Who Are You Going to Call?

Certified Professionals Bring Verified Expertise and Critical Service

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Why Certify Professionals?

- **Build on momentum for Continuity of Operations**
  - Validate Qualifications and Certifications
  - Continue evolution for National Standards and national database identifying skilled expertise

- **Lessons learned from 9/11, Anthrax and Homeland Protection**
  - Homeland Security and emergency preparedness issues have elevated the called for certified skills and knowledge based expertise
  - Attests to National, Interagency, Federal, State and local involvement
Key Challenges in Incident Management

- Authority and Experience
  - Establishes Standards Criteria – Qualifications
  - Demonstrates Knowledge and Core Skills
  - Exhibits Training

- Federal Resources
  - Emerging Field - Qualification Criteria
  - Overlapping Conditions to Disaster Response
  - Training
Continuities for Incident Management

- Certification is the foundation
- All Hazards Model Remains Key
  - Prevention, Preparedness, Response, and Recovery
- Focus on Preparedness and Response Forces
- “Decisive in Homeland Defense”
  - Expands to address full range of preparedness -- but Homeland Defense remains primary focus
Communities of Interest:

- Standards Practitioners
- Federal, State and local stability
- Industry and Professional Associations

Extend this critical criteria to address:

- The full spectrum of response operations
- Alliance and voluntary coalition responders
- Interagency and international organizations
- Emerging challenges and preparedness opportunities

Continuously incorporate lessons learned from recent terrorist attacks and disaster operations
Official Recognition Offers

- **Common Operating Picture**
  - Identifiable to all levels of government
  - Incident Management Response System

- **Knowledge Management**
  - Formalized Guidelines
  - Acknowledged Standards

- **Intelligence Sharing**
  - Framework for Certified Practitioners to share lessons learned
Education and Training Focus

- Hazard identification and risk assessment
  - Likelihood
  - Vulnerability
  - Impact

- Direction, Control and Coordination
  - Use an incident management system (such as ICS)
  - Identifies level of implementation depending on severity of the incident and capability of the entity
  - Coordinates response, continuity and recovery activities with appropriate internal and external agencies
  - Complies with applicable statutes or regulations.
Lessons Learned

- Certification should emphasize the review and revision as necessary of plans, training, and exercises to ensure appropriate coverage of biohazards.

- There is a need to improve the pre-incident sharing and adaptation of existing information and technology for biological responses among agencies.

- Responders were potentially put at risk during the responses to the anthrax incidents.
Lessons Learned

- There is a lack of adequate and consistent training for criminal investigators, environmental investigators/responders, and public health professionals responding to incidents involving biological agents.

- A mechanism is needed that will ensure adequate, consistent, and uniform training for all professionals (to include senior management) involved in the responses to biological incidents.