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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

In other circumstances, particularly when there is an urgent market requirement for such documents, a technical committee may decide to publish other types of normative document:

- an ISO Publicly Available Specification (ISO/PAS) represents an agreement between technical experts in an ISO working group and is accepted for publication if it is approved by more than 50 % of the members of the parent committee casting a vote;
- an ISO Technical Specification (ISO/TS) represents an agreement between the members of a technical committee and is accepted for publication if it is approved by 2/3 of the members of the committee casting a vote.

An ISO/PAS or ISO/TS is reviewed after three years in order to decide whether it will be confirmed for a further three years, revised to become an International Standard, or withdrawn. If the ISO/PAS or ISO/TS is confirmed, it is reviewed again after a further three years, at which time it must either be transformed into an International Standard or be withdrawn.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO/TS 22220 was prepared by Technical Committee ISO/TC 215, *Health informatics*, Working Group 1 – *Data structure*.

0 Introduction

The health care system relies heavily on the ability to uniquely and accurately identify a person when they attend for care. The introduction of computerization into this process requires the clear specification of all elements of information used to support the procedural as well as the computerized identification of a subject of care so that the current person is associated with previous health information and to support communication between health care professionals. Developments in the health care system and the emergence of health networks have amplified the importance of collecting, sharing and exchanging data concerning individual subjects of care between different health care providers and between different information systems.

More effective communication between health care professionals is key to securing closer co-operation; improving the handling of subjects of care in terms of quality and continuity of care and prevention; and promoting health system efficiency.

Reliable identification of the individual has always been a critical part of the health care process. The ability of computerized systems to support and enhance the manual process of identification is vital in addition to the ability of these systems to identify individuals when communicating patient information electronically. High quality identification is necessary to ensure that health care professionals have access to patient information, facilitating closer co-ordination and continuity of care and improving service in terms of prevention and follow-up. Modern service delivery networks result in greater flows of subjects of care and services across national, functional, jurisdictional, and professional boundaries. However, high quality identification can be very complex in a more integrated health care environment.

Within health care service delivery environments, the process of positively identifying subjects of care entails matching data supplied manually and/or electronically, or through hard documentation by those subjects of care against data the service provider holds about them. This process occurs both manually, increasingly with computer support, and electronically where systems have to communicate information about individuals securely and accurately. Impediments to high quality identification include variable data quality, inadequately considered manual identification processes, differing data capture requirements and mechanisms, and varying data matching methods.

This Technical Specification identifies the data elements and relevant structure and content of the data used to manually identify individuals in a health care setting, and provides support to the identification of individuals in a consistent manner between systems that will support the natural changes in usage and application of the various names used by people over time.

This document addresses the business requirements of identification as well as the data needed to improve the confidence of health service providers and subjects of care identification. It defines the data used to identify subjects of care, and the business processes associated with this activity, whether computerized or manual. This document is intended to be used both to support the processes of the identification of subjects of care by individuals and computerized identification in automated matching systems.

0.1 Usage

Within a health care service delivery context, the process of positively identifying individuals entails matching data supplied by those individuals against data the service provider holds about them.

The ability to positively identify individuals and to locate their relevant details is critical to the provision of speedy, safe, high quality, comprehensive and efficient health care. The benefits of positive identification include:

- less time wasted and inconvenience generated in hunting for and/or re-gathering information about the individual, which translates to more efficient health care;
- more complete and accurate information on which to base potentially life-critical clinical decisions;
- fewer duplicate entries for an individual leading to less duplication of testing and prescribing;

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safer treatment from having clinical details for the right individual.

The delivery of health care is undergoing a paradigm change, brought about by changing consumer expectations, technological advances, economic pressures, socio-demographic change and changes in the patterns of health and ill health in communities.

These changes include:

- a shift from institution-centred care to subject-centred care, together with greater empowerment of the subjects of care;
- greater emphasis on continuity of services supporting quality and safety, health promotion and maintenance;
- more integrated health care, in which organizational and administrative barriers are invisible to subjects of care.

These new service directions will necessitate a much greater flow of information on subjects of care and services across functional, jurisdictional, administrative and professional boundaries. In a more integrated health care environment, positive identification is no less critical, but is much more complex. Population mobility and multiple points of access to the health care system lead to the accumulation of subject related data in a variety of fragmented, unrelated repositories. Positive subject of care identification is recognized around the world as a critical success factor for health care reform.

There are many barriers to successfully identifying individuals in health care settings including:

- variable data quality and changes in key identifying information over time;
- the patient's capacity to provide information. In a health care environment the identification system must be able to cope with the fact that people's memories and capacity to communicate vary according to their mental and physical capacity and to their willingness to seek and receive care. Information is often provided by third parties (family and friends) who might know the person by a preferred name rather than by the person's formal name;
- differing data capture requirements and mechanisms, and varying data matching methods. This Technical Specification provides a framework for improving the confidence of health service providers and subjects of care alike that the data being associated with any given individual, and upon which clinical decisions are made, is appropriately associated and suited to the flexibility of the health care setting;
- the need to respect the wishes of the subject of care. If an individual prefers that others not know their full name, or that they be known by a preferred or nickname then this should be able to be respected by the system, allowing the system to communicate the formal name when required to other systems, but also to ensure that the preferred name is used so as not to unnecessarily stress the subject of care, or confuse family and/or friends.

Where permitted by law, data matching may be undertaken in a variety of contexts and settings, including for administrative purposes. However, the specific focus of this Technical Specification is the positive identification of subjects of care for health care service delivery purposes. It is recognized that implementations in different systems and national settings may need to establish the elements of this document best suited to these local needs.

It is recognized that this document may support national client registry projects in health care, but does not represent a registry content or structural specification.

Health informatics — Identification of subjects of health care

1 Scope

This Technical Specification indicates the data elements and structure suited to accurate and procedurally appropriate and sensitive identification of individuals in health care in a face-to-face setting supported by computer technology, or through interactions between computer systems. It provides guidelines for improving the positive identification of subjects of care within and between health care organizations.

It defines demographic and other identifying data elements suited to capture, and the wide variety of manual and computer enhanced procedures used for, subject of care identification in health care settings; provides guidance on their application in the manual and the computer environment; and makes recommendations about the nature and form of health care identifiers; the management organization to oversee subject of care identification, and computer support to be provided for the identification process.

There are additional factors to be considered in providing access to distributed subject of care data, including privacy, security and data transfer mechanisms. These are outside the scope of this Technical Specification. Application of this Technical Specification will increase the capacity for data access. Authorization of such access is determined by the application of legislation, organizational policies and guidelines, and professional ethics.

It is recognized that specific applications may require additional data to fulfil their purpose. This Technical Specification provides a generic set of identifying information, which is application independent. Implementations in different health care environments and national settings may require the establishment of data sub-sets or priorities.

1.1 Objective

The objective of this Technical Specification is to promote uniform good practice in:

- a) identifying individuals in a face-to-face, or paper-based environment, as well as in and between automated systems;
- b) recording and reporting of subject of care identifying data;
- c) ensuring that data being associated with any given subject of care, and upon which clinical communication and data aggregation are based, are appropriately associated with that individual or organization and no other.

1.2 Application

This Technical Specification is primarily concerned with the use of subject of care identification data to support patient care. The Technical Specification should be used by health and health related establishments that create, use or maintain records on subjects of care. Health care organizations should use this Technical Specification where appropriate, for collecting data when registering subjects of care or potential subjects of care and when reporting patient information to other systems, clinical and administrative.

1.3 Responsibilities

The positive and unique identification of subjects of care within and between health care organizations is a critical event in health service delivery, with direct implications for the safety and quality of health care.

Responsibilities for the quality, capture, storage and use of identifying data for subjects of care, including implementation of this Technical Specification, should be clearly and unambiguously assigned within the organization, and documented in relevant policies, procedures and work instructions.

Users of this Technical Specification should refer to relevant privacy legislation, codes of fair information practice and other guidelines so as not to breach personal privacy in their collection, use, storage and disclosure of subject of care information.

1.4 Training

Relevant staff should receive training that highlights the nature, importance and health benefits of high quality procedures for the capture, storage and use of health identifying data, and the safety implications of errors and duplications of subject of care information.

1.5 Business processes

Business processes associated with the capture, storage and use of subject identifying data should be designed and continuously improved to ensure that accurate, consistent and complete data collection, communication and storage practices are used.

Informative guides are provided in:

a) Annex A. Collection of data.

This annex provides guidance on basic business principles for management of identification information collection.

b) Annex B. Messaging.

This section is provided to assist in the implementation of this standard in a messaging environment.

c) Annex C. Data matching.

This section provides guidance on manual searching for a subject of care within a master index. The use of appropriate and thorough searching techniques is important in ensuring that any existing client data will be linked to the relevant health care client.

d) Annex D. Guide for implementation of subject of care master indices.

This section provides guidance on master indices, which form the key client directory within health care establishments. They are central to health care client identification.

- e) Annex E. Guidelines for searching for a subject of care.
- f) Annex F. Names condensed guide.

2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 10646:2003, Information technology -- Universal Multiple-Octet Coded Character Set (UCS)

ISO/IEC 11179:2005, Information technology—Metadata registries (MDR)

ISO/IEC 11179-3-2005, Information technology -- Metadata registries (MDR) -- Part 3: Registry metamodel and basic attributes

ISO/IEC 19785-1:2006, Information technology -- Common Biometric Exchange Formats Framework -- Part 1: Data element specification

ISO/IEC 19785-2:2006, Information technology -- Common Biometric Exchange Formats Framework -- Part 2: Procedures for the operation of the Biometric Registration Authority

ISO/IEC 2022:1994, Information technology - Character code structure and extension techniques

ISO 3166-1:2006, Codes for the representation of names of countries and their subdivisions Part 1: Country codes

ISO 11404:1996, Information Technology – Programming languages, environments and system software interfaces – Language –independent datatypes

AS 4846—2006, Health care provider identification

AS 4590—2006, Interchange of client information

AS ISO/IEC 19784.1:2007, Information technology—Biometric application programming interface, Part 1: BioAPI specification

ASTM E1714-00, Guide for Properties of a Universal Health Care Identifier (UHID)

HL7 V2.4, Health Level Seven Standard Version 2.4, Health Level Seven Inc., Ann Arbor, Michigan, 2000.

HL7 V3, Health Level Seven Standard Version 3, Health Level Seven Inc., Ann Arbor, Michigan, 2005.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

NOTE: Individual data elements are defined in subsequent sections.

3.1

capture

deliberate action, which results in the registration of a record into a record keeping system

3.2

subject of (health) care

SOC

any person who uses or is a potential user of a health care service, subjects of care may also be referred to as patients, health care consumers or subject of cares

3.3

subject of care identifier

SCI

unique number or code issued for the purpose of identifying a subject of (health) care

3.4

information system

organized collection of hardware, software, supplies, policies, procedures and people that stores, processes and provides access to information

3.5

records

recorded information, in any form, including data in computer systems, created or received and maintained by an organization or person in the transaction of business or the conduct of affairs and kept as evidence of such activity

3.6

registration

act of giving a record a unique identity in a record keeping system

3.7

storage

function of storing records for future retrieval and use

4 Components of data elements

This Technical Specification includes recommendations concerning the data elements most likely to affect the quality of identification of subjects of care. Data elements are expressed in terms of the following interrelated components. Individual organizations should identify the elements of most relevance for identification in their cultural and health setting environment.

Data concepts described in this Technical Specification are listed in Figure 1. This figure does not show the interrelationships between the sections, all the data elements that comprise these concepts, or data structures.

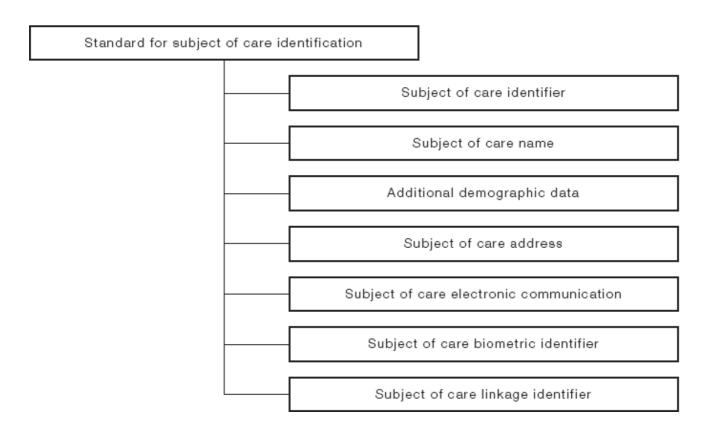


Figure 1 — Data elements and interrelated components

4.1 Data element structure

4.1.1 General

Each data element has been defined according to a set of metadata components that are based on ISO 11179-3. Most components (viz. definition, data type, representational class, data domain, etc.) describe essential features of the structure of a data element. Some components such as collection method and comments describe additional, non-essential features and may be left blank where appropriate.

4.1.2 Synonyms

Alternative names for this data element.

4.1.3 Definition

A statement that expresses the essential nature of the data element and its differentiation from all other data elements

4.1.4 Source standards

Details of established data definitions or guidelines for data elements that have been cited in this Technical Specification are listed in Annex G Bibliography.

4.1.5 Data type

It is recognized that different representations of the values shown in this Technical Specification may be required. Where possible the data types are described in a manner consistent with HL7 data types. The list below provides examples of data types used in this document:

- Boolean-literal (true/false);
- number (ISO 11404) (only used in this Technical Specification where arithmetic operations are performed);
- character string;
- text or unconstrained text;
- coded text (from an agreed vocabulary or value domain);
- constrained text (where the text is associated with a formal terminology) The difference between the coded and constrained text is the relationship to a formal, structured terminology, as opposed to a code set, or list of values;
- unique identifier;
- dates/times.

Though there are other data types, they are not required within this Technical Specification and thus have not been included.

4.1.6 Data domain

The values or codes acceptable for representation of the data element. The data elements contained in this Technical Specification are either free text or coded. For each data element that is coded, a code value is

provided; a descriptor of the code value and in some cases an alternative code (generally an alphabetic code). The code should be used for communication of this data value, the descriptor is the title of the code value, and the alternative code is provided for collection of the data, where the use of alphabetic code values is preferred at the point of data collection or for screen viewing. For example, the data domain for the data element 'sex' is shown in Table 1 below:

Table 1 — Example of data domain representation

Code	Descriptor	Alternative code
1	Male	M
2	Female	F
3	Indeterminate	I
9	Not stated/inadequately described	N

4.1.7 Guide for use

Additional guidance to inform the use of the data element.

4.1.8 Verification rules

Quality control mechanisms that restrict the collection, storage or transferral of non-valid data.

4.1.9 Collection method

Comments and advice concerning the actual capture of data for the particular data elements to achieve uniformly high quality data.

4.1.10 Comments (optional)

Any further information relevant to data element collection or storage.

4.2 Summary structure

Table 2 provides a summary guide to the structure of the data elements defined in this Technical Specification. This table indicates that for a given individual there may be multiple identifiers, names, addresses, electronic communications, and biometric identifiers, but one set of core demographic data. Each of these data elements are established from a sub-set of data elements.

Table 2 — Summary of data element structure

Section of document	Data elements		Data type	Repeat data element
5	Subject of care Identifier	R	Text	Υ
6	Subject of care name	R	Text	Y
7	Additional demographic data	0	Text	N
8	Subject of care address	0	Text	Y
9	Subject of care electronic communications	0	Text	Y
10	Subject of care biometric identifier	0	Text	Y

11	Subject of care linkage	0	Text	Y
NOTE: Y = Yes N = No Opt. = Indicat R = Required O = Optional	tes whether the data element is optional or required			

5 Subject of care identifiers

5.1 General

This section includes data elements that jointly comprise a unique identifier for subjects of care. This section outlines subject identifiers.

The combination of the subject identifier and the health care organization, the type of identifier and the name given to the identifier in the organization is one way to indicate unique identification of the subject of care.

Subject of care identifier may also be known as:

 Patient ID (HL7);
 Person identifier;
 Unit record number (URN);
 Medical record number (MRN);
 Local subject identifier;
 Subject identification number;
 Enterprise identifier;
 Area identifier;
 Province/state/territory identifier;
 Unique identifier (UID);
 Unique health identifier (UHID).

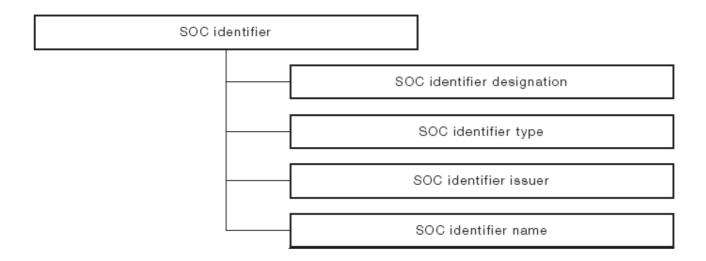


Figure 2 — Data elements for subject of care identifier

Table 3 indicates the data elements used to describe a subject of care identifier. There may be multiple identifiers collected for any one individual. Most subjects of care will have more than one identifier. Each health care organization or health care activity may designate a specific identifier as the one for use in their environment. This identification process would require the specification of the identifier type, identifier issuer and identifier name to be used within that organization/purpose.

Table 3 — Subject of care identifier data elements

Clause	Data element name	Optional	Data type	Repeat data element	Example	
5	Subject of care identifier	R	Unique identifier	Y		
5.2	Subject of care identifier designation	R	Unique identifier	Y	12345678	
5.3	Subject of care identifier geographic area	R	Coded text	Y	N (National)	
5.4	Subject of care identifier issuer	R	Unique identifier	Y		
5.5	Subject of care identifier type	R	Coded text	Y		
NOTE:						
Y = Yes						
N = No						
Optional = Indicates whether the data element is optional or required						
R = Required						
O = Optional						

Table 4 provides examples of the identifiers used at a number of organizations for Joe Smith.

Table 4 — Example of subject of care identifiers

SOC identifier designation	SOC identifier geographic area	SOC identifier issuer	SOC identifier type
99876543	1 (local)	AB1345 (The Hill Regional Hospital)	01 (unique identifier for issuer)
NCB 913452	1 (local)	AB1345 (The Hill Regional Hospital)	02 (specialty number—pathology)
XYZ123	2 (area)	ABC4 (Northern Area Health Service)	01 (unique identifier for issuer)
998AAB990	4 (national)	SSA (Social Security Agency)	01 (unique identifier for issuer)
99812341	3 (state/province)	ABC (ABC State Department of Health)	01 (unique identifier for issuer)
3344 2256 2235 3	4 (national)	DOHAU (National Department of Health Australia)	01 (unique identifier for issuer)

The combination of any of the items along one line of Table 4 represent a subject of care identifier. For example, at The Hill Regional Hospital the medical record number may be identified as the number to be used within that organization as the main identifier.

Some identifiers assigned by government agencies or other regulatory bodies to subjects of care may be for special purposes (billing or claiming benefits). Therefore such identifiers should not generally be used for purposes other than these special purposes. The individual requirements of legislation in individual countries should be applied.

5.2 Subject of care identifier designation

Synonym Patient identifier number

Health care client identifier number

UR number

Definition A number or code assigned to a person by an organization, establishment, agency or

domain in order to uniquely identify that person as a subject of health care within that

health care organization, establishment, agency or domain.

Source standards ASTM E1714-00, Guide for Properties of a Universal Health care Identifier

(UHID)

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-3 Patient identifier list).

Data type Unique Identifier

Data domain Identifier code according to issuer rules for identifier generation.

Guide for use Individual agencies, establishments or collection authorities may use their own

alphabetic, numeric or string coding systems.

The combination of the subject of care identifier designation, subject of care identifier type, subject of care identifier issuer and subject of care identifier name uniquely

identify the person.

ASTM E1714-00 should be used as a guide to the properties of subject of care

identifiers.

Validation rules Field may not be blank.

Collection method (informative)

The following criteria and characteristics of the subject of care identifier (SCI) are adapted from the ASTM E1714-95 *Guide for Properties of a Universal Health care Identifier (UHID)*.

Atomic—the SCI should be a single data item. It should not contain sub-elements that have meaning outside the context of the entire SCI. Nor should the SCI consist of multiple items that are taken together to constitute an identifier.

Content free—the SCI should not depend on possibly changing or possibly unknown information pertaining to the subject of care. Including content in the SCI will make it impossible to assign the 'correct' identifier if that information is not known. It also leads to invalid situations if the information changes: for example, what happens to an identifier based on sex if the subject has a sex change procedure.

Longevity—SCI system should be designed to function for the foreseeable future. It should not contain known limitations that will force the system to be restructured or revised radically.

Permanent—once assigned, a SCI should remain with the subject of care. It should never be reassigned to another subject, even after the subject's death.

Unambiguous—whether represented in automated or handwritten form, a SCI should minimize the risk of misinterpretation. Where using string identifiers, it is important to be aware of possible confusion with the number '0' with the letter '0' and the number '1' with the letter 'I'.

Unique—a valid subject of care identifier designation should identify one and only one subject of care.

5.3 Subject of care identifier geographic area

Definition A code representing the geographic area within which this identifier is used.

Source standards Not applicable.

Data type Coded text.

Data domain Code Description		Description	Alternative code
	1	Local subject identifier	L
	2	Area, region or district identifier	Α
	3	State/province/territory identifier	S
	4	National identifier	N

Guide for use

Codes 1–4 are recommended for storage, and the alternative codes are suggested for collection of data where the full descriptor cannot be displayed.

The fields can be a multiple occurring field, one occurrence per group of subject of care identifier fields. This is one of the essential elements required for inclusion in a subject of care identifier.

The combination of the subject of care identifier: designation, subject of care identifier geographic location, subject of care identifier issuer and subject of care type uniquely identifies a client.

- 1 Local subject identifier—The unique identifier assigned by an organization for use within a specific site or small group of sites local to an area or city.
- 2 Area, region or district identifier—The unique identifier assigned by an organization for use within a specific area, such as a health region or district.
- 3 State/province/territory identifier—The unique identifier assigned by an organization for use within a specific political boundary such as a state or territory or province, such as a provincial health care identifier.
- 4 National identifier—The unique identifier assigned by an organization at a national level to identify a health care client, for example: health insurance number or national health identifier.

Verification rules
Collection method

Not applicable.

Not applicable.

5.4 Subject of care identifier issuer

Synonym Patient Identifier Assigning Authority (HL7 PID 3.4)

Definition The organization, agency or provider that allocates a subject of care identifier

designation.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000. (STF-2 ID code <assigning authority>)

HL7 V3, Health Level Seven Standard Version 3: Health Level Seven Inc., Ann

Arbor, Michigan 2005 (Authority Name).

Data type Unique identifier.

Data domain Unique identifier of the issuer of the subject of care identifier.

Guide for use It is desirable that this field be represented using established, formal identifiers to

assist in communication between organizations. As such an identifier does not always exist, implementation may require that the field be free text. Where an established identifier exists for a health care service provider who issued the

identifier, the unique identifier of that organization should be used in this field.

Verification rules Not applicable.

Collection method (informative)

Not applicable.

5.5 Subject of care identifier type

Synonym Identifier type code.

Definition The type of the identifier within the organization (e.g.: unique patient identifier, health

care card, pension card).

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-3.5—Identifier Type Code).

Data type Coded text.

Data domain The type of identifier to be established within the health care organization.

Guide for use Each organization that issues health care identifiers should identify the code to be

used for each type of identifier they issue:

Examples of subject of care identifier names could include:

01—Unique identifier within this organization (to be used where only one number is

used for identification within the organization)

02—Medical record number, patient record number, UR number

Service specific numbers—for numbers issued by a specific service.

Service specific examples:

21—radiology 22—pathology 23—pharmacy

Identification numbers indicating card types examples:

31-top level cover card

32-medium level cover card

33—lowest level cover card

51—Insurance/finance/pension number

82—Research purpose number

Verification rules Not applicable. Collection method

(informative)

Not applicable.

Subject of care name

6.1 General

Subject of care name is a composite data element that is captured through the combination of name title group, given name group, name usage group and name suffix group.

There may be more than one name recorded for each subject of care. At least one name should be captured. There may be multiple titles, given names, suffixes and name usage for any name. Only one name can be the person's preferred name at any given point in time.

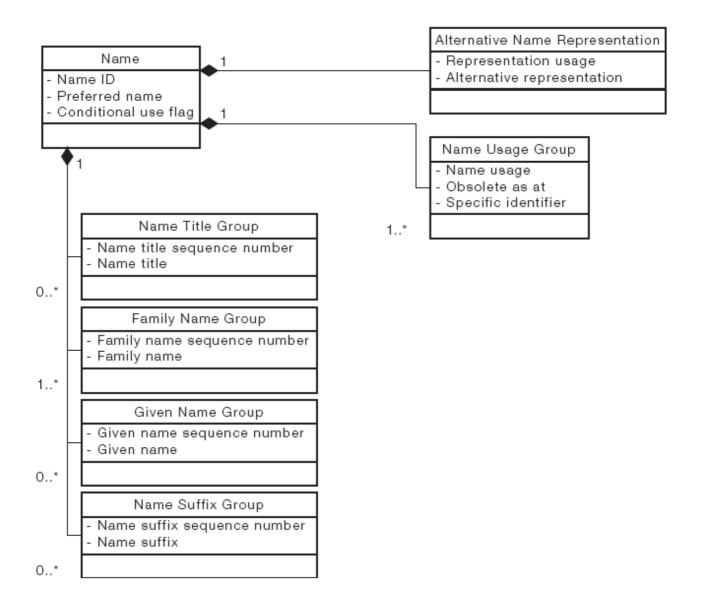


Figure 3 — Relationships of name data elements

Figure 3 indicates the data elements available for the combination data element of name. Table 5 shows a summary example outline of each of these elements. For any given purpose specific elements of the name might be used, such as for communicating with a patient, for messaging an order. This Technical Specification does not attempt to identify the elements for these purposes, but the elements are required to clearly and specifically specify a name.

Figures 4, 5 and 6 provide examples of possible Australians of name data elements.

Table 5 — Subject of care name data elements

Clause	Data element name	Opt.	Data type	Repeat data element	Example
6	Subject of care (SOC) name	R	N/A	Y	N/A
6.2	Family name group	R	Text	Υ	N/A
6.2.1	Family name	R	Text	N	Brown
6.2.2	Family name sequence number	R	Number	N	1
6.3	Preferred name	R	Boolean- literal	N	N
6.4	Conditional Use	0	Code	N	3 misspelling
6.5	SOC name title group	0	N/A	Y	N/A
6.5.1	SOC name title	R	Text	N	Dr
6.5.2	SOC name title sequence number	R	Number	N	1
6.6	Given name group	0	N/A	Y	N/A
6.6.1	Given name	R	Ext	N	Mary
6.6.2	Given name sequence number	R	Number	N	1
6.7	Name suffix group	0	N/A	Y	N/A
6.7.1	Name suffix	R	Text	N	Jnr (Junior)
6.7.2	Name suffix sequence number	R	Number	N	1
6.8	Name usage group	0	N/A	Y	N/A
6.8.1	Name usage	R	Code	N	1 reporting
6.8.2	Name usage start date	R	Date	N	01042006
6.8.3	Name usage end date	0	Date	N	22062006
6.8.4	Usage identifier	0	Unique identifier	N	113456 Insurance Company unique ID for this person
6.9	Alternative name representation	0	N/A	Υ	N/A
6.9.1	Representation usage	R	Code	N	
6.9.2	Alternative representation	R	Text	N	

NOTE:

Y = Yes

N = No

N/A = Not applicable

Opt. = Indicates whether the data element is optional or required

R = Required (the group may be required, or where the group is optional the individual data elements within the group may be marked as required. In this case, where the group exists the required elements should be present.

O = Optional (the group or individual data element are optional)

EXAMPLE 1 Event 1 produces name ID number 1: An unnamed newborn girl, registered as her mother's daughter with the name Baby 1 of Jane Jones. This name is a temporary name.

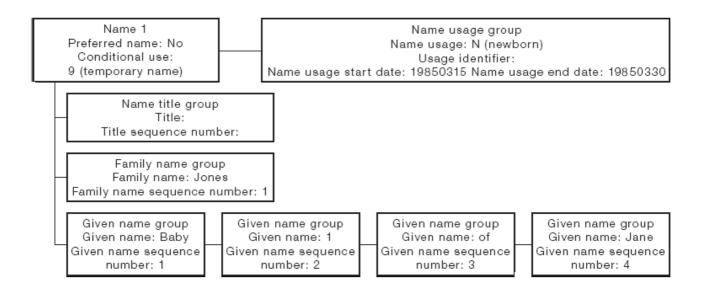


Figure 4 — Example of newborn name

Event 2: The same subject is admitted as a child who now has a name in normal use. This name is also used when claiming benefits from the health insurance company. The example above remains with two changes (the obsolete as at date and the preferred name is changed, and a new name set is added.

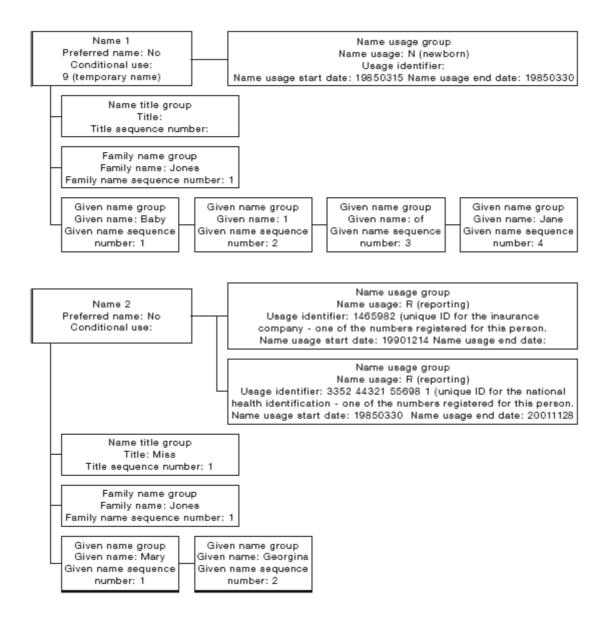


Figure 5 — Name example 2

Event 3: As a teenager Mary Jones decides that she would rather be called Marie but her old name is still the name for reporting for her insurance company so the name usage of her second name is changed and a new preferred name is entered.

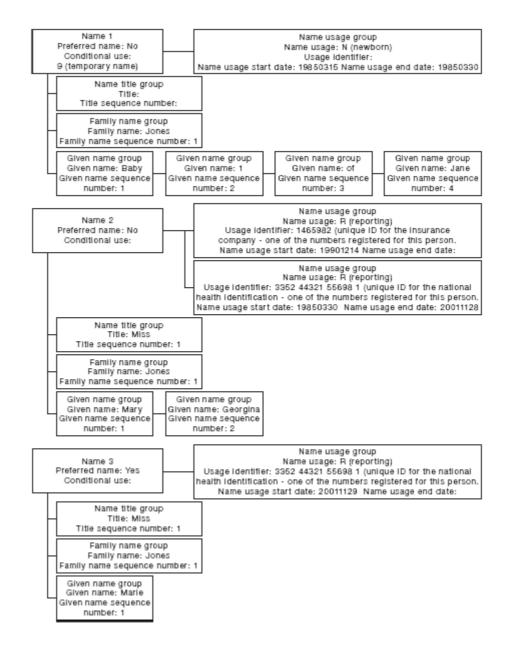


Figure 6 — Name example 3

EXAMPLE 2 Name with alternative representation/s

6.2 Family name group

This group includes each family name element of a specific family name set and indicates the sequence within which the names should be used. The group includes family name and a family name sequence number. Subject of care name is the combination of name title (and sequence number), family name/s (and sequence number/s), given name/s (and sequence number/s), name suffix/s (and sequence number/s) and usage information such as preferred name, name usage and name conditional Use.

6.2.1 Family name

Synonyms Surname

Last name

ISO/TS 22220:2008(E)

Definition The part of a name a person usually has in common with some other members of

his/her family, as distinguished from his/her given names.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-5 Patient name, in part).

Data type Text.

Data domain Not applicable.

Guide for use Mixed case should be used.

Family name should be recorded in the format preferred by the subject. The format should be the same as that written by the subject on a (pre) registration form or in the same format as that printed on an identification card, to ensure consistent collection of name data.

Where a person uses two names as a family name each name should be registered as a family name within the group (e.g.: Von Schreider enter as family name sequence 1—Von and family name sequence 2—Schreider.

It is acknowledged that some people use more than one name (e.g., formal name, birth name, married / maiden name, tribal name). Depending on the circumstances each name should be recorded with the appropriate name usage (see section 6.8).

A subject of care should generally be registered using their preferred name as it is more likely in common usage and more likely to be used on subsequent visits to the health care establishment and will therefore make identification more accurate and easier.

Use this field to record only family name. It should not be used to record any other related information, including 'cancelled' or 'duplicate'.

Verification rules

Alphabetic characters, hash (#), punctuation (.',-), special symbols below (though the list is not all inclusive) and spaces.

Eth	ð
Tilde	ñ
Grave	Ò
Acute	Ó
Circumflex	ô
Diaerisis	Ö
Stroke	Ø
Macron	ā
Breve	ă
Caron	č
Cedilla	ņ
Double acute	ő
Dot	ų
Ligature	Æ
Ring	Á

Collection method (informative)

The following question format may assist with data collection:

- What is your family name?
- Are you known by any other family names that you would like recorded? If so, what are they?
- Please indicate, for each name above, the 'usage type' of family name that is to be recorded (e.g. identity card name; other (any other name that you are known by).

NOTE Whenever a subject of care informs the establishment of a change of name (e.g., following marriage or divorce), the former name should be recorded as an other name (see name usage). Previous family name should not be deleted or overwritten.

EXAMPLE 'Mary Georgina Smith' informs the hospital that she has been married and changed her family name to 'Jones'. Record 'Jones' as her preferred family name and record 'Smith' as an other name.

Hyphenated family names

Sometimes subjects of care with hyphenated family names use only one of the two hyphenated names. It is useful to record each of the hyphenated names as an other name. If the subject has a hyphenated family name e.g., 'Wilson-Phillips' record 'Wilson-Phillips' in the family name as the preferred name and record 'Wilson' and 'Phillips' separately.

Collection method (informative)

Registering an unidentified subject of care

The default for unknown family name should be 'unknown' in all instances and the name recorded as an other name. A 'fictitious' family name such as 'Doe' shall not be created, as this is an actual family name. When the subject's name becomes known, it shall be recorded as the 'preferred' name and the other name of 'unknown' shall not be overwritten.

Registering a pseudonym

This process may be required in order to mask the identity of an individual. For example in the case of HIV testing where the subject of care has the right of anonymity. This is the case in many jurisdictions. In this case a pseudonym (fictitious or partial name) in lieu of their full or actual name. It is recommended that the subject be asked to record both the pseudonym (other name) in addition to a legally known name (e.g., identity card name). This requires the local system to be able to identify which name is to be used as the preferred name for the purpose of the test. This might require the temporary change of a name to preferred name, which is changed to an other name after the pseudonym use is over.

Registered unnamed newborn babies

When registering a newborn, the mother's family name should be used as the baby's family name unless instructed otherwise by the mother. Record unnamed babies with a name usage value of N (newborn).

Subjects of care with only one name

Some people do not have a family name and a given name; they have only one name by which they are known. If the subject has only one name, record it in the family name field and leave the given name field blank.

Registering subjects of care from disaster sites

Subjects treated from disaster sites should be recorded with a name usage of 'other name'. Local business rules should be developed for consistent recording of disaster site subject details. Care should be taken not to use identical dummy data (family name, given name, date of birth, sex) for two or more subjects from a disaster site. For example use of the surname 'Unknown1', 'Unknown2' in the family name can be used to clearly differentiate between individuals. Some organizations use an injury description in the given name field to assist in identification. The use of a standard start to the name supports the use of search strategies that treat all names that begin in this way as 'unreliable'.

If the family name needs to be shortened

If the length of the family name exceeds the length of the field, truncate the family name from the right (that is, dropping the final letters). Also, the last character of the name should be a hash (#) to identify that the name has been truncated.

Use of incomplete names or fictitious names

Some health care facilities permit subjects of care to use a pseudonym (fictitious or partial name) in lieu of their full or actual name. It is recommended that the subject be asked to record both the pseudonym (other name) in addition to a legally known name (e.g., identity card name).

Collection method (informative) (continued)

Baby for adoption

The word 'adoption' should not be used as the family name, given name, or alias for a newborn babe. A newborn baby that is for adoption should be registered in the same way that other newborn babies are registered. However, if a baby born in the hospital is subsequently adopted, and is admitted for treatment as a child, the baby is registered under their adopted (current) name, and the previous name should be marked as a usage type of name linkage forbidden by law. Systems should be built to ensure that this link is not used without authorisation.

Punctuation

If special characters form part of the family name they should be included, e.g. hyphenated names should be entered with a hyphen.

Hyphen

There should be no spaces before or after a hyphen, i.e. between the last letter of 'Wilson' and the hyphen, or a space between the hyphen and the first letter of 'Phillips'.

EXAMPLE Wilson-Phillips

Apostrophe

There should be no spaces before or after the apostrophe, i.e. between the 'O' and the apostrophe, or a space between the apostrophe and 'Brien'.

EXAMPLE O'Brien, D'Agostino

Full stop

There should be no space before a full stop, i.e. between 'St' and the full stop. A space should be left between the full stop and 'John'.

EXAMPLE St. John, St. George

Space

If the subject has recorded their family name as more than one word, displaying spaces in between the words, record their family name in the same way leaving one space between each word.

EXAMPLE Van Der Humm, Le Brun, Mc Donald

Alternatively, the parts of a family name can be recorded as different family names with a sequence number to indicate the order in which they are to be used. Local practice should dictate the method of use.

Prefixes

Where a family name contains a prefix, such as one to indicate that the subject of care is a widow, this should be entered as part of the family name field. When widowed, some Hungarian women add 'Ozvegy' (abbreviation is 'Ozy') before their married family name, e.g. 'Mrs. Szabo' would become 'Mrs Ozy Szabo'. That is, 'Mrs. Szabo' becomes a name usage of other name and 'Mrs. Ozy Szabo' becomes the preferred name.

Misspelled family name

If the subject's family name has been misspelled in error, update the family name with the correct spelling and record the misspelled family name as an other name in the name usage field with conditional use indicating that the name was a misspelling. Recording misspelled names is important for filing and identifying documents that may be issued with previous versions of the subject's name and for future identification of the subject, should they contact the health system again and have the same problem with spelling. Discretion should be used regarding the degree of recording that is maintained.

Alternative name representations.

See section 6.9. In some environments alternative representations of the name are used either as the primary representation (in preference to this field) or in addition to this field. This is a local implementation variation of this Technical Specification.

6.2.2 Family name sequence number

Definition An indicator of the order of use for family name/s.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan 2000.

Data type Numeric.

Data domain 1 First family name within a name set

2 Second family name within a name set

3 Third family name within a name set

4 Fourth family name within a name set

5 Fifth family name within a name set

6 Sixth family name within a name set

7 Seventh family name within a name set

8 Eighth family name within a name set

9 Ninth and subsequent family name within a name set

ISO/TS 22220:2008(E)

Guide for use To be used in conjunction with family name.

Multiple family names may be recorded for a given name. Each family name should

have a family name sequence number recorded.

Verification rules Not applicable.

Collection method Not applicable.

6.3 Preferred name

Definition Indicates the name by which the subject chooses to be identified.

Source standards Not applicable.

Data type Boolean.

Data domain Code Description

Y This is the preferred name

N This is not the preferred name

Guide for use This is the name that will be displayed when this subject of care is referenced, it is to

be used on screens, reports, letters and data collections, unless there is a need to use a different name to suit a specific usage (see section 6.8—Name usage group).

There should only be one preferred name recorded for a subject at any point in time.

Systems should consider the preferred name as the default name. For example: if there is no identity card name recorded in the system, the preferred name should be

used for this purpose.

Verification rules Only one name for any individual subject of care can be allocated as the preferred

name at any point in time.

Collection method

(informative)

Not applicable.

6.4 Conditional use

Definition An indicator of specific conditions or rules that should be applied to a subject of care

name

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PV-16 VIP indicator, Table 0099 VIP indicator code).

Data type Coded text.

Data domain Code Description

1 Unreliable information

2 Known misspelling

3 Name not to be used

4 Name linkage forbidden by law

6 Special privacy/security requirement.

9 Temporary name

Guide for use

Field value definitions for conditional use:

Unreliable information—should be used where it is known that the name recorded is a fictitious or partial name. This name should match any other name in search processes (though other identifying criteria such as date of birth and sex should still be applied).

Known misspelling—these names might be useful for limited matching purposes as some names are often misspelled in a similar manner e.g. Graham / Graeme. This indicator allows the user to indicate that this is a misspelling, but that it is one that should be retained for potential future matching.

Name not to be used—indicates that this name should not be used when referring to this subject. Certain tribal names may become 'not to be used'. Searches on this name will retrieve only the new name (without display of the old name). This value provides a mechanism for management of names that have become taboo. However there is no legal restriction upon access from this name to the current name, in fact such forced movement to the new name is the objective of the value.

Name linkage forbidden by law—indicates that this name and all names prior to it in name sequence are not to be displayed or indicated in any way when searching for or dealing with information and events associated with a name that is subsequent to this one in the name sequence. This value provides a mechanism for management of name change and offers the possibility of maintaining allergy or major health information that would otherwise be lost.

If a search is made that matches the name linkage forbidden by law name, that name is retrieved, along with any other name details with lower name sequence numbers, but no indication of the names subsequent to this one, or to episodes of care that relate to the newer name/s. This restriction applies to identification systems, but to all other information held in any system. If a search is made that retrieves a name with a sequence number subsequent to this one, the display would have no indication of the name linkage forbidden by law name or any names prior to that name.

Country legal requirements for such cases as adoption and witness protection should be considered when developing identification usage systems. Consideration may be given in different cultures and legal situations to permit the barrier between the two names to be raised. This element is not covered here but should be considered when implementing in health information systems. Implementation should also consider the establishment of a new individual as a process for management of adoption and witness protection, in which case this value would not be used and the new individual would have no possibility of linkage to prior health information for personal health care, or for epidemiological or service review.

Special privacy/security requirements—may apply to names for which episodes are attached that should only be accessible to specified authorised persons. There should be a specific need to implement this additional security level. Local policy should provide guidance to the use of this code

Temporary name—May be used when the name of the subject has not been determined. For example, the subject has been given a surrogate name in emergency situations where the subject's name could not be obtained. This flag may be used in circumstances where the subject's name has not yet been registered with the Registry of Births, Deaths and Marriages, for example newborn names allocated by registering authorities. This name should match any other name in search processes (though other identifying criteria such as date of birth and sex should still be applied).

Verification rules

Valid codes or blank.

6.5 Name title group

This group holds details of each title relevant to a specific family name for this subject of care. The group indicates the actual title and the sequence in which that title should appear before the person's name.

EXAMPLE DR, Rev Brown. Would have DR as the 1st sequenced name title and Rev as the 2nd sequence name title.

6.5.1 Name title

Synonym Title

Honorific

Name prefix (HL7)

Definition An honorific form of address commencing a name, used when addressing a subject of

care by name, whether by mail, by phone, or depending upon cultural situation in

person.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-5 Patient name, in part).

Data type Coded text.

Data domain The following is a list of commonly used abbreviations. This list is not exhaustive.

Name Title	Abbreviation
Admiral	Adm
Bishop	Bish
Brother	Br
Canon	Canon
Captain	Capt
Constable	Con
Corporal	Corp
Dame	Dame
Damen	Dam
Doctor	Dr
Father	Fthr
General	Gen
Herr	Herr
The Honourable	Hon
Madame	Mdm
Mademoiselle	Mmsl
Major	Maj
Master	Mstr
Miss	Miss
Mister	Mr
Mrs	Mrs

Ms Ms
Pastor Pst
Private Prv
Professor Prof
Reverend Rev

The Right Honourable The Rt. Hon
The Right Reverend The Rt. Rev

Sergeant Sgt
Sir Sir
Sister Sr

The Venerable The Ven

Guide for use

Subject of care 'name' is the combination of name title (and sequence number), family name, given name (and sequence number), name suffix (and sequence number), name usage and name conditional use.

An example of name title is 'Mr' for Mister.

Multiple name titles may be recorded. Each name title should have a name title sequence number recorded.

EXAMPLE 'Professor Sir John Markham' would have name title sequence numbers assigned as follows:

1 'Prof'

2 'Sir'.

That is, "Professor" would have a name title sequence number of 1 and "Sir" would have a name title sequence number of 2.

Name title should not be confused with job title.

Mixed case should be used (rather than upper case only).

Verification rules

Title of 'Master' should only be used for subjects less than 15 years of age.

Title of 'Doctor' and 'Professor' should only be applicable to subjects of greater than 20 years of age.

Titles of Dame, Miss, Mrs, Ms and Sr should only be accepted for females.

Titles of Br, Mstr, Mr and Sir only accepted for males.

6.5.2 Name title sequence number

Definition An indicator of the order of use for name titles.

Source standards AS 4846—2006, Health care provider identification

Data type Numeric

Data domain 1 First name title

Second name titleThird name title

4 Fourth name title

5 Fifth name title

6 Sixth name title

7 Seventh name title

8 Eighth name title

9 Ninth and subsequent name title

Guide for use

To be used in conjunction with name title.

Multiple name titles may be recorded for a given name. Each name title should have a name title sequence number recorded.

EXAMPLE 'Professor Sir John Markham' would have name title sequence numbers assigned as follows:

1 'Prof'

2 'Sir'.

That is, "Professor" would have a name title sequence number of 1 and "Sir" would have a name title sequence number of 2.

Subject of care 'name' is the combination of name usage, name title (and sequence number), family name, given name (and sequence number), name suffix (and sequence number) and name for continued use flag.

Verification rules

Not applicable.

Collection method (informative)

Not applicable.

6.6 Given name group

The given name group is associated with a specific family name and set of titles, suffixes and name usage rules. There may be many given name groups within each there is a given name and a given name sequence number.

6.6.1 Given name

Synonym First name

Middle name
Forename
Second name
Other given name/s

Definition The subject's identifying name(s) within the family group or by which the subject is

uniquely socially identified.

Source standard HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-5 Patient name, in part).

Data type Text.

Data domain Not applicable.

Guide for use Mixed case should be used.

Health care establishments may record given names (first and other given names) as a single entry or as individual entries with an associated sequence number. Individual given name entry with a given name sequence number is the preferred method of collection to support more efficient searching of the database. This Technical Specification applies regardless of the format of data recording.

Given name should be recorded in the format preferred by the subject. The format should be the same as that written by the subject on a (pre) registration form or in the same format as that printed on an identification card, to ensure consistent collection of name data.

It is acknowledged that some people use more than one given name (e.g., formal name, birth name, nick name or shortened name, or tribal name) depending on the circumstances.

A subject of care should generally be registered using their preferred name as it is more likely in common usage and more likely to be used on subsequent visits to the health care establishment. The name usage code data element (see section 6.8 name usage) can be used to distinguish between the different types of names that may be used by the subject of care.

Use this field to record given names. It should not be used to record any other related information. For example, 'cancelled' or 'duplicate'.

Collection method (informative)

The following question format may assist with data collection:

- What is your given name?
- Are you known by any other given names that you would like recorded? If so, what are they?
- Please indicate, for each name above, the name usage that is to be recorded (e.g., Identity Card Name (if different to preferred name); Other (any other name that you are known by).

Collection method (informative) (continued)

Whenever a subject of care informs the establishment of a change of given name (e.g., prefers to be know by their middle name), the former name should be recorded according to the appropriate name usage value. Previous given name/s should not be deleted or overwritten.

EXAMPLE 1 'Mary Georgina Smith' informs the hospital that she prefers to be known as 'Georgina'. Record 'Georgina' as her preferred given name and record 'Mary' as the health identity card given name.

EXAMPLE 2 The establishment is informed that 'Baby of Louise Jones' has been named 'Mary Jones'. Retain 'Baby of Louise' as the newborn name and also record 'Mary' as the preferred given name.

Registering an unnamed newborn baby

An unnamed (newborn) baby is to be registered using the mother's given name in conjunction with the prefix 'Baby of'. For example, if the baby's mother's given name is Fiona, then record 'Baby of Fiona' in the (preferred) given name field for the baby. This name is recoded under the newborn name usage code. If a name is subsequently given, record the new name as the preferred name and retain the newborn name.

Registering unnamed multiple births

An unnamed (newborn) baby from a multiple birth should use their mother's given name plus a reference to the multiple birth. For example, if the baby's mother's given name is 'Fiona' and a set of twins is to be registered, then record 'Twin 1 of Fiona' in the given name field for the first born baby, and 'Twin 2 of Fiona' in the given name field of the second born baby.

In the case of triplets or other multiple births the same logic applies. The following terms should be used for recording multiple births:

Twin	Use Twin	i.e. Twin 1 of Fiona
Triplet	Use Trip	i.e. Trip 1 of Fiona
Quadruplet	Use Quad	i.e. Quad 1 of Fiona
Quintuplet	Use Quin	i.e. Quin 1 of Fiona
Sextuplet	Use Sext	i.e. Sext 1 of Fiona
Septuplet	Use Sept	i.e. Sept 1 of Fiona

These names should be recorded as a temporary name in conditional use and as a newborn name in name usage. When the babies are named, the actual names should be recoded as the preferred name. The newborn name is retained as it may exist on paper work or in other associated systems and there may be a need to be able to link these names together over time.

Shortened or alternate first given name

If the subject uses a shortened or alternate version of their first given name, record this as their preferred name, the actual name as their reporting name associated with a specific reporting agency (e.g., identity card name) and any alternative versions as other names as appropriate.

EXAMPLE 1 The subject's given name is Jennifer but she prefers to be called Jenny. Record 'Jenny' as the preferred given name and 'Jennifer' as her health identity card name.

EXAMPLE 2 The subject's given name is 'Giovanni' but he prefers to be called 'John'. Record 'John' as the preferred name and 'Giovanni' as the health identity card name.

Collection method (informative) (continued)

Punctuation

If special characters form part of the given names, they should be included. Hyphenated names shall be entered with the hyphen.

Hyphen

There should be no spaces before or after the hyphen, i.e. between last letter of 'Anne' and the hyphen, or a space between the hyphen and the first letter of 'Maree'.

EXAMPLE Anne-Maree, Mary-Jane

Registering an unidentified subject of care

If the subject's given name is not known record 'unknown' in the given name field and use the name usage value of other name, and conditional name use of unreliable name. When the subject's name becomes known, add the actual name as preferred name usage (or other as appropriate). The other name of 'unknown' shall not be deleted or overwritten.

Use of first initial

If the subject's given name is not known, but the first letter (initial) of the given name is known, record the first letter in the given name field. A full stop shall not follow the initial.

Subjects of care with only one name

Some people do not have a family name and a given name: they have only one name by which they are known. If the subject has only one name, record it in the family name field and leave the given name field blank.

6.6.2 Given name sequence number

Definition	An indicator of the order of use for given names
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Source standards AS 4846—2006 Health care provider identification

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000.

Data type Numeric

Data domain 1 First given name

> 2 Second given name

3 Third given name

4 Fourth given name

5 Fifth given name

6 Sixth given name

7 Seventh given name

8 Eighth given name

Ninth and subsequent given name

Guide for use To be used in conjunction with given name.

> For example: 'Mary Georgina Smith' would have 'Mary' as a given name sequence number of 1 and 'Georgina' with a given name sequence number of 2.

6.7 Name suffix group

This group indicates a specific name suffix used with a defined name. The sequence number indicates the sequence in which the suffixes are to be used for display, printing etc.

6.7.1 Name suffix

Definition Additional term used following a person's name to identify a subject of care.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-5 Patient name, in part).

Data type Coded text.

Data domain Name suffix should be abbreviated. The following is a list of commonly used

abbreviations.

Name Suffix	Abbreviation
Junior	Jr
Member of Parliament	MP
Queens Counsel	QC
Senior	Sr
First	I
Second	II
Third	III
Fourth	IV
Fifth	V
Sixth	VI
Seventh	VII
Eighth	VIII
Ninth	IX
Tenth	X
PhD	PhD
Medical Doctor	MD

Guide for use

Mixed case should be used (rather than upper case only).

Subject of care name is the combination of name title (and sequence number), family name, given name (and sequence number), name suffix (and sequence number), name usage and name conditional use.

A name may have more than one name suffix group. . Each name suffix group has one suffix and sequence number. The name suffix sequence number field is used to control the sequence in which name suffixes are presented.

EXAMPLE John Markham Jnr MP

Validation rules

Not applicable.

Collection method (informative)

Not applicable.

6.7.2 Name suffix sequence number

Definition An indicator of the order of use for name suffix.

Source standards AS 4846—2006, Health care provider identification

Data type Numeric.

Data domain 1 First name suffix

Second name suffix
 Third name suffix
 Fourth name suffix

5 Fifth name suffix6 Sixth name suffix

7 Seventh name suffix

8 Eighth name suffix

9 Ninth and subsequent name suffix

Guide for use To be used in conjunction with name suffix.

Multiple name suffixes may be recorded. Each name suffix should have a name

suffix sequence number recorded.

EXAMPLE John Markham Jnr MP

In the example above 'Jnr' would have a name suffix sequence number of 1 and

'MP' would have a name suffix sequence number of 2

6.8 Name usage group

This is a classification that enables differentiation between recorded names for a subject of care. A name may be associated with a specific unique identifier, in which case the usage type should indicate the identifier type and identifier issuer and identifier name in the specific identifier field.

A name may have many name usage groups, but each group should have a name usage indicated, and may have associated dates and unique identifier for reporting.

6.8.1 Name usage

Definition

A classification that enables differentiation between the usage of names for a subject of care. An individual name may have many name uses.

Source standards

HL7 V2.4, *Health Level Seven Standard Version 2.4*: Health Level Seven Inc., Ann Arbor, Michigan, 2000 (PID-5 Patient name, Table 0200 Person Name Usage code).

AS 4590—2006, *Interchange of client information* (Clause 3.6 Person Name Usage code).

Data type

Coded text.

Data domain

Code	Description	Alternative code
1	Reporting	R
2	Newborn name	N
3	Professional or business name	В
4	Maiden name (name at birth) (original name)	M
5	Registered name (legal name)	L
8	Other name (alias)	0

Guide for use

More than one name can be recorded for a subject of care and each of these names may have more than one usage at any given point in time. Each name should have one or more name usages associated with it. Record as many as required.

Where there is only one name recorded that name is assumed to be the name for all other purposes, including unique identification, and financial reporting. However, where the subject offers more than one name, clarification should be obtained from the subject to ensure accurate recording of the various names. All currently used names, as well as names by which the subject has previously been known, should be recorded if these are known. These names should never be deleted from the system, as there may be existing paper work with the old names, or reference from other agencies to the name used in the past or in error.

Reporting name (R) is the subject's name as it is to be used for reporting, when used with a specific identifier. There should only be one reporting name for any given specific identifier at a time, therefore the combination of usage type, identifier and obsolete as it should clearly identify the name to be used for reporting.

Newborn name (N) type is reserved for the identification of unnamed newborn babies. It acts as a preferred name until an actual name is available at which time it is no longer used.

Professional or business name (B) the name used by the subject of care for business or professional purposes.

Maiden name (M) the name used by the subject of care prior to marriage

Other name (O) is any other name that a subject is also known by, or has been known by in the past; that is, **all** other names. This includes misspelled names or name variations that are to be retained as they have been used to identify this subject. More than one other name may be recorded for a subject.

Validation rule

Not applicable.

Collection method

Not applicable.

6.8.2 Name usage start date

Definition The date at which this name usage for the name to which the usage is associated

starts.

Source standards Not applicable.

Data type Date.

Data domain Valid dates or YYYY0000 (zeros)

Guide for use This field is linked to a name usage instance to indicate that this usage started for this

name group as at the date stored. This allows the computer systems to identify which name to use for a given purpose. It should not exclude a name from searching

processes.

It is essential that the date be presented in a manner that will be understood in the

regional area in which it is used.

The presentation may be modified to include '/' or '.' To act as a display delimiter

according to local policy.

6.8.3 Name usage end date

Definition The date at which this name usage for the name to which the usage is associated

ceased to be used.

Source standards Not applicable.

Data type Date.

Data domain Valid dates or YYYY0000 (zeros).

Guide for use This field is linked to a name usage instance to indicate that this usage ends for this

name group as at the date stored. This allows the computer systems to identify which name to use for a given purpose. It should not exclude a name from searching

processes.

It is essential that the date be presented in a manner that will be understood in the

regional area in which it is used.

The presentation may be modified to include '/' or '.' To act as a display delimiter

according to local policy.

6.8.4 Usage identifier

Definition The combination of identifier type, identifier issuer and identifier name that specify the

link between this name and reporting or other unique identifier usage.

Source standards Not applicable.

Data type Text.

Data domain SOC identifier issuer + SOC identifier issuer + SOC identifier name.

Guide for use This field is used to provide a link between the name and a unique ID and

identification issuer for a purpose, usually reporting.

Validation rule A unique identifier should exist for this subject of care for this set of identifier

information

Collection method (informative)

It is suggested that a system would provide a set of existing identifiers from which the

user can select, rather than expect manual entry of this information.

6.9 Alternative name representation

This group of data elements indicate the representation of a name when the alphabetic representation is not the one used within a community. This is sometimes called the domestic name, local representation or local name. Any alternative font or character-based representation of a name set should be included here.

A name may have multiple alternative name representations.

6.9.1 Representation usage

Synonym Domestic name type

Type of local representation of name

Alternative character set handling scheme (HL7)

Definition Name of the representational form used.

Source standards ISO/IEC 2022:1994, Information technology—Character code structure and extension

techniques

Data type Coded text.

Data domain Valid language representations.

Guide for use This field is used to indicate domestic representations.

e.g. Domestic Russian name, Chinese character representation,

Verification rules Not applicable.

Collection method Not applicable.

(informative)

6.9.2 Alternative representation

Synonym Domestic name

Character representation

Local name representation

Domestic name representation

Definition Alternative representation of the subject of care name using alternative styles of

representation such as characters or language character set variations for local

display.

Source standards Not applicable.

Data type Text.

Data domain Not applicable.

Guide for use Name represented using an alternative font / character system.

This field is linked to the representation usage element.

Verification rules Not applicable.

Collection method In some areas this representation may be the principle or required representation for

the health care system, rather than the alphabetic representation.

7 Additional demographic data

7.1 General

This section describes nine additional data elements (summarized in Table 6) that may be used, where relevant, to maximize the likelihood of positive identification of a subject of care. These data should only be collected where required for the identification of the subject. Where an item such as date of birth is composed of sub-elements these are described in full, and the composite item forms a heading in the table. Figure 7 shows the structure of this data group.

Table 6 Additional data elements

Clause	Data element name	Opt.	Data type	Repeat data element	Example
7.2	Date of birth	0		N	
7.2.1	Birth date	R	Date	N	19601209
7.2.2	Date of birth accuracy indicator	0	Coded text	N	AAE
7.2.3	Date of birth follow-up indicator	0	Boolean	N	
7.3	Date of death			N	
7.3.1	Death date	R	Date	N	19991208
7.3.2	Estimated date (of death) flag	0	Coded text	N	AAE
7.3.3	Source of death notification	0	Coded text	N	2
7.4	Sex	R	Code	N	1 (male)
7.5	Mother's original family name	0	Text	N	N
7.6	Country (place) of birth	0	Code	N	1301
7.7	Birth plurality	0	Code	N	1 (singleton)
7.8	Birth order	0	Code	N	2 (second of a multiple birth)
7.9	Identification comment	0	Text	N	This is not a duplicate entry with ID 343551234—checked and confirmed as two different people

NOTE:

Y = Yes

N = No

Opt. = Indicates whether the data element is optional or required

R = Required (the group may be required, or where the group is optional the individual data elements within the group may be marked as required. In this case, where the group exists the required elements should be present.

O = Optional (the group or individual data element are optional)

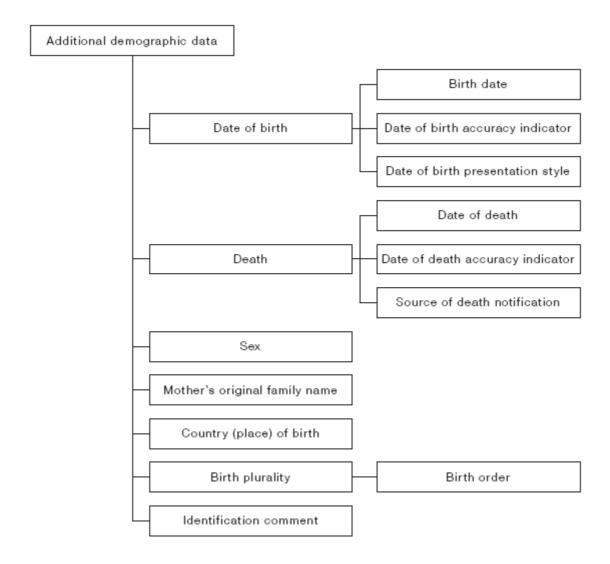


Figure 7 — Structure of additional demographic data

7.2 Date of birth

The concept, date of birth, comprises the elements: birth date, estimated date (of birth) flag, and date of birth follow-up.

7.2.1 Birth date

Synonym Birthdate.

Definition The date of birth of the subject of care.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-7 Date/time of birth).

Data type Date.

Data domain Valid dates.

Guide for use Enter the full date of birth using day, month and year. Use leading zeros if necessary.

Date of birth is required for accurate identification, but where it is not accurately known an approximate date should be used to derive age, for analysis by age at a point in time, for approximate searching and for other applications and reporting within health

care.

If date of birth is not known or cannot be obtained, provision should be made to collect an estimate age. Collected or estimated age would usually be in years for adults, and to the nearest three months (or less) for children aged less than two years. Additionally, an estimated date flag should be reported in conjunction with all estimated dates of birth.

Verification rules

Birth date should be less than or equal to date of death.

This field should:

- be less than or equal to the date of record creation, otherwise resulting in a rejection error; and
- not be null; and
- be a valid date of birth.

It may be useful to include a warning edit on the subject registration system or master index to alert staff if they attempt to enter a date of birth more than 120 years previous to the current year.

Collection method (informative)

Punctuation (back slashes or hyphens) or spaces should not be used in data collection. In cases where all components of the date of birth are not known or where an estimate is arrived at from age, use 00 for day and 00 for month and estimate year of birth according to the subject of care's approximate age. As soon as known or on re-presentation, the date of birth (DOB) field shall be updated.

It is recommended that in cases where all components of the date are not known or where an estimate is arrived at from age, a valid date be used together with the date accuracy indicator.

This approach is recommended to allow collection of information that is known to be accurate and to identify where further follow up with the subject of care may be appropriate.

It should be noted that countries may determine a different presentation method to meet their national norms. E.g. date may be presented in European format of DDMMYYYY and this should be consistent within all representations within the given geographic and political region in order to ensure consistent and accurate representation of data.

Comment

May be used in conjunction with date of birth accuracy indicator.

7.2.2 Date of birth accuracy indicator

Definition An indication of the accuracy of a reported date at the date component level for dates

represented in YYYYMMDD format. Where the date is represented in an alternative

presentation the code groups would differ.

Source standards Not applicable.

Data type Coded text.

accuracy of each date component of the reported date including:

Code	Description
AAA	Accurate date
EEE	Estimated date
UUU	Unknown date
EAA	Accurate day and month, estimated year
AAU	Unknown day, accurate month and year
UUE	Unknown day and month, estimated year
UUA	Unknown day and month, accurate year

The domain values will be dependent upon the date of birth presentation style value. The examples below are for a presentation style DDMMYYYY.

Data Domain	Date component (for format DDMMYYYY)				
	(D)ay (M)onth (Y)ear				
Accurate	А	Α	Α		
Estimated	Е	Е	Е		
Unknown	U	U	U		

Guide for use

Used to record the level of certainty or estimation used in recording the subject of care's birth date.

Provision of a date of birth is often a mandatory requirement in data collections. However, at times, the actual date, or part thereof, is not known or estimated.

This data element is designed to flag the part, or parts, of a date that have been estimated when a date provided is based on an approximation rather than the actual date. This data element may assist with manual searching and record linkage processes (e.g., when the date of birth is a component of the linkage key).

It should be noted that the sequence and content of the data domain is dependant upon the format of date displayed in the country where the information is being used.

EXAMPLE 1 A date has been sourced from a reliable source and it is known to be accurate then the 'date accuracy flag' should be recorded as (AAA).

EXAMPLE 2 If only the age of the person is known and there is no certainty of the accuracy of this, then the 'date accuracy flag' should be informed as (EUU). That is the day and month are 'unknown' and the year is 'estimated'.

EXAMPLE 3 If a person was brought in unconscious to an emergency department of a hospital and the only information available was from a relative who only knew the age and the birthday's 'month' then the 'date accuracy flag' should be informed as (EAU).

Collection constraints: If constraints for the collection of the date are imposed, such as 'a valid date should be input in a information system (software) for 'unknown' date components', the accuracy date indicator is recommended to be used along with the date as a way of avoiding the contamination of the valid dates with the same value on the respective date components.

EXAMPLE Some systems use YYYY0107 and some use YYYY0101 when only the year is known. When month and year are known some use the 15th day as the date i.e. YYYYMM15. Where this occurs in a data collection that is used for reporting or analysis purposes there will be dates in the collection with the attributes YYYY0107 etc that are accurate and some that are not accurate. Without a corresponding flag to determine this accuracy the analysis or report will be contaminated by those estimated dates.

For future users of the data it may also be essential they know the accuracy of the date components of a reported date. The date of birth accuracy flag can also be useful for operational purposes to indicate the level of accuracy that a date has been collected at any point in time, indicating whether the stored date needs to be followed up until it reaches it intended minimal required accuracy.

For example, if a person was brought in unconscious to an emergency department of a hospital the level of accuracy of the date collected at that point may not be satisfactory. It is likely that the correct date of birth can be obtained at a later date. The date of birth accuracy flag provides information on the accuracy of the entered dates that may require further action.

Validation rules

Any combination of the codes A, E and or U.

Collection method (informative)

This data element shall always be used in conjunction with a date of birth.

ISO/TS 22220:2008(E)

Comment Most computer systems require a valid date to be recorded in a date field i.e. the

month part should be an integer between 1 and 12, the day part should be an integer between 1 and 31 with rules about the months with less than 31 days, and the year part should include the century. However, in actual practice, the date or date components are often not known. This means that a date should be included and it should follow the rules for a valid date. It therefore follows that, while such a date will contain valid values according to the rules for a date, the date is in fact an 'unknown' or 'estimated' date. For future users of the data it is essential they know that a date is accurate, unknown or estimated and which components of the date are accurate,

unknown or estimated.

7.2.3 Date of birth follow-up indicator

Definition Date of birth requires follow-up to obtain more accurate date.

Synonym Birthdate follow-up indicator.

Definition Flag that indicates when the current date of birth requires follow-up to obtain a more

accurate date.

Source standards Not applicable.

Data type Boolean.

Data domain Y = the date does need follow-up

N = the date does not need follow-up

Guide for use Where the date is estimated but it is not possible to obtain a more accurate date – as

in the case where the subject of care does not know the exact date of birth, this flag

allows the system to highlight the need for follow-up.

Verification rules Where the date of birth accuracy indicator is AAA, date of birth follow-up indicator

should be N.

Collection method

(informative)

Not applicable.

Comment May be used in conjunction with date of birth accuracy indicator.

7.3 Date of death

This concept Date of death comprises the elements death date, estimated date (of death) flag.

7.3.1 Death date

Date of death. **Synonym**

Definition The date of death of the subject of care.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-7 date/time of birth).

Date. Data type

Data domain Valid dates.

Guide for use Enter the full date of death using day, month and year. Use leading zeros if necessary.

Validation rule Where date of birth is collection, date of death should be equal to or greater than the

date of birth of the same person.

Collection method

Punctuation (back slashes or hyphens) or spaces should not be used in data (informative) collection. It is recommended that in cases where all components of the date are not

known, a valid date be used together with the date of death accuracy indicator.

Comment May be used in conjunction with date of death accuracy indicator.

7.3.2 Estimated date (of death) flag

Definition An indication of whether any component of a reported date was estimated.

Source standards Not applicable.

Data type Coded text.

accuracy of each date component of the reported date including:

Code Description

AAA Date is valid, not estimated (default value)

EEE Date estimated from known information

UUU The whole date is unknown

EAA The year is estimated but the day and month are accurate
AAU The year and month are accurate but the day is unknown
UUE Year and month are unknown and the day is estimated
UUA Year is unknown as is month, but the day is accurate

The domain values will be dependent upon the date of death presentation style value. The examples below are for a presentation style DDMMYYYY.

Data domain	Date component (for format DDMMYYYY)				
	(D)ay (M)onth (Y)ear				
Accurate	A A A				
Estimated	Е	Е	E		
Unknown	U U				

Guide for use

Used to record the level of certainty or estimation used in recording the subject of care's date of death.

This data element is designed to flag the part, or parts, of a date that have been estimated when a date provided is based on an approximation rather than the actual date. This data element may assist with manual searching and record linkage.

It should be noted that the sequence and content of the data domain is dependant upon the format of date display in the country where the information is being used.

EXAMPLE 1 A date has been sourced from a reliable source and it is known to be accurate then the date accuracy flag should be recorded as (AAA).

EXAMPLE 2 If a person died unattended and their body was found some time later, it may not be possible to accurately assess the date of death, in which case an estimated day and sometimes month might be necessary (AEE).

Collection constraints

If constraints for the collection of the date are imposed, such as 'a valid date should be input in an information system (software) for 'unknown' date components', the accuracy date indicator is recommended to be used along with the date as a way of avoiding the contamination of the valid dates with the same value on the respective date components.

7.3.3 Source of death notification

_					
n	ef	ın	111	\mathbf{a}	n
u	CI.			v	

Indicates the source of information about a subject of care's death. This field provides an indication of the certainty of the information.

Source standards

Not applicable.

Data type

Coded text.

Code	Description
1	Registry
2	Health care provider
3	Relative
4	Other
9	Unknown

Guide for use

Registry—notification received from an official registry such as births, deaths or coroner, death certificate. This source is considered to be of the greatest certainty.

Health care provider—death is notified directly from a health care provider, other than the person responsible for certification of death. This source is considered to be of very good certainty.

Relative—death is highly likely to be certain, but cases of inaccurate reporting of death by relatives has been known and should not be considered equal in certainty to health provider or official register as a source of death information.

Other—death is identified through newspapers and other sources. These should be considered a less reliable source of death notification.

Unknown—source of information about the subject's death is not known. This is the least reliable source of death notification

Validation rule

Valid codes or blank.

Collection method (informative)

This data element should always be used in conjunction with a date of death.

Comment

Not applicable.

7.4 Sex

Definition The sex of the subject.

Sex is the biological distinction between male and female. Where there is an inconsistency between anatomical and chromosomal characteristics, sex is based on

anatomical characteristics.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-8 Sex).

Data type Coded text.

Data domainCodeDescriptorAlternative code1MaleM2FemaleF3Intersex or indeterminateI9Not stated/inadequately describedU

Guide for use This data element indicates the sex of the person for administrative or general

communication purposes and may be much less specific than the values used in

clinical care.

Code 3—'Intersex or indeterminate': refers to a person who, because of a genetic condition, was born with reproductive organs or sex chromosomes that are not exclusively male or female or whose sex has not yet been determined for whatever

reason.

Code 9—'Not stated/inadequately described': should only be used if the data is not collected at the point of subject contact, or circumstances dictate that the data is not

able to be collected.

Verification rules Accept only allowed values.

Field should not be blank.

Code 3—'Intersex or indeterminate': should be confirmed if used for subjects aged

over 90 days.

Collection method (informative)

The following format should be used for data collection:

What is your (the person's) sex? __ Male __ Female

Codes 1 (Male) and 2 (Female) may be mapped to M and F respectively for collection purposes, however, they should be stored within information systems as codes 1 and 2 above.

Operationally, sex is the distinction between male and female, as reported by a subject or as determined by an interviewer. When collecting data on sex by personal interview, asking the sex of the respondent is usually unnecessary and may be inappropriate, or even offensive. It is usually a simple matter to infer the sex of the respondent through observation, or from other cues such as the relationship of the subject(s) accompanying the respondent, or first name. The interviewer may ask whether subjects not present at the interview are male or female.

A person's sex may change during their lifetime as a result of procedures known alternatively as sex change, gender reassignment, transsexual surgery, transgender reassignment or sexual reassignment. Throughout this process, which may be over a considerable period of time, sex could be recorded as either male or female.

Code 3—'Intersex or Indeterminate': is normally used for babies for whom sex has not been determined for whatever reason, should not generally be used on data collection forms completed by the respondent, and should only be used if the person or respondent volunteers that the person is intersex or where it otherwise becomes clear during the collection process that the individual is neither male nor female.

Code 9—'Not stated/inadequately described': is not to be used on primary collection forms. It is primarily for use in administrative collections when transferring data from data sets where the item has not been collected.

7.5 Mother's original family name

Synonym Mother's maiden name

Mother's family name

Mother's surname

Definition The original family name of the subject of care's mother.

Source standards HL7 V2.4. Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-6 Mother's maiden name).

Data type Text.

Data domain Not applicable.

Guide for use May be used to confirm the identity of the subject of care.

Verification rules All letters of the alphabet and additional characters as identified in family name.

Collection method (informative)

See family name.

7.6 Country (place) of birth

Synonym Birthplace

Place of birth

Definition The country in which the subject of care was born.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-23 Birth place).

Data type Coded text.

Data domain Valid country codes .

Guide for use The four character numeric code should be used for data storage. The full descriptor

should be used for data collection or onscreen display where possible.

Ensure that staff are aware of synonymous country names: e.g. Netherlands-

Holland.

A country, even if it comprises other discrete political entities, such as states, is treated as a single unit for all data domain purposes. Parts of a political entity are not included in different groups. Thus, Hawaii is included in Northern America (as part of the identified country United States of America), despite being geographically close to and having similar social and cultural characteristics as the units classified to

Polynesia.

Verification rules

Collection method

(informative)

Not applicable.

Not applicable.

7.7 Birth plurality

Synonym Multiple birth indicator

Definition An indicator of multiple birth, showing the total number of births resulting from a single

pregnancy.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-24 Multiple birth indicator).

Data type Coded text.

Data domain Code Descriptor

1

Twins
Triplets
Quadruplets
Quintuplets
Sextuplets

Singleton

8 Other

9 Not stated

Guide for use Plurality of a pre

Plurality of a pregnancy is determined by the number of live births or by the number of foetuses that remain in utero at 20 weeks gestation and that are subsequently born separately. In multiple pregnancies, or if gestational age is unknown, only live births of any birth weight or gestational age, or foetuses weighing 400 g or more, are taken into account in determining plurality. Foetuses aborted before 20 completed weeks or

foetuses compressed in the placenta at 20 or more weeks are excluded.

ISO/TS 22220:2008(E)

Verification rules Not applicable.

Collection method (informative)

This data should be collected routinely for subjects of care aged 28 days or less. If a subject of care or their parent/guardian/carer/next of kin volunteers this information, it may be recorded.

7.8 Birth order

Synonym Birth sequence.

Definition The sequential order of this subject of care in a multiple birth regardless of live or still

birth.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-24 Multiple birth order).

Data type Coded text.

Data domain Code Descriptor

1 Singleton or first of a multiple birth

2 Second of a multiple birth

3 Third of a multiple birth

4 Fourth of a multiple birth

5 Fifth of a multiple birth

6 Sixth of a multiple birth

8 Other

9 Not stated

Guide for use Newborns registered within 28 days of birth, or later to assist in identification.

Stillborns are counted such that, if twins were born, the first stillborn and the second live-born, the second twin would be recorded as code 2 second of a multiple birth (and

not 1 singleton or first of a multiple birth).

Verification rules Not applicable.

Collection method (informative)

This data should be collected routinely for subjects of care who are aged 28 days or less. If a subject of care or their parent/guardian/carer/next of kin volunteers this

information, it may be recorded.

7.9 Identification comment

Definition Comments recorded for a subject of care registration to distinguish between two or

more subjects with the same or similar demographic information.

Source standards Not applicable.

Data type Text.

Data domain Not applicable.

Guide for use Should only be used to confirm the identity of the subject. That is, not a field for

comments about a subject's character.

EXAMPLE 1 'Two pts with same name. Do not merge with 210465.'

EXAMPLE 2 'Duplicate registration? Check also 230163.'

EXAMPLE 3 'Confirm date of birth. If 14/05/75 see also 081035.'

EXAMPLE 4 'Double check spelling of family name.'

8 Subject of care address

8.1 General

This section describes eight data elements used to capture and store address details of subjects of care. The structure outlined in this Technical Specification attempts to simplify data collection whilst capturing the range of addresses and telephone numbers important to health care establishments. The format of data storage is not as important as the consistent method of recording this data.

Each subject of care address is defined as the combination of data elements set out in table 7.

Table 7 — Subject of care address data elements

Clause	Data element name	Opt.	Data type	Repeat data element	Example
8	Subject of care address	0	Text	Y	
8.2	Address line	0	Text	Υ	Level 7, Room 5
8.2.1	Building/ complex sub-unit type— abbreviation	0	Coded text	N	APT
8.2.2	Building / complex sub-unit number	0	Text	N	6
8.2.3	Address site name	0	Text	N	Treasury Building
8.2.4	Floor / level number	0	Text	N	L 3
8.2.5	Floor / level type	0	Coded text	N	B (basement)
8.2.6	Street number	0	Text	N	401A
8.2.7	Lot number	0	Text	N	Lot 52A
8.2.8	Street name	0	Text	N	Mortonville
8.2.9	Street type code	0	Coded text	N	Circuit
8.2.10	Street suffix code	0	Coded text	N	N (north)
8.3	Suburb / town / locality	0	Text	N	Upper Conductor West
8.4	State / territory / province	0	Coded text	N	NSW
8.5	Postal code (zip code)	0	Coded text	N	25300
8.6	Delivery point identifier	0	Coded text	N	
8.7	Country identifier	0	Coded text	N	2101 (England)
8.8	Address type	0	Text	N	1 (Business)
8.8.1	Address type start date	0	Date	Y	19951012
8.8.2	Address type start date accuracy indicator	0	Coded text	Y	AAE
8.8.3	Address type end date	0	Date	Υ	19951012
8.8.4	Address end date accuracy indicator	0	Coded text	Y	EUU
NOTE:			•	•	•

NOTE:

N = No

Y = Yes

Opt. = Indicates whether the data element is optional or required

R = Required (the group may be required, or where the group is optional the individual data elements within the group may be marked as required. In this case, where the group exists the required elements should be present.

O = Optional (the group or individual data element are optional)

SOC address Address line Building/complex sub-unit type abbreviation Building/complex sub-unit number Building/property name Floor/level number Floor/level type House property number Lot section number Street name Street type code Street suffix code Suburb/town/locality State/territory/province Postal code (zip code) Delivery point identifier Country identifier Address type Address type start date Address type end date Address type start date accuracy indicator Address type end date accuracy indicator

The relationship between subject of care address data elements is illustrated in Figure 8.

Figure 8 — Data elements for subject of care address

8.2 Address line

Definition A composite of one or more standard address components that describe a low level of

geographical / physical description of a location that, used in conjunction with the other high-level address components i.e. 'suburb / town / locality name', 'postal code', 'state / territory / province', and 'country', forms a complete geographical / physical address.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Text.

Data domain

This item is a combination of the following standard address data elements that may be concatenated in the address line in the following sequence:

Building complex sub-unit type - abbreviation

Building / complex sub-unit number

Address site name

Floor / level number

Floor / level type

House / property number

Lot / section number

Street name

Street type code

Street suffix code

Guide for use

One complete identification description of a location/site of an address can comprise one or more than one instance of address line. Instances of address lines are commonly identified in electronic information systems as address-line 1, address-line 2, etc. The format of data collection is less important than consistent use of conventions in the recording of address data. Hence, address may be collected in an unstructured manner but should ideally be stored in a structured format. Where address line is collected as a stand-alone item, software may be used to parse the address line details to separate the subcomponents.

Multiple address lines may be recorded as required.

Address line can include more than one physical line of text.

All of the relevant 'street' details, including building or property name, should be captured in this field. The field is free text, however, some commonly used abbreviations provided.

The format of data collection is less important than consistent use of conventions in the recording of address data.

No unnecessary punctuation should be added to the address (e.g. no full stop following street type).

Guide for use (continued)

Residential facilities

Enter name of the residential facility (such as the nursing home, caravan park, prison or boarding school) before the street address, if space permits.

Complete street address

The full street address should be recorded. This may be a combination of the above components.

EXAMPLE Level 15 Room 2B 27 James Street

EXAMPLE Level 7 Room 15

Customs House Main Street

EXAMPLE Unit 2A Technology Park

4 Centre Road

Verification rules

Not applicable

Collection method (informative)

The format of data collection is less important than consistent use of conventions in the recording of address data. Hence, the address may be collected in an unstructured manner but should ideally be stored in a structured format.

Unknown addresses

Enter 'unknown' in the address line field.

No fixed address

Enter 'unknown' in lieu of street number and name in the address line field.

8.2.1 Building / complex sub-unit type—abbreviation

Definition The specification of the type of a separately identifiable portion within a building /

complex, marina etc. to clearly distinguish it from another.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Coded text.

Data domain Code Description Code Description

APT Apartment SE Suite **CTGE** Cottage **SHED** Shed DUP SHOP Duplex Shop F Flat SITE Site FY Factory SL Stall **KSK** Kiosk STU Studio MB Marine Berth **TNHS** Townhouse

MSNT Maisonette U Unit
OFF Office VLLA Villa
PTHS Penthouse WARD Ward

RM Room WE Warehouse

Guide for use Addresses may contain multiple instances of building/complex sub-unit type. Record

each instance of building/complex sub-unit type with its corresponding

building/complex number when appropriate.

EXAMPLE 1: APT 6
EXAMPLE 2: SHOP 3A

EXAMPLE 3: U 6

Verification rule Not applicable.

Collection method (informative)

This is a composite part of address line. It is to be collected in conjunction with the

data element building/complex sub-unit number.

8.2.2 Building / complex sub-unit number

Definition The specification of the number of identifier of a building/complex, marina etc. to

clearly distinguish it from another.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address, part).

Data type Text.

ISO/TS 22220:2008(E)

Data domain Not applicable.

Guide for use The building/complex sub-unit number should be recorded with its corresponding

building/complex sub-unit type—abbreviation. Where applicable, the number may be

followed by a string suffix.

EXAMPLE 1: APT 6

EXAMPLE 2: SHOP 3A

EXAMPLE 3: U 6

Verification rule Not applicable.

Collection method (informative)

This is a composite part of address line. It is to be collected in conjunction with the data element building/complex sub-unit type—abbreviation.

Where a building or other type of unit is present in a complex of such buildings or units, the data elements building/unit sub-unit type—abbreviation and building/complex sub-unit number should be used in conjunction in that order. An example can be seen in a shop within a shopping complex. Such a shop could have as part of its address line the word 'shop' as the type followed by its identifying 'number' within the complex e.g. '209a'. Thus the words 'Shop 209a' would form part of the address line.

8.2.3 Address site name

Definition The full name used to identify the physical building or property as part of its location.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address, part).

Data type Text.

Data domain Not applicable.

Guide for use Usually this information is not abbreviated. It should include any reference to a wing

or other components of a building complex, if applicable. A comma is to be used to

separate the wing reference from the rest of the building name.

Record each building/property name relevant to the address:

Building/property name 1 (30 string characters);

Building/property name 2 (30 string characters).

EXAMPLE 1: Building—Treasury Building
EXAMPLE 2: Property—Brindabella Station

Verification rule Not applicable.

Collection method (informative)

This is a composite part of address line.

8.2.4 Floor / level number

Definition Descriptor used to identify the floor or level of a multi-storey building / complex.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Text.

Data domain Not applicable.

Guide for use

The floor / level number should be recorded with its corresponding floor / level type. Some floor / level numbers may be followed by an alphabetic suffix.

Examples of floor / level identification include:

EXAMPLE FL 1A EXAMPLE L 3 EXAMPLE LG A

Verification rule

Not applicable.

Collection method (informative)

This is a composite part of address line and relates to the data element floor $\/$ level

type.

There should be no spaces between the number and the alpha suffix.

To be collected in conjunction with floor/level type.

8.2.5 Floor/level type

Definition Descriptor used to classify the type of floor or level of a multi-storey building /

complex.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Coded text.

Data domain Code Definition

B BasementFL FloorG GroundL LevelLG Lower Ground

M Mezzanine
UG Upper Ground

Guide for use

Some floor/level identification may require the floor/level type plus a floor/level number to be recorded.

Examples of Floor/level identification:

EXAMPLE L 1A EXAMPLE 3 EXAMPLE G A

Verification rule

Not applicable.

Collection method (informative)

This is a composite part of address line and relates to the data element floor/level number.

To be collected in conjunction with floor/level number where applicable. Some floor/level type entries will often have no corresponding number e.g. basement, ground, lower ground, mezzanine and upper ground.

8.2.6 Street number

Definition The numeric or string reference number of a house or property that is unique within a

street name, suburb.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Text.

Data domain Not applicable.

Guide for use

Generally, only one street number is used. However, if the house/property number includes a number range, the range of applicable numbers should be included,

separated by a hyphen (-), with no spaces between numerals, i.e. 17-19.

a) House/property number 1—refers to physical house/property number and for ranges is the starting number (5 numeric characters).

b) House/property number suffix 1—single character identifying the house/property number suffix (1string character).

c) House/property number 2—refers to a physical house/property number and for ranges is the finishing number (5 numeric characters).

d) House/property number suffix 2—single character identifying the house/property number suffix (1string character) with no space between the numeric and the alpha characters.

EXAMPLE: '401A-403B'

'401' is house/property number first in range.

'A' is the house/property suffix 1.

'403' is house/property number last in range.

'B' is house/property suffix 2.

Verification rule

Not applicable.

Collection method (informative)

This is a composite part of address line.

8.2.7 Lot number

Synonym Section, allotment number.

Definition The lot reference allocated to an address in the absence of street numbering.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Text.

Data domain Not applicable.

Guide for use The lot number is suitable for postal purposes as well as the physical identification of

addresses.

A lot number should be used only when a street number has not been specifically

allocated or is not readily identifiable with the property.

For identification purposes, the word 'lot' should precede the lot number and be

separated by a space.

EXAMPLE Lot 716 EXAMPLE Lot 534A EXAMPLE Lots 716-718

Verification rule Not applicable.

Collection method (informative)

This is a composite part of address line.

The lot number is positioned before the street name and type, located in the same line

containing the street name.

8.2.8 Street name

Definition The name that identifies a public thoroughfare and differentiates it from others in the

same suburb/town/locality.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Text.

Data domain Not applicable.

Guide for use To be used in conjunction with street type code.

To be used in conjunction with street suffix code.

Verification rule Not applicable.

Collection method (informative)

This is a composite part of address line and relates to the data element house/property

number, street suffix code and street type code.

8.2.9 Street type code

Definition A code that identifies the type of public thoroughfare.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Coded text.

Data domain The following is a list of commonly used street type abbreviations. This list is not

exhaustive as different languages and nationalities will have different requirements.

Code	Description	Code	Description
Ally	Alley	Gr	Grove
Arc	Arcade	Hwy	Highway
Ave	Avenue	Jnc	Junction
Bvd	Boulevard	Lane	Lane
Вура	Bypass	Ln	Line
Crc	Circle	Link	Link
Cct	Circuit	Mews	Mews
CI	Close	Pde	Parade
Crn	Corner	PI	Place
Ct	Court	Ridge	Ridge
Cres	Crescent	Rd	Road
Cds	Cul-de-sac	Sq	Square
Dr	Drive	St	Street
Esp	Esplanade	Tce	Terrace
Grn	Green		

Guide for use

Street types should be written in full where space permits to avoid potential confusion in the case of an emergency and to improve the quality of street type information but where abbreviations are used those in this data domain provide a basis.

Verification rule Not applicable.

Collection method (informative)

This is a composite part of address line.

It is to be collected in conjunction with street name and street suffix code.

8.2.10 Street suffix code

Definition Term used to qualify street name sued for directional references.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Coded text.

Data domain The list below is indicative and is not exhaustive as different languages and

nationalities will have different requirements

Code	Description	Code	Description
CN	Central	NW	North West
E	East	S	South
EX	Extension	SE	South East
LR	Lower	SW	South West
N	North	UP	Upper
NE	North East	W	West

Guide for use Not applicable.

Verification rule Not applicable.

Collection method This is a composite part of address line.

It shall be used in conjunction with street name and street type code.

EXAMPLE Browns Rd W.

8.3 Suburb/town/locality

Definition The full name of the general locality containing the specific address of a subject of

care.

Source standards AS 4590—2006, Interchange of client information

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Text.

Data domain Suburb or town/city or locality.

Guide for use Suburb/town/locality may be a town, city, suburb or commonly used location name

such as a large agricultural property or Aboriginal community.

Verification rules Not applicable.

Collection method (informative)

Unknown subject address—enter 'unknown' in the suburb / town / locality field.

No fixed address—enter "no fixed address' in the suburb / town / locality field.

8.4 State / territory / province identifier

Definition An identifier of the province, state or territory in which a subject of care resides.

Source standards Australian Institute of Health and Welfare (AIHW), National Health Data Dictionary

(NHDD): (Knowledgebase ID: 000155 State identifier)

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Coded text.

Data domain Codes uniquely identifying the province, state or territory.

Guide for use Record the state or territory or province as indicated by the subject of care as their

address, for example, Texas. This should be consistent with the ASCII character set and should comply with the official conventions of that country, for example, Hunan

rather than Chinese characters.

Verification rules Not applicable.

Collection method (informative)

Not applicable.

8.5 Postal code (ZIP code)

Definition The code for a postal delivery area, aligned with locality, suburb or place for the

address of a subject of care, as defined by the postal service.

Synonym Post code

ZIP code

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address).

Data type Coded text.

Data domain Valid postal code or blank.

Guide for use Postcodes should be recorded with punctuation (for data quality and usability

purposes).

Verification rules Not applicable.

Collection method (informative)

Unknown address

National standards should be used to represent the concept of unknown address.

No fixed address

National standards should be used to represent the concept of no fixed address

The use of HL7 v3 Flavours of Null for Address Type was considered. This is one mechanism that could be used to implement these concepts in systems, according to local need, but is not recommended for data collection at the workplace. The current recommendation for collection is to adhere to common practice internationally within clerical practice and to support epidemiological reporting, which uses a specific code in the postal code field to represent these concepts.

8.6 Delivery point identifier

Definition A unique number assigned to a postal address as designated by the postal service.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000(STF-11 Office/home address <other geographic designation >).

Data type Coded text.

Data domain Valid delivery point identifier (DPID) code or blank.

Guide for use Used to specify postal delivery address groups, such as rural post box groups. The

specific domain values are determined by the country of use.

Verification rule Should be a valid code used by the postal service in the country of the address.

Collection method (informative)

The delivery point identifier (DPID) is assigned electronically from a postal address file

system maintained by the postal service.

Comment The DPID is easily converted to a bar code and can be included on correspondence

and address labels. If the bar code is displayed on a standard envelope that passes through a mail-franking machine, a reduced postage cost is offered in some countries.

8.7 Country identifier

Definition A code representing the country component of a subject of care's address.

Source standards ISO 3166-1:2006, Codes for the representation of names of countries and their

subdivisions Part 1: Country codes

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 - Address (STF-11 Office/home address <country>).

Data type Coded text.

Data domain ISO 3166.

Guide for use The four character numeric code should be used for data storage. The full descriptor

should be used for data collection or onscreen display, where possible.

Verification rules Should be a valid code/country

Collection method (informative)

Staff using and collecting this information should be aware of synonymous country

names such as Holland = Netherlands.

8.8 Address type

Definition A code representing a type of address.

Source standards HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-11 Patient address, Table 0190 Address type).

Data type Coded text.

Data domain	Code	Description
	1	Business
	2	Mailing or postal
	3	Temporary accommodation
	4	Residential
	8	No fixed address
	9	Unknown / not stated / inadequately described

Guide for use

Multiple addresses may be recorded as required. This field can be a multiple occurring field, and each address should have an address type code.

Code 1—'Business': used to indicate an address that is the physical location of a business or office at which a subject of care can be contacted. More than one business address may be recorded.

Code 2—'Mailing or postal': used to indicate an address that is only for correspondence and/or billing purposes.

Code 3—'Temporary accommodation': temporary accommodation address (such as for a person who usually resides overseas or where the provider in a temporary accommodation due to renovation, or treatment).

Code 4—'Residential': used to indicate where a person is living. Note that this code is not valid for organizations.

Code 8—'No fixed address': used where a person has no fixed address.

Code 9—'Unknown/not stated/inadequately described': may also be used where the person has no fixed address or does not wish to have their residential or a correspondence address recorded.

A single address may have multiple address types associated with it. Record as many as required.

Verification rules

Not applicable.

Collection method (informative)

At least one address should be recorded (this may be an unknown address type).

Health care organizations or establishments should always attempt to collect the residential address of a subject when an occasion of service or admission is provided. When recording the address for a health care provider or organization, the business address should always be collected. In addition, any number of other addresses may also be collected.

Further, addresses may also have effective dates attached to them to indicate which are current and which are past addresses.

Overseas address

For individuals, record the overseas address as the residential address and record a temporary accommodation address as their contact address in the country where they have contacted health services.

8.8.1 Address type start date

Definition The date on which the address type is first applicable to the subject of care.

Source standards Not applicable.

Data type Date.

Data domain Valid date.

type start date accuracy indicator also be recorded at the time of record creation to

flag the accuracy of the data.

For data integrity, data exchange, future data analysis and/or manipulation of data from diverse sources, the date accuracy indicator should be used in conjunction with the address type start date in all instances to ensure accuracy.

Verification rules

This field should:

- a) not be null;
- b) be a valid date; and
- c) be less than or equal to the address type end date (where that date is not blank).

Collection method (informative)

Punctuation (back slashes or hyphens) or spaces should not be used in data collection.

8.8.2 Address type start date accuracy indicator

Definition An indication of the accuracy of the address type start date at the component level for

the date.

Source standards Australian Institute of Health and Welfare (AIHW), National Health Data Dictionary

(NHDD) (Knowledgebase ID: 000431 Estimated date flag).

Data type

Coded text.

Data domain

Any combination of the values A, E, U representing the corresponding level of accuracy of each date component of the reported date including:

Code	Description
AAA	Accurate date
EEE	Estimated date
UUU	Unknown date
EAA	Accurate day and month, estimated year
AAU	Unknown day, accurate month and year
UUE	Unknown day and month, estimated year
UUA	Unknown day and month, accurate year

The domain values will be dependent upon the date of birth presentation style value. The examples below are for a presentation style DDMMYYYY.

Data domain	Date component (for format DDMMYYYY)		
	(D)ay	(M)onth	(Y)ear
Accurate	Α	Α	Α
Estimated	Е	Е	E
Unknown	U	U	U

Guide for use

Used to record the level of certainty or estimation used in recording the subject of care's address type start date.

Provision of a subject of care's address type start date may not be exactly known.

This data element is designed to flag the part, or parts, of a date that have been estimated when a date provided is based on an approximation rather than the actual date. This data element may assist with manual searching and record linkage processes (e.g., when the date of birth is a component of the linkage key).

It should be noted that the sequence and content of the data domain is dependant upon the format of date display in the country where the information is being used.

Example 1 A date has been sourced from a reliable source and it is known to be accurate then the date accuracy flag should be recorded as (AAA).

Example 2 If a person is unsure of the exact date they began to use this address – but they can confirm the year, (AUU) would be recorded.

Collection constraints

If constraints for the collection of the date are imposed, such as 'a valid date should be input in a information system (software) for 'unknown' date components', the accuracy date indicator is recommended to be used along with the date as a way of avoiding the contamination of the valid dates with the same value on the respective date components.

EXAMPLE: Some systems use YYYY0107 and some use YYYY0101 when only the year is known. When month and year are known some use the 15th day as the date i.e. YYYYMM15. Where this occurs in a data collection that is used for reporting or analysis purposes there will be dates in the collection with the attributes YYYY0107 etc that are accurate and some that are not accurate. Without a corresponding flag to determine this accuracy the analysis or report will be contaminated by those estimated dates.

For future users of the data it may also be essential they know the accuracy of the date components of a reported date.

The format of this field and the data domain are dependent upon the format of dates used in the country.

Validation rules

Any combination of the codes A, E and or U.

Collection method (informative)

This data element should always be used in conjunction with an address type start date.

Comment

Most computer systems require a valid date to be recorded in a date field i.e. the month part should be an integer between 1 and 12, the day part should be an integer between 1 and 31 with rules about the months with less than 31 days, and the year part should include the century. However, in actual practice, the date or date components are often not known. This means that a date should be included and it should follow the rules for a valid date. It therefore follows that, while such a date will contain valid values according to the rules for a date, the date is in fact an 'unknown' or 'estimated' date. For future users of the data it is essential they know that a date is accurate, unknown or estimated and which components of the date are accurate, unknown or estimated.

8.8.3 Address type end date

Definition The date on which the address or address type is no longer applicable to the subject

of care.

Source standards Not applicable.

Data type Date.

Data domain Valid date.

Guide for use If the date is estimated in some way, it is recommended that the data element 'address

type end date accuracy indicator' also be recorded when the fact that this

address/type is no longer applicable to the subject of care.

For data integrity, data exchange, future data analysis and / or manipulation of data from diverse sources the address type end date accuracy indicator should be used in conjunction with the address type end date in all instances to ensure accuracy.

Validation rules This field should:

a) not be null;

b) be a valid date; and

c) be greater than or equal to the address type start date.

Collection method (informative)

Punctuation (back slashes or hyphens) or spaces should not be used in collection of this data and display should be governed by local common practice.

8.8.4 Address type end date accuracy indicator

Definition An indication of the accuracy of the address type end date at the component level for

the date.

(NHDD) (Knowledgebase ID: 000431 Estimated date flag).

Data type Coded text

Data domain Any combination of the values A, E, U representing the corresponding level of

accuracy of each date component of the reported date including:

Code Description

AAA Accurate date

EEE Estimated date

UUU Unknown date

EAA Accurate day and month, estimated year
AAU Unknown day, accurate month and year
UUE Unknown day and month, estimated year
UUA Unknown day and month, accurate year

The domain values will be dependent upon the date of birth presentation style value. The examples below are for a presentation style DDMMYYYY.

Data domain	Date component (for format DDMMYYYY)		
	(D)ay	(M)onth	(Y)ear
Accurate	А	Α	A
Estimated	Е	Е	Е

Unknown	U	U	U

Guide for use

Used to record the level of certainty or estimation used in recording the subject of care's address type end date.

Provision of a subject of care's address type end date may not be exactly known.

This data element is designed to flag the part, or parts, of a date that have been estimated when a date provided is based on an approximation rather than the actual date. This data element may assist with manual searching and record linkage processes (e.g., when the date of birth is a component of the linkage key).

It should be noted that the sequence and content of the data domain is dependant upon the format of date display in the country where the information is being used.

Example 1 A date has been sourced from a reliable source and it is known to be accurate then the date accuracy flag should be recorded as (AAA).

Example 2 If a person is unsure of the date they stopped using this address – but they can confirm the year, it would be recorded as (AUU).

Collection constraints

If constraints for the collection of the date are imposed, such as 'a valid date should be input in a information system (software) for 'unknown' date components', the accuracy date indicator is recommended to be used along with the date as a way of avoiding the contamination of the valid dates with the same value on the respective date components.

For example, some systems use YYYY0107 and some use YYYY0101 when only the year is known. When month and year are known some use the 15th day as the date i.e. YYYYMM15. Where this occurs in a data collection that is used for reporting or analysis purposes there will be dates in the collection with the attributes YYYY0107 etc. that are accurate and some that are not accurate. Without a corresponding flag to determine this accuracy the analysis or report will be contaminated by those estimated dates.

For future users of the data it may also be essential they know the accuracy of the date components of a reported date.

The format of this field and the data domain are dependant upon the format of dates used in the country.

Validation rules

Any combination of the codes A, E and or U.

Collection method (informative)

This data element should always be used in conjunction with an address type end date.

Comment

Most computer systems require a valid date to be recorded in a date field i.e. the month part should be an integer between 1 and 12, the day part should be an integer between 1 and 31 with rules about the months with less than 31 days, and the year part should include the century. However, in actual practice, the date or date components are often not known. This means that a date should be included and it should follow the rules for a valid date. It therefore follows that, while such a date will contain valid values according to the rules for a date, the date is in fact an 'unknown' or 'estimated' date. For future users of the data it is essential they know that a date is accurate, unknown or estimated and which components of the date are accurate, unknown or estimated.

9 Subject of care electronic communications

9.1 General

N = No

This section describes data elements used to capture and store the electronic communication contact details of subjects of care shown in Figure 7. Examples of the contact details that may be collected include telephone numbers, or email addresses. Each subject of care electronic communication contact detail is defined as the combination of the data elements set out in Table 8. There may be multiple instances of subject of care electronic communication for any individual subject of care.

Table 8 — Subject of care electronic communication data elements

Clause	Data element name	Opt.	Data type	Repeat data element	Example	
9	SOC electronic communication	0	string	Y		
9.1.1	Electronic communication medium	M	Code	N	Phone	
9.1.2	Electronic contact preference code	0	code	N	Workdays, daytime.	
9.1.3	Electronic communication details	М	String	N		
9.1.4	Electronic contact usage code	0	code	Υ	1 (business)	
NOTE:						
Opt. = Indi	cates whether the data element is option	al or required				
R = Requir	ed					
O = Optional						
Y = Yes						

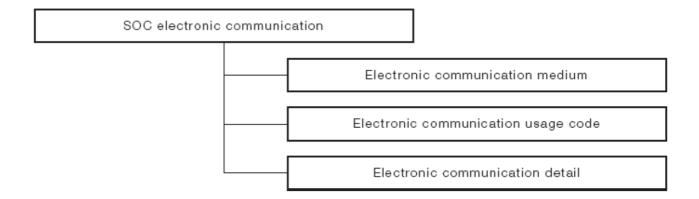


Figure 9 — Electronic communication data element structure

9.1.1 Electronic communication medium

Definition A code representing a type of communication mechanism used by a subject of

Source: AS 4846—2006 Health care provider identification

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (STF-16 Preferred method of contact).

HNBC 98-10, HealthNet/BC Provider Data Standard Version 1.0.

Data type Coded text.

Data domain	Code	Description	Alternative code
	1	Telephone (excluding mobile)	Т
	2	Mobile (cellular) telephone	С
	3	Facsimile machine	F
	4	Pager	В
	5	E-mail	E
	6	URL	U
	8	Other	0
Guide for use	•	ectronic communication addresses (for ex x numbers and email) may be recorded as req	• • • • • •
	Each instandusage code	ce should have the appropriate electronic con assigned.	nmunication medium and
Verification rules	Not applicab	le.	

Collection method (informative)

This field shall be left blank for unknown electronic communication details.

9.1.2 Electronic contact preference code

Definition An indication of the preferences for use of this contact type.

Source standards

Data type Coded text

Data domain	Code	Description
	В	Business Hours
	D	Day Time Hours
	W	Weekend Hours
	Α	At all times
	E	Evening / Night Hours
Guide for use	This field indicates th	e times of the day when the associated contact is preferred for use.
Verification rules	Not applicable	

9.1.3 Electronic communication details

Definition A unique combination of characters used as input to electronic telecommunication

equipment for the purpose of contacting a subject of care.

That is, a text string identifying the address for receipt of correspondence.

Source standards AS 4846—2006, Health care provider identification

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (STF-10 Phone - includes email etc.).

Data type Text.

Data domain A text string valid for a specific communication medium including spaces where

applicable.

Guide for use Multiple electronic communication details or addresses (for example, multiple

phone numbers, fax numbers and e-mail) may be recorded as required. Each instance should have an appropriate electronic communication medium and type

assigned.

Record the full phone number (including any prefixes) with no punctuation

(hyphens or brackets).

Verification rules Not applicable

Collection method (informative)

Prefix plus telephone number

Record the prefix plus telephone number. The default should be the local prefix with an ability to overtype with a different prefix. For example, 08 8226 6000 or

0417 123456. Systems may record these elements separately or together.

Punctuation

Punctuation shall not be recorded.

EXAMPLE (08) 8226 6000 or 08-8226 6000 would be incorrect.

Unknown electronic communication detail

This field shall be left blank for unknown electronic communication details.

9.1.4 Electronic contact usage code

Definition A code representing the manner of use that a person applies to an electronic

communication medium.

Source standards AS 4846—2006, Health care provider identification

HealthNet/BC Provider ID Standard, B.C. Health Information Standards Council,

B.C. Ministry of Health and Ministry Responsible for Seniors, June 1999.

Data type Coded text.

Data domain Code Description Alternative code

Business
 Personal
 Both business and personal use

Guide for use Multiple communication details (for example, multiple phone numbers, fax numbers

and e-mail) may be recorded as required. Each instance should have an

appropriate electronic communication medium and usage code assigned.

Verification rules Not applicable.

Collection method (informative)

This field shall be left blank for unknown electronic communication.

10 Biometric identifiers

10.1 General

Biometric identifiers may be used in addition to conventional identification methods as they can be faster and more reliable. Traditional methods of identification centre around something one has such as a token, or drivers license; something one knows, such as passwords, addresses, names etc. Unlike these, biometric identifiers are part of the person themselves and therefore can't be forgotten or stolen.[1].

"Biometric capture devices create electronic digital templates that are encrypted and stored and then compared to encrypted templates derived from "live" images in order to confirm the identity of a person. The templates are generated from complex and proprietary algorithms and are then encrypted using strong cryptographic algorithms to secure and protect them from disclosure. Thus standing alone, biometric templates cannot be reconstructed, decrypted, reverse-engineered, or otherwise manipulated to reveal a person's identity." [1]

This Technical Specification does not identify the method of recording, or the structure used within the different forms of biometric identification. It provides a structure into which these details could be put to support common usage across health care.

Common types of biometric identification include:

- **Finger print** records the unique skin pattern of a finger or fingers. These devices capture one or two fingers and create a template for comparison. This process requires identification of the digit/s to which the image relates. There are two types of fingerprint images appropriate to subject of care identification:
 - Finger print—rolled are created by rolling each individual finger. "Rolled finger prints generally have sufficient ridge details to allow classification in almost all cases. Rolled fingerprints provide a great deal of information allowing for highly accurate searches. However, capturing a properly rolled fingerprint is a slow process that requires trained staff, and the operator's manipulation of the subject's fingers often makes the subjects feel 'manhandled'".[2]
 - **Finger print—flat**, also called 'plain' fingerprints. These can be captured quickly using inexpensive scanners by individuals with minimal training. They are more difficult to classify than rolled fingerprints, and often provide a lower quality image than the rolled fingerprint.
- Facial features record the shape of the face, determined by distances between the eyes, ears and nose
 and other facial characteristics which are stored in a template.[3] This method can identify an individual
 from many directions and even following changes such as plastic surgery;
- Voice recognition operates by recording a specific set of words and the method by which an individual says those words. It considers both pitch variations and timing;
- Iris scanning records 247 traits of a person's iris into a template for comparison. It functions with or without glasses, contact lenses;
- Retinal scanning records the structure of a person's retina into a template for comparison;

- Hand geometry records the size and shape of the hand and fingers. Hand geometry evaluates a three dimensional image of the four fingers and part of the hand for comparison. This process requires identification of the hand to which the image relates;
- Signature dynamics record not only the shape and style of a signature but the speed and pressure used
 in the creation of the image;
- Keystroke dynamics record the rhythmic elements of keystroke entry;
- Lip movement records the movement elements of different parts of the mouth and surrounding structures when specific words/sentences are said;
- Thermal face image records heat patterns in the face;
- Thermal hand image records heat patters in the hand;
- Gait records a wide range of elements in the body movement when walking, or running;
- Blood type records both the blood type and rhesus factor of the blood. This is not a unique identifier but
 it serves as a suitable additional identifier in health care;
- DNA records the unique pattern of DNA for the individual.

This section includes details of data elements that can be used to biometrically identify an individual. This Technical Specification provides an outline of biometric identifiers. Detailed biometric specifications can be found in ISO/IEC FCD 19785-1. Any implementation of biometric identifiers should refer to this standard as normative. The data elements included here are for information; they are described with 'lay' descriptions and referenced in sections 10.1–10.10 as an extreme simplification of the complete requirements. They include but are not limited to:

- Type of biometric—indicating which type of biometric is being recorded;
- Biometric data template—indicates the biometric template used for this data;
- Biometric data format owner—values are assigned and registered by the International Biometric Industry Association(IBIA);
- Biometric enrolment quality;
- Biometric creating authority;
- Location of biometric identifier;
- Biometric schema—indicates the device, version, and identifying information relevant to this biometric;
- Biometric device identification—a device identifier assigned to an attached device by the supporting biometric service provider;
- Biometric version—version of process used to produce this biometric;
- Biometric date of creation.

Each type of biometric has different minimum requirements for clear specification.

10.2 Type of biometric

Definition Identification of the type of biometric identifier described by this set of data.

Source standards	Not applicable.		
Data type	Coded text.		
Data domain	Code	Description	Alternative code
	01	Finger print—rolled	FR
	02	Finger print—flat	FF
	03	Facial features	FA
	04	Voice	V
	05	Iris	1
	06	Retina	R
	07	Hand geometry	HG
	08	Signature dynamics	SD
	09	Keystroke dynamics	KD
	10	Lip movement	LM
	11	Thermal face image	TF
	12	Thermal hand image	TH
	13	Gait	GT
	14	Blood type (including rh factor)	BT
	15	DNA	D
	99	Unknown	U

Guide for use Not applicable.

10.3 Biometric data template

Definition The format for a BIR that is fully-defined by a CBEFF patron.

Synonym CBEFF Patron Format.

Source standards ISO/IEC 19785-2:2006, Information technology—Common biometric exchange

formats framework Part 2 Procedures for the operation of the Biometric Registration

Authority

Guide for use A Patron is a recognized standards development organization (which can be a

standards body, working group, or industry consortium) that has been accepted for registration with the Biometric Registration Authority in accordance with ISO/IEC 19785-2 as a CBEFF patron, and that can therefore specify one or more

CBEFF patron formats.

10.4 Biometric enrolment quality

Definition A numeric indicator of the quality of the biometric object.

Synonym CBEFF_BDB_quality.

Source standards AS ISO/IEC 19784.1—2007, Information technology—Biometric application

programming interface, Part 1: BioAPI specification

ISO/IEC 19785-1: 2006, Information technology—Common biometric exchange

formats framework Part 1 Data element specification

Data type Number.

Data domain Number between 0 and 100 (inclusive).

Guide for useThis data indicates the level to which biometric data is likely to suit a given application.

For the purpose of quality patient identification it is recommended that only 'adequate'

and 'excellent' values (range 51 – 100) be accepted.

Each biometric format is different and will meet different quality indicators in different ways. For this reason it is normal that many indicators will not be able to score in some of the areas rated in the quality indicator. Therefore a score of less than 100

does not indicate that the identifier is poor.

10.5 Biometric creating authority

Definition This indicates the organization that created the biometric.

Synonym CBEFF_BIR_creator

Source standards ISO DTS 27527, Health Informatics—Provider identification

ISO/IEC 19785-1: 2006, Information technology—Common biometric exchange

formats framework Part 1 Data element specification

Data type Code.

Data domain Refer to character set in ISO/IEC 19785-1: 2006, *Information technology—Common*

biometric exchange formats framework Part 1 Data element specification

Guide for use This data element identifies, by its human-readable name, the organization that is

responsible for the application that created the CBEFF BIR.

10.6 Location of biometric identifier

Definition Where the biometric could represent a number of alternative options, the specific

location should be identified. If the biometric represents more than one, multiple

locations should be indicated.

Synonym Biometric subtype.

Source standards ISO/IEC 19785-1: 2006, Information technology—Common bometric exchange

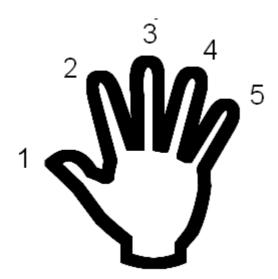
formats framework Part 1 Data element specification

Data type Code.

Data domain Refer to ISO/IEC 19785-1: 2006, Information technology—Common bometric

exchange formats framework Part 1 Data element specification

Guide for use This field can be used to indicate finger locations such as those indicated below.



10.7 Biometric schema

Definition An identifier assigned to a biometric product that unambiguously identifies the

biometric product within the biometric products that have been assigned an identifier

by a biometric product owner.

Source standards ISO/IEC 19785-1: 2006, Information technology—Common biometric exchange

formats framework Part 1 Data element specification

Data type Refer to ISO/IEC 19785-1: 2006, Information technology— Common biometric

exchange formats framework Part 1 Data element specification

10.8 Biometric device identification

Definition The transformation of a BIR in an initial patron format into a BIR in a target patron

format.

Synonym Biometric transformation.

Source standards ISO/IEC 19785-1: 2006, Information technology— Common biometric exchange

formats framework Part 1 Data element specification

10.9 Biometric version

Definition Version of the process used to produce this biometric. This relates to the software

used, rather than the device specification. Abstract value(s) defined by the patron

format specification that identify a version of the patron format.

Synonym CBEFF_patron_header_version

Source standards ISO/IEC 19785-1:2006, Information technology— Common biometric exchange

formats framework Part 1 Data element specification

10.10 Biometric date of creation

Definition The date upon which the biometric identifier was created.

Synonym CBEFF_BDB_creation_datel

Source standards ISO/IEC 19785-1: 2006, Information technology— Common biometric exchange

formats framework Part 1 Data element specification

Guide for use It is essential that the date be presented in a manner that will be understood in the

regional area in which it is used. This requirement is controlled by the date of birth

presentation style field.

11 Subject of care linkage

11.1 General

An individual may have multiple linkages established. Linkages can be used to support system activities such as address updates to improve accuracy of this information. These relationships are social and are likely to change over time and should therefore be used with caution and with consideration of the legislative and privacy requirements of the jurisdiction in which it is used. Table 9 indicates data elements for subject of care linkage.

Table 9 — Subject of care linkage data elements

Clause	Data element name	Opt.	Data type	Repeat data element	Example
11	Subject of care linkage	0	Text	Y	1234587ABCM
11.1.1	Subject of care linkage identifier	0	Unique identifier	Y	1234587ABC
11.1.2	Subject of care linkage relationship	0	Text	Y	М

NOTE:

Opt. = Indicates whether the data element is optional or required

R = Required

O = Optional

Y = Yes

N = No

Figure 10 illustrates subject of care linkage data element structure.

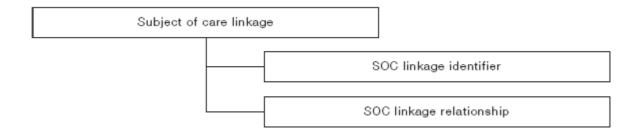


Figure 10 — Subject of care linkage data element structure

11.1.1 Subject of care linkage identifier

Definition Person identifier unique within the relevant health care establishment, agency or

domain for a person to whom the subject of care is linked

Source standards ASTM E1714-00, *Guide for Properties of a Universal Health Care Identifier (UHID)*

Australian Institute of Health and Welfare (AIHW), National Health Data Dictionary

(NHDD)

HL7 V2.4, Health Level Seven Standard Version 2.4: Health Level Seven Inc., Ann

Arbor, Michigan, 2000 (PID-3 Patient identifier list).

Data type Text.

Data domain Not applicable.

Guide for use This is the identifier associated with the individual to whom the link is made,

e.g. father's identifier.

11.1.2 Subject of care linkage relationship

Definition A code representing the relationship of the linked subject of care to the subject

represented by this identifier as defined by the subject of care.

Source standards Not applicable.

Data type Coded text.

Data domain	Code	Description
	M	Mother
	F	Father
	S	Sibling
	С	Child
	0	Other relationship

Guide for use

The relationship indicates the relationship of the linked identification to the subject of care.

Patient (child) and Mother. In the child's identifying information the linkage to the mother will indicate a type of M, while in the Mother's identifying information the linkage would indicate that the mother has a child. Systems need not have matched 'sets' of linkages, though this may often be the case.

It should be noted that the use of linkage relationships are social and should not (with the exception of a newborn in hospital) be assumed to indicate a biological relationship. It should also be noted that there may be significant legal issues to the provision of this information in specific cases (eg: post-adoption) and that the legislative requirements of individual countries should be taken into account when using these fields.

Annex A (informative)

Collection of data

A.1 General

This Technical Specification is concerned with the collection and storage of data for the purpose of identifying individual subjects of care. It does not deal with the collection, use and storage of clinical or other forms of health data. This section identifies some of the existing standards to provide assistance with appropriate management of health information, including privacy and provides a short summary of the issues.

Users of this Technical Specification should refer to relevant privacy legislation and guidelines so as not to breach personal privacy in their collection, use, storage, transmission and disclosure of identifying information. In the event of any conflict between this Technical Specification and relevant privacy legislation and guidelines, the latter shall prevail.

The governing principle for this Technical Specification is to achieve a balance between personal privacy and the controlled and legitimate use of health information to improve health care.

A.2 Collection of data

Information for subject of care identification should not be collected unlawfully or by unfair means. Where lawful and practicable, subjects of care should have the option of not identifying themselves. Where the subjects choose not to identify themselves, or to withhold specific elements of identifying information, the potential impact of this decision should be explained to them, or their representative.

This Technical Specification does not require that all data elements specified within it will be collected in all circumstances. It is important to consider the impact of withholding/collecting specific elements of data.

When collecting identifying information the collector should inform the subject of the purpose for collecting the information, why it is needed and how it may be used/disclosed and by whom as well as details of retention.

For example, this could be via a pamphlet or verbal explanation. This statement should include, as a minimum:

'The information is needed to positively and uniquely identify you, so that your previous, current and future health service records can be associated with the correct person'.

The subject of care should be offered the option of disclosing the information in a private area. The collector of identification information should ensure that each piece of information is correct, up-to-date and changed as necessary.

Collectors should establish quality support programs and audit processes for monitoring the collection and recording of subject of care identification data.

It is recognized that the data held in subject of care identification systems could pose a threat to identity security. Collecting organizations are responsible for ensuring safe and appropriate use of the data collected and that their staff are equally responsible for their actions when accessing, using and collecting all health information.

A.3 Collection difficulties

If a subject of care refuses to provide identifying details, the collector of information has the responsibility to explain the possible consequences of not being able to uniquely identify the subject of care in the health care system.

This Technical Specification does not require that all data elements specified within it will be collected in all circumstances. It is important to consider the impact of withholding/collecting specific elements of data.

Where it is not possible to uniquely identify a subject at the point of care, e.g., the subject is unconscious; it is the responsibility of the collector to verify information with the subject as soon as practicable afterwards. As with the collection of any identifying information, the collector should inform the subject of the purpose for collecting the information, why it is needed and how it may be used and by whom (see Clause 7.2).

Where it is not possible to uniquely identify a subject of care at the point of care a temporary identification record should be created. This temporary record should be clearly identifiable as a temporary record. Where lawful and practicable, a subject of care should be able to remain anonymous.

In cases where a language barrier exists, translation services need to be obtained within a reasonable time period to verify information.

A.4 Transmission of data

Data transmitted between systems should be securely transferred. There should be authority to disclose the data transmitted. Encryption should be used where sensitive health information is being transmitted. Email should not be used for communicating personal health information unless additional security protocols are used.

A.5 Storage

It is the responsibility of any person or organization storing subject of care identifying information to ensure that processes (computerized and procedural) exist that adequately address the inherent risks of information loss or corruption, and that these processes are reviewed regularly.

Some of these risks, with examples of mitigation strategies, are identified in Table A.1. This list is not intended to be comprehensive.

Table A.1— Risks and mitigations of information loss or corruption

Risk	Mitigations
Theft	Physical security
Inappropriate access	Access control (access only available to people who require it to perform their duties
Unauthorized access	Session control (screen locks and time outs).
Unauthorized modification	Authentication (people actually accessing the data are the authorized people, i.e. password regimes and practices) including encryption, firewalls, staff training and audit trails.
Loss and/or corruption	Backup and retrieval systems.
	Virus detections software.

Multiple security levels should be provided to enable various restrictions of access to specific personal or sensitive health information.

A.6 Further information

Further information is available from the following Legislation, Standards, Codes and Guidelines. An outline of the contents of each is given in Appendix D.

AS/NZS 7799.2:2003, *Information security management*, Part 2: Specification for information security management systems (available superseded).

AS/NZS ISO/IEC 17799—2006, Information technology—Code of practice for information security management.

HB 174—2003, Information security management—Implementation guide for the health sector.

A.7 Data access

Multiple access levels should be provided to control multiple access privileges to personally identifiable information. A log of access to this data should be maintained.

Many elements of health data are sensitive. In circumstances of family disruption even the privacy of addresses can be critical. This standard does not address this issue, but methods for the management of this issue, including staff training should be carefully and appropriately implemented.

Multiple security levels should be provided to enable various restrictions of access to specific personal or sensitive health information.

A.8 Presentation

Effective and accurate identification of subjects of health care requires not only that the data used to identify a subject be standardized, but also that the presentation of the data be standardized to maximize clear and effective communication in both the clinical or operational workflow.

As users of data depend on varying information systems to present even standardized data, varying user interfaces will produce varying data interpretations in certain work environments. User interfaces should highlight and/or prioritise different data elements in a similar manner to support work environments in fast-paced clinical settings and other venues. Therefore, organizations should strive to present standardized data in similar formats where necessary, if the result of standardized data is to be standardized practice.

Annex B (informative)

Messaging

B.1 General

This Annex describes how health care information systems can communicate information regarding subjects of care in a clinical setting.

Data communication of subject data between health information systems (via interfaces) brings great benefit by automating the subject identification process in several ways. In the simplest case, a system with knowledge of a subject can transmit that information to another system. If the subject is known by both systems, one system can update the information in the other system. Information on a subject can also be linked or merged on a system based on interface transactions received from another system.

Generally speaking, information transmitted on a subject can fall into two categories:

- a) Information on the subject that is not likely to change from clinical visit to clinical visit (information such as subject of care name, sex, date of birth, address, phone number, etc.);
- b) Information that is centred on one clinical care event, and therefore, is likely to change from visit to visit, such as subject of care account number, health care provider, location, etc.

For the purposes of subject of care identification, the information most likely to be helpful is the information that is not likely to change from visit to visit. Each time subject data is presented to a system, that system needs to:

- Identify the subject in a foolproof, consistent and efficient manner;
- Determine if this subject of care exists already in the database under the same identifiers (matching);
- Determine if this subject of care exists already in the database under different identifiers (reconciliation);
- Determine whether to link the subject of care records together (keep two distinct records under the
 existing identifiers, but bring them together within an application so that the entire subject of care history
 can be viewed), or merge them (all existing subject of care data is brought under one common identifier
 scheme).

B.2 Health Level Seven

The Health Level Seven (HL7) standard provides a robust template that can be used to facilitate subject of care identification via an interface. HL7 is a series of standards governing the communications and format of data transmission between health care systems. HL7's mission is to bring order and consistency to all aspects of health information data transmission.

HL7 is an internationally recognized health care information technology standard, which originated in 1987. It is created and owned by the Health Level Seven organization, which is headquartered in Ann Arbor, Michigan USA. HL7 has international affiliates in Australia, Argentina, Canada, China, Finland, Germany, India, Japan, Korea, the Netherlands, New Zealand, South Africa, Switzerland, Taiwan and the United Kingdom.

'Health Level Seven' refers to the top (seventh) level of communication model of the International Organization for Standardization (ISO) for interconnection of open systems. This seventh level is also known

as the application level. The domain or scope of the HL7 standards includes health administrative and clinical data. Therefore, HL7 is a messaging standard that can be used between health care applications internationally.

B.3 Summary

Electronic messaging is helpful, even essential in today's health care information world. For electronic messages to be effective, positive identification of the subject that the message (and the data contained within it) pertains to should be achieved in a foolproof, consistent and efficient manner. The general category of data that provides the most value in the process of subject of care identification is data that does not change from visit to visit. In interfaces that utilize the HL7 messaging standard, this data will be found in the patient identification (PID) segment.

Annex C (informative)

Data matching

C.1 General

This Technical Specification aims to reduce the incidence and impacts of data matching errors, primarily by improving subject of care identifying information used in data matching. However, this section also provides an overview of data matching methodologies, as the process of matching is another important determinant of successful identification. It should be noted that, if data is to be used for data matching, subjects of care should be informed of this intention, in accordance with privacy principles.

On the basis of matched identifying data, health care records may or may not be linked to form a more comprehensive source of clinical information. This Technical Specification aims to improve the capacity to match health care records through consistent and accurate identification of subjects of care. Progression to record linkage is a policy issue and is beyond the scope of this Technical Specification. Health care establishments should consider relevant laws, guidelines and policies regarding record linkage.

It should be noted that, if data is to be used for data matching, subjects of care should be informed of this intention, in accordance with principles of privacy and within the requirements of legislation. Health care establishments considering data matching should consider relevant laws, guidelines and policies regarding record linkage

C.2 Uses of matching data

Data matching may take place for a variety of purposes, including clinical and administrative, as well as research and planning studies. There are significant differences in the generation and use of these two types of matching data, as summarized in Table C.1.

Table C.1 — Data matching usage

	Administrative / clinical	Planning / research
Example	Provision of a subject of care's health records to a doctor.	Mapping of subject of care addresses to optimize locations of new health facilities.
Accuracy	Linkage should be as accurate and as complete as possible as the data may be used for management of individual people's care. There are significant safety issues for errors of identification.	A small (known) proportion of linkage errors can be tolerated as the data are subject to statistical analyses.
	Usually (but not necessarily) relatively conservative (minimizing the number of incorrect links with an associated cost of a high number of missing links).	Usually fairly balanced (minimizing the total number of errors to equalizing the numbers of incorrect links and missing links).
Process	Records located by means of client identifiers.	Records are 'de-identified' (client identifiers and other unique information is deleted or disguised) It should be noted that in some communities, it is practically difficult, or impossible to de-identify data.
Access	Available in 'real-time'.	Provided in static form as 'snapshots' as of a certain date.
Timeliness	Requires 'live' connection to all databases.	Uses copies of data. Direct connection to databases is not necessary.
Privacy	Extremely sensitive in respect of privacy and confidentiality as records are individually identified.	De-identified data may still be sensitive in respect of privacy and confidentiality of particular subjects of care or groups of people.
Consent	Individual consent may be required from the subject of care.	Individual consent not usually necessary.

While research and planning activities will also benefit from improved data matching capability, the primary focus of this Technical Specification is the health care service delivery setting, i.e. clinical and administrative uses.

Clinical and administrative data arising from a subject of care's previous interaction(s) with a health care provider or organization are associated with that specific subject via data matching. This matching can occur in a variety of ways, including:

- a) human inspection of records;
- b) computerized scanning of key variables;
- c) within single repositories, e.g. filing cabinets or information systems;
- d) between repositories, e.g. between separate databases, health service establishments or other organizations.

C.3 Quality issues in data matching

The reality of health care service delivery settings is that newly collected data of variable quality should often be used to match against existing data of variable quality, often leading to considerable imprecision. This variable quality arises from a multitude of sources, including:

- ability to capture data well (e.g., due to communication difficulties or trauma);
- incorrect recording and transcription;

- failure to capture and/or track changes;
- failure to search comprehensively for existing data.

In practice, particularly in very large-scale organizations, it is almost inevitable that some matching errors will occur. This risk is exacerbated when attempting to match across services or establishments, in order to provide continuity of care. These errors fall into two major categories:

- False non-matches (Type I errors)—i.e., failure to match identifying data which in fact is associated with
 the same subject of care. The health care consequences of these errors include risk of misdiagnosis or
 inappropriate treatment, based on lack of comprehensive data; and duplication of data collection,
 diagnostic testing, and/or prescription;
- False matches (Type II errors)—i.e., 'matching' of records that in fact are not/should not be associated with the same subject of care. Health care consequences associated with these errors include risk of misdiagnosis or inappropriate treatment based on incorrect information and/or breach of confidentiality.

Intelligent matching mechanisms have substantial potential to reduce matching errors.

There are other issues of quality to consider when preparing to develop data matching algorithms. These may vary in different communities. They include:

- Data variability—data items with a small data set do not offer great variability. For example: sex offers only 4 options and will therefore not cut the potential matches down to a small number with the use of a single field. Whereas family name is a highly variable field and is therefore useful in cutting down the number of potential matches;
- Data accuracy—including time. An item may be highly accurate at the time of collection but may be highly volatile. For example there are some communities that are highly mobile in such communities address may not be given as much weight in a matching process as it would in one where the community is stable;
- Data accuracy—collection and recall quality. Collection quality should also be considered. Data items such as family name are often misspelt, especially if your data collection occurs over the phone or where there is a multicultural community where cultural spelling variations may not be understood by all staff registering subjects of care. The problems of matching given names can be even more complex, where names that sound the same may have a wide variety of spellings (Catherine, Katherine, Kathryn) or where nick names (Bill) have been used and the subject of care's 'proper' name (William) hasn't been included in the registration system (which is often the case in legacy systems).

Matching processes involve identification of some data elements that are likely to be highly accurate (such as sex) and some that have high variability (a large number of potential values (surname, street addresses).

C.4 Deterministic and probabilistic data matching

Matching of identifying data is generated by a variety of methods falling into two principal categories—deterministic and probabilistic. These terms actually represent the two ends of a spectrum rather than two completely distinct methods.

Deterministic methods match sets of identifying information on the basis of whether they agree on certain variables. For example, records may be matched on family name, initial of first given name, date of birth and sex. Matches are only made when the details in pairs of records are identical; otherwise they are regarded as being different. 'John D'Arcy Langton' and 'John D'Arcy Langdon' are not a match in deterministic terms. A match based on an encrypted statistical linkage key (SLK) such as the combination of family name, date of birth and sex is an extreme form of deterministic linkage.

In probabilistic matching, these two names would be regarded as a highly probable match. This method uses probabilities to determine whether a pair of records both refer to the same subject of care. Weights are

calculated based on these probabilities in order to quantify the likelihood that a pair of records actually match. For every record pair examined, a weight is assigned based on the information obtained from the comparison of the fields used in the linkage. The value of the total weight is used to assess whether the linked pair is a true match, a non-match, or a probable match. Depending on the type of comparison, probabilistic weights may be either non-specific or value specific.

General or non-specific weights are based on the agreement/disagreement of a specific field. For example, using general weights, agreement/disagreement on birth date may be given a static positive/negative weight.

Value-specific weights are based on the agreement of a specific value of the field being compared. For example, if comparing initials using value specific weights, a match of the value 'B' will receive a different weight than a match of 'A'. In general, rare agreements carry higher weights. For example, in most parts of Australia two records with the family name 'Jones' will generally have a lower weight than two records with the family name 'Tshabalala'.

Weights are highly dependent on the distribution of values within a field. For example, if a data set has roughly equal proportions of males and females then an agreement on this field would have only a small positive weight (after all, there is a fifty-fifty chance that any two randomly chosen records will have the same gender). A disagreement on this field would usually have a large negative weight (in most data sets variation in sex between records belonging to the same subject of care is a rare occurrence).

Note that these processes are not solely the domain of computers. A person undertaking manual inspection of records similarly forms opinions on the probabilities of different records being associated with the same subject of care.

C.5 Prospective and retrospective data matching

There are two further variants of matching which warrant consideration—prospective (active) and retrospective (passive).

In the prospective (active) case, matching occurs during the current process of registration or clinical care (either on-line or with a manual record at the immediate disposal of the recording personnel). In this case, reconciliation queries can be clarified with the subject 'on-the-spot' and data quality can be confirmed or improved. In the retrospective (passive) case, matching occurs subsequently to the episode of registration and/or care, and third party judgements should be made concerning the likely validity of matches.

C.6 Selection of matching methodologies

The matching methodology used in practice should be tailored to the uses to be made of the results, the nature and quality of the data being matched, and the relative risks associated with Type I and Type II errors. Where the number of records involved is relatively small; the quality of identifying data is known to be uniformly high; and/or the consequences are such that it may be preferable to miss a possible match than to risk an erroneous match, deterministic methods may be more appropriate. Probabilistic matching is likely to be more useful when the numbers of records involved are high, and the quality of identifying data is variable, not known, or problematic.

Where computerized matching is undertaken, it is recommended that:

- a) prospective matching is undertaken where feasible, including verification with the subject 'on the spot';
- b) underlying matching algorithms be statistically defensible;
- c) matching algorithms have the capacity for user specification of linking variables; adjustment of weightings to local circumstances, reflecting the chosen decision rules; and acceptance of spelling variations;
- d) probabilistic matching is accompanied by human intervention to resolve uncertainties arising in the reconciliation processes;

e) policies and procedures are put in place to articulate decision rules that reflect the characteristics of the population of interest.

Annex D

(informative)

Guide for implementation of subject of care master indices

D.1 General

Health care organizations are addressing the need for positive subject of care identification by implementing an enterprise-wide subject of care master index. The term subject of care master index is used here to describe a client registration system that extends across the enterprise to include a range of services and health care establishments or related organizations. For the purposes of this discussion, a patient master index is a registration system limited to one specific organization, service or establishment (site).

A subject of care master index is a permanent record of all clients or potential clients registered by the enterprise (organization of one or more health care establishment sites). It is called an index because it serves as a guide to each client's records by linking the client's name to the unique identification number(s) used on their health records.

The subject of care master index plays a key role in supporting continuity of client care across the organization. As people move within and between services, and health care organizations, the index is used to ascertain whether the person has an existing health record and, if so, gives its reference number. The record can then be retrieved so the health care provider(s) can familiarize themselves with the client's past clinical history and document details of the care and services they provide.

Some organizations use the subject of care master index to support a single subject of care identification number for use across the organization. Other organizations use a subject of care master index to provide a cross-reference to multiple client identification numbers issued to the client by each of the various services or health care organizations or establishments.

Where two or more patient master indices are brought together to create a subject of care master index, the organizations seeks to match a subject of care's registration details on one 'patient master index' (PMI) with their registration details on another PMI. If the subject of care is registered on both PMIs, that subject of care master index can be used to maintain a cross-reference to both PMIs and the client's records.

The success of data matching through a subject of care master index is largely dependent on the uniformity and quality of subject of care identification data collected, the power reliability and appropriateness of the data matching mechanisms, and the recognition of client registration as a critical health care event.

The following information is provided as a generic guide to the implementation of a subject of care master index, as it relates to issues arising in the ambit of this Technical Specification.

D.2 Sites and systems

Outline the scope of the project by identifying the sites and information systems that will make use of the subject of care master index.

- 1) List all sites that will be referencing the subject of care master index at the completion of the project.
- 2) For each site, list all enterprise applications that contain subject of care identification data (e.g. pathology, medical imaging).
- 3) For each site, list all departmental applications that contain subject of care identification data (e.g. cardiology, emergency, pharmacy).

- 4) For each departmental application, list those that are currently on the organization's network. Indicate any that will be networked by the completion of the subject of care master index implementation.
- 5) List any of the current systems (enterprise and departmental), which will be phased out by the end of the project. Recognize that cessation of any existing filing identifiers will require conversion of data and re filing of the information collected. This may be a prohibitive procedure and would be a sound reason for retention of multiple identifiers within an organization.
- 6) List any new systems (enterprise and departmental), which will be implemented during the course of the project.

D.3 Subject of care registration

Outline the current subject of care registration practices across the enterprise by identifying the sites and departments that register subjects of care.

- 1) For each site, list those that can register subjects of care on the organization's PMI (e.g. health records, admissions, emergency, outpatient clinics).
- 2) For each site, list the departments that can register subjects of care on their own systems (e.g. pathology, radiology).
- 3) Ascertain whether privately referred subjects of care (who may have also been subjects of care at one or more of the sites) who are registered on a departmental system (e.g. pathology) are to be included on the subject of care master index.

D.4 Interfaces

Outline the current systems interfaces by identifying the systems that can send and receive subject identification information.

- 1) Prepare a diagram containing all systems (both enterprise and departmental) that currently have interfaces for the purpose of sending or obtaining subject of care identification data.
- 2) Of these systems indicate which can automatically receive subject of care data broadcast to them.
- 3) Indicate which systems send a request (solicit) for subject of care data.
- 4) Indicate which systems may receive subject of care data only with client consent.
- 5) List those systems whose interfaces currently use messages in the HL7 format (the software vendor should have this information).
- 6) If the systems do not currently use HL7, list those that have that potential capability to do so (the software vendor should have this information).
- 7) Record details of any other interfaces that exist between systems that send and/or receive client identification information.

D.5 Access

Ensure appropriate access to the subject identification data by establishing and promulgating a comprehensive access policy.

1) Review the requirement for access by each potential user group.

- 2) Review all existing policies across the enterprise regarding access to subject of care identification data with the view to developing one enterprise-wide policy. The policy should take into consideration relevant legislation, regulations, codes and standards related to information privacy and should consider and where appropriate cover:
 - collection and entry of data,
 - modifying existing data,
 - · read-only access to the data, and
 - client access to data about themselves.

D.6 Data validity

Determine which is to be the primary reference system for data validity (for a given site and across all sites), the originating patient master index or the subject of care master index.

D.7 Data integrity

Promote data integrity on the subject of care master index by establishing staff roles and responsibilities.

- 1) Determine which staff will have responsibility for ongoing monitoring of data integrity on subject of care master index data.
- 2) Establish how the data is to be formatted in the subject of care master index.
- 3) Establish which code sets need to be standardized.
- 4) Establish the desired standard format(s) in the subject of care master index.
- 5) Determine who will have the responsibility for the merging of duplicate records.
- 6) Establish criteria to be used to assess records as duplicates.
- 7) Establish procedures to assess potential duplicate records.
- 8) Establish lines of communication to be used to notify departments (e.g. blood bank) of duplicate registrations.
- 9) Establish audit procedures for ongoing monitoring of data quality.

Annex E (informative)

Guidelines for searching for a subject of care

For efficient subject registration and accurate recording of subject history and biographical data, information should be gathered using effective interviewing techniques, that is, by asking the right questions! The aim of subject registration, or subject identification, is to ensure that any existing subject data, and related health data, will be linked to the relevant subject. Having the correct and complete record of a subject of care will assist in the provision of care to that subject. The importance of finding the correct subject of care identifier for the subject at the time of attendance cannot be over emphasized. Systems should be searched thoroughly for the subject's identifier. If a previous identifier cannot be found then, and only then, should a new identifier be allocated.

Search methodologies are dependent on the logic of the health information system. The following information should be used as a guide in developing policies appropriate for your organization to maximize the likelihood of appropriately identifying subjects. When selecting an appropriate search methodology the following should be the guiding principles:

- staff, no matter how well trained, generally will not search multiple times in order to find a subject of care, they are more likely to assume that they aren't there and issue a new identifier. This is simple human nature, computer systems can assist by doing a quality first cut search built to suit the community of subject of care data;
- the objective of the search is to find any entries in the system that could be the person for whom you are searching—not to exclude those that don't exactly match. For this reason exact matching systems should be rare, combination of matching algorithms are proven to be more accurate;
- Search criteria should be defined so that they do not exclude the person you want. Research has shown that the most successful criteria for finding a person in your system, even where the details are not exactly the same are:
 - surname (with matching algorithms appropriate to the culture of the community such as soundex, dolby or others. It should be noted that sound-a-like systems such as soundex are not effective in Asian or Polynesian communities as the names in these groups have high incidence of the characters AEIOUWHY. These characters are all ignored in the soundex algorithm. The common soundex algorithm groups S,C,G,K,Q,X,Z together and treats them as if they are the same characterl;
 - date of birth (with either age matching, or percentage match algorithms such as where at lest 6 of the 8 date characters are the same:
 - sex (with any entries already recorded as I or U matching searches for males or females.

Though given name is an excellent identifier, it is a poor element for search criteria as it often causes people to be excluded from the potential matches. A more appropriate process is the display of given name/s when presenting potential matches, to allow the user to define matches manually.

For people with difficult or long names, the final search should be a search on the first three or four letters of the family name. The system will display all names commencing with the exact letters provided, thus increasing the probability of locating the required record.

If you are using a system that allows given name searching when searching for an Asian name, a search should also be conducted using any known middle names, though it is preferable to have computer matching on all given names, irrespective of sequence. This is necessary as the first name of an Asian name may

indicate the title of the client. For example, the Vietnamese name elements Thi = Miss and Van = Mr. When entering these names into any system, ensure that Thi or Van is entered as a name title.

Also note that a sex-assisted search may be unreliable in communities where the sex relationships of given names are not known in the collecting community. For example in an Asian community the sex related to the name Roberta may not be clear to the person recording the information, in which case the sex may have been recorded as male—though where it is unclear a sex of unknown should be recorded. A similar situation applies in an Anglo-Saxon community with Asian names. In situations where it is likely that sex has been poorly or inaccurately recorded the use of sex as a matching criteria should be avoided.

When searching for 'common' names, the subject's sex and age should be entered to reduce search time. However, this should not be the only technique used to establish whether the subject is known.

Identification management systems should automatically search 'baby of' entries as if their given name matched all other names, thus forcing the user to check the name with newborn baby entries prior to allocation of a new identifier.

Search criteria in systems where there are likely to be subjects of care returning to the hospital where they were born the search process, the search should have the facility to include the mother's family name to assist in identifying the subject of care.

Annex F (informative)

Names condensed guide

NOTE There are many naming systems in the world that differ quite markedly from the system adopted in English-speaking countries. For example, some Asian groups such as the Chinese, Vietnamese and Japanese have a 'family name first' system in their own environment. However, they may reverse this system in an English-speaking environment and have their family name last. Naming systems in a multicultural country may cause confusion. It is therefore important to be alert and to check, if possible, with the client what part of the name is the family name, given name and middle name (or given names). It is also recommended that the term 'Christian name' be replaced in official documents by 'given name'. The term 'first name' is not suitable to the naming procedures adopted by various cultural and ethnic groups.

The following examples are a guide only. It is advised that the subject of care be asked which name is their given name at the time of registration if there is any uncertainty about which name is the given name and which is family name. If the client's name cannot be found on an initial search of the subject of care master index, try performing a search using the names in a different order, e.g. search using the subject's given name as the family name and vice versa.

Table F.1 - Vietnamese names with family name first and given name last

	Name Structure	Recorded As		
Family name	Second given name	First given name	Given names	Family name
Dang	Thanh	Thuy	Thuy Thanh	Dang

Table F.2 - Chinese names with family name first, given name last

	Name Structure	Recorded As		
Family name	Second given name	First given name	Given names	Family name
Zang	Thi	Man	Man Thi	Zang

Table F.3 - Arabic names with prefix

Name Structure				Record	ded As
Given name	Middle name	Prefix	Family name	Given names	Family names
Jamal	Ali	El	Haddad	Jamal Ali	El Haddad

Record an alias as: Haddad.

Prefixes El and Abu may be stored in title if this is culturally appropriate.

Table F.4 - European names with different gender family names

NOTE Male family names may end in 'i' —females in 'a'. Check both 'formats' if no record is found on initial search of the subject of care master index.

Ethnic background	Male family name	Female family name
Polish	Kowalski	Kowalska
Macedonian	Karlevski	Karlevska
Russian	Ivanov	Ivanova

Table F.5 - European names with family names followed by given names

	Name Structure	Recorded As		
Ethnic Background	Family name	Given name/s	Given names	Family name
Croatian	Bosnjak	Teresa	Teresa	Bosnjak
Serbian	Dragicevic	Zoran	Zoran	Dragicevic
Hungarian	Szabo	Janos	Janos	Szabo
Polish	Kowalski	Piotr	Piotr	Kowalski

Table F.6 - Names with both father's and mother's family names

Table F.6.1 - Spanish

Name Structure			Recorded As		
Given name	Middle name	Father's family name	Mother's family name	Given names	Family names
Victor	Hugo	Marillanca	Flores	Victor Hugo	Marillanca Flores

NOTE Mother's family name is usually not used.

Table F.6.2 - Portuguese or Philipino

Where mother's family name is before father's family name.

Name Structure			Recorded As		
Given name	Middle name	Mother's family name	Father's family name	Given names	Family name
Maria	Manuela	Costa	Ferreira	Maria Manuela Costa	Ferreira

NOTE Mother's family name usually not used.

Where mother's family name is after father's family name.

Table F.6.2.1

Name Structure			Recorded As		
Given name	Middle name	Father's family name	Mother's family name	Given names	Family name
MariaVictor	Manuela	Ferriera	Costa	Maria Manuela	Ferreira

NOTE Mother's family name usually not used.

Adapted from: Centrelink, Naming Systems for Ethnic Groups: Ethnic Names Condensed Guide. AGPS, Canberra 1997.

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