Credentialing and Certification

A Critical “Game”

at the mercy of

“The Weakest Link”

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The Weakest Link
The ruthless quiz show where there can only be one winner!

"You are the weakest link, goodbye"
Category: Credentialing and Certification Basics

First Requirement: Common D____S

**Credential**: - a document attesting to the truth of certain stated facts
certificate, credential, certification
document, papers, written
document - writing that provides
information (especially information
of an official nature) certificate of
incorporation - state approval of the
articles of incorporation of a
corporation birth certificate - a copy
of the official document giving
details of a person's birth diploma,
sheepskin - a document certifying
the successful completion of a
course of study military
commission, commission - an
official document issued by a
government and conferring on the
recipient the rank of an officer in
the armed forces

**Certification**: John Hancock, OK,
acceptance, affidavit, affirmation,
approbation, approval, ascertainment,
assurance, attestation,
authentication, authority,
authorization, backing, backing up,
bearing out, bill of health, bolstering,
buttressing, certificate, certificate of
proficiency, check, checking,
circumstantiation, clearance,
collation, confirmation, corroboration,
corroboratory evidence, countenance,
countersignature, credential,
deposition, determination, diploma,
documentation, empowerment,
enabling, endorsement
1,150,000 results for **Licensure**
2,410,000 results for **Credentials**
3,470,000 results for **Accreditation**
15,200,000 results for **Certification**
35,800,000 results for **License**
40,200,000 results for **Registration**
Problem: Large, Impersonal Healthcare Delivery Systems

• IHS has several hundred hospitals and clinics in mostly rural and sub-rural communities
• Objective: sort out good providers from providers wanting a good place to hide

Photos Courtesy of the Indian Health Service
U.S. Department of Health and Human Services.
Category: Credentialing and Certification Basics
Second Requirement: **Standard C/C P __ __ __ __ __.**

Navaho, 1968  
Dialysis, 2000, Albuquerque

*Photos Courtesy of the Indian Health Service/U.S. Department of Health and Human Services.*
HC Data Banks Driven by common definitions and policies.

Practice Data

Criminal Data

Credentialing Data

NPDB

HIPDB

FCP

Established by Law

Voluntary
Federal Credentialing Program

Vision Statement:
Create a Secure Electronic Database for the Credentialing of all Federal Health Care Providers, providing rapid verification of credentials in support of regular and multiple appointment(s), rapid deployment, telemedicine national readiness and emergency medical response.

Accomplishments:
- Established national forum for healthcare credentialing
- Standardized credentialing policy and procedures
- Developed Internet-based credentialing software providing consistent electronic credentials
- Established central credentials data bank for secure storage of provider credentials readily available to all participating Federal Programs
Emergency System for Advance Registration of Volunteer Healthcare Personnel (ESAR-VHP)
Executive Office of the President
Office of Management and Budget

- New Business Reference Model to Improve Agency Management
- Model sets standard business functions, as part of
- Federal Enterprise Architecture
- Initially Applied to IT and HR
EAP is a multi-industry partnership working to enable interoperability among public and private electronic authentication (e-authentication) systems.
Category: Missing in the world of Credentialing and Certification?

Requirement: ISO STANDARDS recognition

Global Economy
## Review

### C/C Requirements

1. Common Definitions
2. Standard Policy
3. Trust
4. International Recognition

### Additional Considerations

1. Credentialing must be performance based — not only education based
2. Performance based credentials will retain their value
Invoke Common Definitions, Standards, Policy & Trust

If un-credentialed non-certified persons provide critical services and there is a consequence (adverse action) the impact may be felt at a very personal level. Whatever your profession, make sure that quality work is defined by common definitions included in standards and policies that promote trust and acceptance in our evolving global economy.
Don’t Be the Weakest Link

Otherwise It’s ............................

Goodbye!

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