

In an ASTRO 25 voice and integrated data system, data coexists with voice traffic over the same radio frequencies. The system dynamically reallocates channels to voice or data in real time as user demand requires – maximizing your use of available channels.

Voice has priority over data so data transmissions will not interfere with voice calls. In times of emergency, a site's data resources are reallocated if the demand for voice becomes exceptional, providing extra voice capacity when it becomes essential.

- Identical footprint as voice
- Same site equipment
- Channels dynamically switch to voice or data based on user demands
- Project 25 (P25) standard-based

ADDRESSING THESE CHALLENGES REQUIRES THE SEAMLESS MOBILIZATION OF INFORMATION AND CONTROL



ACHIEVE UNCOMPROMISING SAFETY DRIVE INTELLIGENT PRODUCTION WITH THE ASSURANCE OF ASSET SECURITY



L TRANSFORM THE **ELECTRICAL UTILITY ENTERPRISE BY** SEAMLESSLY CONNECTING WORKFLOWS, **PEOPLE AND PROCESSES TO REAL TIME INFORMATION ACROSS ANY** NETWORK







\$4 TRILLION INDUSTRY





ADVANCING SAFER AND MORE PRODUCTIVE ELECTRIC UTILITIES





GLOBAL ENERGY CONSUMPTION WILL RISE BY OVER

50%

OVER THE NEXT 30 YEARS

\$20.5 BILLION IN ELECTRICITY IS LOST IN TRANSMISSION AND DISTRIBUTION IN THE US

184 % INCREASE IN ATTACKS AGAINST INDUSTRIAL CONTROL SYSTEMS FROM 2016 TO 2017

INDUSTRIAL INTERNET OF THINGS TERM GLOSSARY





OPERATIONAL TECHNOLOGY

Devices that enable the physical control, automation and monitoring of field assets and equipment i.e. RTUs, PLCs, Intelligent Electronic Devices, Sensors, M2M Devices

REMOTE TERMINAL UNIT (RTU)

A SCADA device capable of local processing and control for automation of physical assets and equipment while also communicating information for remote monitoring and/or control

PROGRAMMABLE LOGIC CONTROL (PLC)

A SCADA device capable of local processing and control for automation of physical assets and equipment without communication

INTELLIGENT ELECTRONIC DEVICE

More application specific devices capable of control of assets and equipment i.e. capacitor bank controllers and cathodic protection rectifiers

INDUSTRIAL IOT SOLUTION COMPONENTS

SCADA: SUPERVISORY CONTROL AND DATA ACQUISITION

Process automation used to centrally monitor and control equipment and assets such as motors, valves, pumps, relays, etc.

M2M: MACHINE-TO-MACHINE

Operational technology data connectivity and communication to expand your organizational view and control.

NETWORK OF NETWORKS

A combination of communication networks capable of working together to collect and communicate data across operations.

PARTNER SOLUTIONS

A wide-range of partners who are certified to develop, integrate and deploy Industrial IoT solutions across a variety of areas of expertise.





ADVANCING SAFER AND MORE PRODUCTIVE ELECTRIC UTILITIES



ACHIEVE GREATER SUPPLY RELIABILITY

DRIVE INTELLIGENT PRODUCTION

DEFEND AGAINST CYBER ATTACKS

MOTOROLA SOLUTIONS INDUSTRIAL INTERNET OF THINGS





EMPOWER YOUR ELECTRICAL UTILITY TO MEET ESCALATING DEMANDS





A command center operator looks over **CommandCentral Aware** to monitor assets for alerts sent from the IRM1500 and data can be stored for trend analysis and historical system analysis. A communication gateway interprets and converts data transmission to provide data in the correct size and bandwidth to the control system and servers from the field devices.



(((**,**)))





The IACE 3600 sends an alert to a centralized control room based on sensors registering any physical breaches to a site such as door openings and movement





ACE3600

An ACE3600 measures current flow from sensors on remote power lines and substations and sends periodic updates to a centralized control. In the event of a disruption an alert will be registered based on the precise location for a quick and accurate response

REMOTE MONITORING & ALERTING WITH M2M OVER LMR COMMUNICATION NETWORK

EMPOWER YOUR ELECTRICAL UTILITY TO ENABLE EFFICIENT POWER DISTRIBUTION AUTOMATION



MINI DSM SCADA PROJECT

Customer: Kenya Power and Lightening Company

- Electrical contractor El-Mor Israel
- Project scope: Pole top (150) and RMU (50) automation
- Deliverables: SF6 switches, Installations
- Motorola Deliverables: Design, 1 VHF Repeater, 200 RTUs,
 SCADA HMI









TYPICAL LBS CONFIGURATION

The requirements: •To operate the Load Break Switch (LBS) Motor •Advanced Fault detection

RTU

Radio

Local/Remote Sw.

Battery

Fault Detection Unit

Power Supply , Battery charger



Substation Screen



Select Feeder HIGHRIDGE SARIT PEPONI WAIYAKI_WAY Cancel

KPLC Nairobi SCADa

Feeder screen, one line diagram





LBS screen



RTU status screen

STATUS

Ele Edit View Layers Qusters Options Modes Help

RTU Status													
RTU Id	Poll	Comm.	Update	I /O	РМ	AC	Batt	LBS Status	LBS Control				
1001	Poll		00:00					Closed	Control				
1002	Poll		00:00					Open	Control				
1003	Poll		00:00					Closed	Control				
1004	Poll		00:00					Closed	Control				
1005	Poll		00:00					Closed	Control				
1006	Poll		00:00					Closed	Control				
1007	Poll		00:00					Open	Control				
1008	Poll		00:00					Closed	Control				
1009	Poll		00:00					Closed	Control				
1010	Poll		00:00					Closed	Control				

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SUPPORTED MEDIA'S



ASTRO [®] 25		Dimet	ra	MOTOTRBO MOTOTRBO		
APX6500 APX4000		MTM520	00/5400	DM4400 Connect + DM4400		
*Analog Radio	Cellular	Satellite	Wired	Microwave	Data Radio	
DM4400			Leased line Fiber Optics			

* Two way analog is currently being supported by only the ACE3600

2 Group Members P Assistie D D Mon

MOTOROLA

♥ # ♥ ■ 16:53 Q

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OPTIMIZE DATA FOR INCREASED EFFICIENCY

For organizations that need to be able to send a high volume of short data messages, ASTRO 25 Enhanced Data can increase inbound data efficiency up to 12 times and enable denser network traffic. This can be beneficial for GPS applications – tracking users at a higher cadence.

- Dynamically assign data channels
- · Dedicate channels to data-only to preserve data capacity
- Support more GPS users at a higher cadence





Radio Control APIs Remotely control portable radios and mobiles in the field.



Console APIs Access ASTRO 25 console interface for dispatch and voice logging applications.

Network APIs Receive, process and correlate events and alarms from ASTRO 25 network elements.



Data APIs

Send and receive short data messages to two-way radios over the ASTRO 25 IP data channel.

WITH THE "GAIN" OF AN ADVANCED AUTOMATED GRID COMES SOME "PAIN"



INCREASE IN CYBER ATTACKS AGAINST THE ENERGY SECTOR¹ \$10 BILLION IMPACT OF THE LARGEST BLACKOUT IN NE U.S. AND CANADA⁵ **67**%

COMPANIES WITH ONE OR MORE SECURITY COMPROMISES CAUSING DISRUPTION² 78% LIKELY ATTACK ON SCADA OR ICS SYSTEMS IN THE NEXT 24 MONTHS³











Secure the Industrial IoT-Cyber Attack

83% OF THE ORGANIZATIONS SAY CYBER ATTACKS ARE THE ONE OF THEIR TOP 3 THREATS

38% OF ORGANIZATION PREPARED FOR A CYER ATTACK



ARM YOUR IIoT SYSTEMS WITH **PROACTIVE THREAT DETECTION, REAL-TIME CORRECTION** & **RESPONSE**



PROTECT YOUR DAILY OPERATIONS FROM BEING COMPROMISED

42.8 100% **NN** INCREASE IN ATTACKS TO DISCOVER³ AGAINST INDUSTRIAL BERSECUR ATTACKS IN 20141 CONTROL SYSTEMS FROM 2013 TO 2014²

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CYBER THREATS WITHIN ELECTRIC UTILITIES





WIDESPREAD VULNERABILITY REQUIRES SYSTEMATIC PROTECTION



CYBERSECURITY FRAMEWORK



PROTECT DEVELOP SAFEGUARDS

DETECT MAKE TIMELY DISCOVERIES



RESPOND TAKE ACTION



Perform a thorough risk analysis Uncover potential vulnerabilities

Develop policies and procedures Implement appropriate access and auditing control

Continuous monitoring 24x7x365 Enable auditing capabilities

Establish a robust response plan Correlate, analyze, triage and respond to detected events

Institute a recovery plan Create improvements to prevent future attacks NEW WAYS OF DOING BUSINESS DEMANDS SMARTER CYBERSECURITY: A BEST PRACTICE FRAMEWORK

INSULATE THE INTELLIGENT AT THE HEART OF YOUR OPERATIONS THE CONTROL ROOM



UKR CC Video



WINDOWS HARDENING

Secure and lock down operating systems to minimize security threats and meet government standards (FISMA 2014)



ANTI-VIRUS SOFTWARE

Detect, prevent, and remove damaging code, such as worms, viruses, and Trojan horses on your computer.



APPLICATION CONTROL SOFTWARE

Block unauthorized applications and code from your servers, workstations and field devices by allowing only pre-identified and approved programs to run. The ACE3600 RTU and Gateway have application control mechanisms tested by McAfee Solidifier.



DEMILITARIZED ZONE (DMZ)

Tightly regular traffic entering servers with a combination of firewall and intrusion prevention systems. The DMZ eliminates common connection between the outside world and internal controlled zone.



EXTEND PROTECTION TO THE EDGE ACE3600 REMOTE TERMINAL UNIT





ROLE-BASED ACCESS CONTROL

Assign specific roles and permissions to perform certain operations based on those roles. i.e. security admin could define roles and assign permission to each role.





Permit or deny data transmission into your system or

device based on rules and established criteria. All IP messages must pass through a firewall which examines each one and blocks those not meeting security criteria.

ACCESS CONTROL

Verify access to an RTU is legitimate from both other RTUs or system users with authentication.

APPLICATION CONTROL SOFTWARE

Block unauthorized applications from your components by allowing only pre-approved programs to run. The ACE3600 RTU and Gateway have application control mechanisms tested by McAfee Solidifier.

INTRUSION DETECTION SYSTEM



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Automatically look for malicious activity or violates security policies. The ACE3600 will only allow legitimate traffic to enter and block malicious activity. Unauthorized activity is logged and can be reported to a designated control center.



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ENCRYPTION

Data-at-Rest (DAR) protection ensures all data stored on devices or applications is encrypted with FIPS 140-2 validated AES 256 bit encryption significantly reducing the threat of lifting confidential data from compromised devices. Ensure secure data in transit with end to end encryption with AES 256 bit encryption.

AUDITING

Monitor any and all activity including suspicious activity or deviations from set security policy. Any attempt of unauthorized access to a secre ACE3600 RTU will be blocked and logged. The security log is encrypted and saved in FLASH memory to prevent malicious alteration and can be retrieved for forensic purposes after the event.

UNUSED PORT DEACTIVATION

The ACE3600 RTU enables unused ports to be disabled, reducing its vulnerability to unauthorized access.

TIME-WINDOW COMMANDS



HIGH LEVEL SECURITY ARCHITECTURE





INTERNET OF THINGS: LMR ADVANTAGES



COVERAGE WITHOUT COMPROMISE

Custom design meeting your requirements

Engineered for peak usage ensures information always gets through

CAPACITY

FOR ALL

COST SAVINGS ON A LARGE SCALE

Predictable cost

CAPABILITIES TO IMPROVE SITUATIONAL AWARENESS

Purpose-built devices with data capabilities that augment voice and provides always available communications

CONTROL FOR SECURITY

High degree of control over system requirements, design, priorities, features and operations

PROTECT YOUR INDUSTRIAL INTERNET OF THINGS ACE3600





PROTECT ALL POINTS OF ENTRY, LIMIT POINTS OF VULNERABILITY AND PREVENT ATTEMPTS TO COMPROMISE ANY PART OF YOUR SYSTEMS AND DATA WITH THESE **PROVE SECURITY METHODOLOGIES**

INDUSTRIAL IoT IN ACTION



TAIWAN POWER COMPANY (TPC) TAIPEI, TAIWAN



BACKGROUND

SUPPLY HIGH QUALITY & REASONABLE POWER TO MORE THAN **11.1 MILLION** INDUSTRIAL, COMMERCIAL AND RESIDENTIAL CUSTOMERS.

CHALLENGE

NEED TO MINIMIZE THE IMPACT OF POWER LOSS DUE TO GROWING THREAT OF NATURAL DISASTERS

IMPLEMENT ELECTRIC DISTRIBUTION AUTOMATION FOR BETTER MONITORING AND CONTROL CAPABILITIES

CONNECTING TO EXISTING IED DNP3 PROTOCOL

DETECT FAULTS ON FEEDERS THAT CAUSE SWITCH PROBLEMS AND IDENTIFY PROBLEMS ON THE DISTRIBUTION NETWORK FOR IMMEDIATE RECTIFICATION

MONITOR THE VOLTAGE LEVEL AND SEND A MESSAGE REMOTELY WHEN THE LEVEL SLUMPS BELOW A CERTAIN SET POINT

COLLECT DATA AND GENERATE REPORTS THAT WILL HELP THE COMPANY TO RECTIFY, MANAGE AND PREVENT FAULTS AND PROBLEMS.

NORTHEASTERN US ELECTRIC UTILITY INCREASE SERVICE AND DECREASE OUTAGES WITH SCADA

BACKGROUND

IMPLEMENT A DISTRIBUTION AUTOMATION
 PROCESS

CHALLENGE

- HOW LEGACY 900 MHZ AND VHF WIRELESS SYSTEMS COULD BE LEVERAGED IN THE NEW SYSTEM?
- SEAMLESS ACCOMMODATE COMMUNICATION WITH IEDs FROM A VARIETY OF MANUFACTURERS USING NUMEROUS DATA PROTOCOLS

- QUICKER FAULT DETECTION AND ISOLATION
- AUTOMATED RESTORATION OF SERVICE
- MORE EFFICIENT PERSONNEL
- INCREASED CUSTOMER SATISFACTION







MAKING THE GRID, SMARTER & Secured IEC ISRAEL ELECTRIC COMPANY



BACKGROUND

- REQUIRED A NATION WIDE APPLICATION CONSISTING OF 170 SUBSTATIONS AND 2,500 RTUS
- COMMUNICATION OVER ANALOG VHF AND DATA ENABLED RADIOS
- REDUNDANT COMMUNICATION ON PUBLIC NETWORKS
- PROTOCOL MDLC
- SCADA FROM SIEMENS
- CYBER SECURED SYSTEM

CHALLENGE

- Country wide system required secured operation Migration process
- RF coverage limitation
- Number of units divided to several regions

- Fast detection of electric failure due to collected realtime information for the network
- Disconnect the failed region and Reroute the power by controlling the pole tops remotely
- Reduce power outage to minimum..
- Secured system



INSTITUTO COSTARICENSE DE ELECTRICIDAD SAN JOSE, COSTA RICA



BACKGROUND

COUNTRYWIDE 13 REGIONS WITH SUB SYSTEMS OPERATING ON ASTRO IV&D BASED COMMUNICATION WITH PREVIOUSLY INSTALLED 460 RTUS

CHALLENGE

- Leverage the Countrywide P25 voice system to support also data communication for controlling the power network
- Migration of previous MOSCAD RTU with the ACE3600
- Supporting types of reclosers/breakers/capacitor bank from different manufacturers

- QUICKER FAULT DETECTION AND
 ISOLATION
- AUTOMATED RESTORATION OF SERVICE
- Use the existing P25 VOICE installation



KENYA POWER & LIGHTING COMPANY NAIROBI, KENYA



BACKGROUND

KENYA POWER OWNS AND OPERATES MOST OF THE ELECTRICITY TRANSMISSIONS AND DISTRIBUTION SYSTEM IN THE COUNTRY TO OVER 4.8 MILLION PEOPLE

CHALLENGE

- Redundant control center
- · Analog radio coverage around nairobi metropolitan

- QUICKER FAULT DETECTION AND ISOLATION
- AUTOMATED RESTORATION OF SERVICE
- MORE EFFICIENT PERSONNEL
- INCREASED CUSTOMER SATISFACTION



SUMMARY

•GSM\CELLULAR NETWORKS ARE ONLY AVAILABLE IN PLACES WHERE \$\$\$ COULD BE GENERATED (POPULATED AREAS) OFTEN NOT AVAILABLE IN RURAL AREAS AND PLACES WHERE OUR GRIDS RUN

•Communication Systems Could be interconnected Regionally for collaboration just like a power grid is connected

•LMR SYSTEM FOR IOT SERVES AS A CLOSED CYBERSECURE ENVIRONMENT THAT IS HARD TO PENETRATE OR ATTACK

•LMR NETWORKS CAN COMBINE SECURE VOICE AND IOT DATA AND CAN BE SHARED ACROSS AGENCIES



