

#### ANSI Legal Issues

Top Legal Traps Your Non-Profit Organization Needs to Avoid





# Employment Compensation Issues Managing, Disciplining, and Terminating Volunteers

#### Panelists:

- Eileen Morgan Johnson, Partner, Whiteford, Taylor & Preston LLP
- Suzanne Ross McDowell, Partner, Steptoe & Johnson LLP
- Ronald Taylor, Partner, Venable LLP

#### **Moderators:**

- Christian Dubay, Vice President and Chief Engineer, National Fire Protection Association (NFPA)
- Claire Ramspeck, Director of Technology, American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE)

September 29, 2015

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### **Employment Compensation Issues**

Presented by

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#### **Overview**

- Reasonable Compensation
- Private Inurement Doctrine
- Excess Benefit Transactions
- ☐ IRS Form 990



### **Reasonable Compensation**

- Reasonable compensation under the private inurement doctrine
- Reasonable compensation under section 4958
- Automatic excess benefits
- Initial contract exception



#### **Private Inurement Doctrine**

- Applicable to section 501(c)(3), (c)(4) and (c)(6) organizations
- Statutory language: "no part of the net earnings of [the organization] inures to the benefit of any private shareholder or individual."
- Non-fair market value transactions between organization and an "insider"
  - Results in excessive benefits flowing from organization to person with influence over the organization
- Penalty: revocation of tax-exempt status



#### **Section 4958: Excess Benefit Transactions**

- $\square$  Applicable to section 501(c)(3) and (c)(4) organizations
- Intermediate sanctions
- Imposes excise taxes on
  - Disqualified persons who are parties to, and
  - Organization mangers who knowingly approve,
  - Excess benefit transactions



#### **Section 4958: Excess Benefit Transactions**

- What is a disqualified person?
- What is an organization manager?
- What is an excess benefit transaction?
- How much is the excise tax?



### **Section 4958: What is Reasonable Compensation**

- What is included in compensation?
- Rebuttable presumption of reasonableness
- Initial contract exception
- Automatic excess benefit transactions



#### IRS Form 990

- Detailed reporting on compensation paid to officers, directors, key employees, and 5 highest compensated
- Questions about policies and process
- Questions about perks
- Question about excess benefit transactions
- Available to the public





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## Understanding and Handling Volunteers

Presented by

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#### **Overview**

- Many organizations use volunteers
  - Board members
  - Technical advisors
  - Summer Interns
  - Judges and coaches
  - Employees eager to contribute in ways outside their regular job duties
- Often, these people are misclassified and are not really volunteers
- Misclassification is not a hypothetical problem



#### **Why Proper Classification Matters**

- ☐ Fair Labor Standards Act and State wage and hour laws
- ☐ Title VII, ADA, ADEA and other laws governing employment
- Misclassified employees could raise workforce above statutory thresholds – i.e., 50 employee threshold for FMLA and ACA
- Tax liability
- Unemployment Insurance
- Tort claims



#### Volunteers vs. Employees

- Common perception that volunteers are not employees
- Label placed on individual is not determinative
  - True volunteers are not employees
  - Question of fact whether they are employees or volunteers
- Volunteers permitted for religious, charitable or similar non-profit organizations or public sector
- May not normally volunteer in for-profit private sector



#### Who are Volunteers

- Volunteers typically "serve on a part-time basis and do not displace paid workers or perform work that would otherwise be performed by employees"
- Volunteer service offered freely and without pressure or coercion
- May receive a "nominal fee"
  - Not tied to number of hours worked/productivity
  - Reimbursement of actual expenses and nominal "thank yous"
  - BUT, some state laws may vary e.g., Maryland



#### **Common Issues with Volunteers**

- Misclassification issues
  - Employees who volunteer outside normal work hours
  - Retirees or former employees who return on a "volunteer" or independent contractor basis
  - Exempt vs. non-exempt employees under the FLSA
- Liability issues
  - Liability for injuries/damages to volunteers
  - Liability for injuries/damages from volunteers



### "Hiring" Volunteers

- Develop volunteer duties & tasks for each volunteer position
- Establish clear expectations orientation programs, policies, handbooks
  - Volunteer status
  - Nominal compensation (if any) is not tied to work/productivity
  - Communication of procedures for failure to meet performance expectations
- Training (avoid tort liability, warnings, assumption of risk)
- Releases/Acknowledgement of risk



### "Managing" and "Firing" Volunteers

- Follow policies and procedures established for program
- If misconduct, do appropriate investigation to ensure volunteer engaged in the misconduct alleged
- ☐ Communicate precisely the legitimate, non-discriminatory reasons for terminating the relationship





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## Managing and Firing Volunteers in Governance Roles

Presented by

Eileen Johnson Whiteford, Taylor & Preston L.L.P.

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#### **Governance Roles**

- Delegates
- Committee members or chairs
- Editor-in-Chief
- Board of Directors
- Officers



#### **Prevention**

- Recruiting and vetting
- Position descriptions with outline of authority
- Volunteer/leadership handbook
- Orientation
- Ongoing training
- Specialized training officers and committee chairs



#### **Informal Action**

☐ Informal counseling or behavior correction or redirection

<b>Problem Source</b>	Counselor
Board member/officer	Board chair
Committee chair	Board chair/officer
Committee member	Committee chair



#### **Formal Action**

- Statutes of state of incorporation (officers & directors)
- Bylaws
- Policies & Procedures
- Code of Conduct
- Conflict of Interest Policy



#### **Disciplinary Actions**

- Informal
  - Investigation and report
  - Often confidential
- Formal
  - Charges
  - Notice and opportunity to be heard
  - Not always confidential



#### **Disciplinary Options**

- Private or public reprimand
- Removal from committee or board
- Removal from chair or officer position
- Suspension of membership
  - No voting rights
  - May not run for or serve as officer
  - Must still pay dues
- Termination of membership



#### **Strategic Actions**

- Is there an imbalance of power?
  - Board/committees
  - Board/staff
  - Committees/staff
- Change Policies & Procedures or Bylaws
  - Term limits
  - Selection process

