



# International Personnel Certification Summit

The 21st Century Solution to Workforce Competitiveness



## **Credentialing and Certification** *A Critical “Game”* *at the mercy of* **“The Weakest Link”**

Stephen B. Permison, MD  
**Standards Based Programs, INC**

# The Weakest Link

*The ruthless quiz show where there can only be one winner!*



***"You are the weakest link, goodbye"***

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Category: *Credentialing and Certification Basics*

**First Requirement: Common D \_\_\_\_\_ S**

**Credential:** - a document attesting to the truth of certain stated facts certificate, credential, certification document, papers, written document - writing that provides information (especially information of an official nature) certificate of incorporation - state approval of the articles of incorporation of a corporation birth certificate - a copy of the official document giving details of a person's birth diploma, sheepskin - a document certifying the successful completion of a course of study military commission, commission - an official document issued by a government and conferring on the recipient the rank of an officer in the armed forces

**Certification:** John Hancock, OK, acceptance, affidavit, affirmation, approbation, approval, ascertainment, assurance, attestation, authentication, authority, authorization, backing, backing up, bearing out, bill of health, bolstering, buttressing, certificate, certificate of proficiency, check, checking, circumstantiation, clearance, collation, confirmation, corroboration, corroboratory evidence, countenance, countersignature, credential, deposition, determination, diploma, documentation, empowerment, enabling, endorsement

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**1,150,000** results for **Licensure**  
**2,410,000** results for **Credentials**  
**3,470,000** results for **Accreditation**  
**15,200,000** results for **Certification**  
**35,800,000** results for **License**  
**40,200,000** results for **Registration**

A blue graphic on the left side of the footer banner shows the silhouettes of four people standing in a row, looking towards the right. The background of the banner is a light blue grid pattern.

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# Problem: Large, Impersonal Healthcare Delivery Systems



*Photos Courtesy of the Indian Health Service  
U.S. Department of Health and Human Services.*

- IHS has several hundred hospitals and clinics in mostly rural and sub-rural communities
- **Objective: sort out good providers from providers wanting a good place to hide**

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Category: Credentialing and Certification Basics

**Second Requirement: Standard C/C P \_ \_ \_ \_ .**



Navaho, 1968



Dialysis, 2000, Albuquerque

*Photos Courtesy of the Indian Health Service/U.S. Department of Health and Human Services.*

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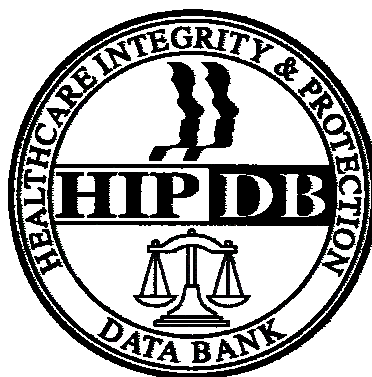
# HC Data Banks Driven by common definitions and policies.

Practice Data



NPDB

Criminal Data



HIPDB

Credentialing Data



FCP

Established by Law

Voluntary

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# Federal Credentialing Program

## Vision Statement:

Create a Secure Electronic Database for the Credentialing of all Federal Health Care Providers, providing rapid verification of credentials in support of regular and multiple appointment(s), rapid deployment, telemedicine national readiness and emergency medical response.

## Accomplishments:

- Established national forum for healthcare credentialing
- Standardized credentialing policy and procedures
- Developed Internet-based credentialing software providing consistent electronic credentials
- Established central credentials data bank for secure storage of provider credentials readily available to all participating Federal Programs

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# Emergency System for Advance Registration of Volunteer Healthcare Personnel (ESAR-VHP)



[HRSA Home](#)



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# Executive Office of the President Office of Management and Budget

- New Business Reference Model to Improve Agency Management
- Model sets standard business functions, as part of
- Federal Enterprise Architecture
- Initially Applied to IT and HR

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*Category: Credentialing and Certification Basics*

**Third Requirement: T \_ \_ \_ \_**



**Trusted Communication**

EAP is a multi-industry partnership working to enable interoperability among public and private electronic authentication (e-authentication) systems.

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Category: *Missing in the world of Credentialing and Certification?*

**Requirement: I \_\_\_\_\_ recognition**



**ISO STANDARDS**

**Global Economy**

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# Review

## C/C Requirements

1. Common Definitions
2. Standard Policy
3. Trust
4. International Recognition

## Additional Considerations

1. Credentialing must be performance based – not only education based
2. Performance based credentials will retain their value

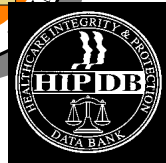


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# Invoke Common Definitions, Standards, Policy & Trust



If un-credentialed non-certified persons provide critical services and there is a consequence (adverse action) the impact may be felt at a very personal level. Whatever your profession, make sure that quality work is defined by common definitions included in standards and policies that promote trust and acceptance in our evolving global economy.

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*Don't Be the Weakest Link*

*Otherwise It's .....*

**Goodbye!**

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