![ISO technical]

CODE of CONDUCT
for the technical work

ISO Code of Conduct for the technical work

This Code of Conduct (Code) is to facilitate ISO's work which is carried out in an international, multi-stakeholder, multi-sector environment. It applies to people who choose to participate in an ISO committee, working group or other consensus group. The Code is an obligation for participation in the above groups that work in the framework of the ISO/IEC Directives.

As participants in ISO work, we acknowledge the responsibility and value of participating in developing International Standards. We therefore adhere to this Code in accordance with the terms below.

Suggestions for implementation of the ISO Code of Conduct

To be effective, the ISO Code of Conduct must remain visible and those who choose to participate in an ISO committee, working group or consensus group should be repeatedly reminded of its principles. The following are easy ways to ensure that the importance of the Code of Conduct is regularly emphasized.

- ▸ The Code of Conduct could be included with meeting documentation.
- ▸ Leaders could present the Code of Conduct at kick-off meetings with a brief presentation of why it is important.
- ▸ The Code of Conduct could be made a standing item on all meeting agendas where the first few minutes of every meeting are spent reviewing its principles.
- ▸ The Code of Conduct could be attached to the meeting attendance lists which are circulated for signature by attendees at physical meetings.
- ▸ Meeting reports should include the details of any discussions on the Code of Conduct.

Work for the net benefit of the international community	We recognize that the development of International Standards is for the net benefit of the international community, over and above the interests of any individual or organization. We are committed to advancing International Standards within their agreed scope and we will not hinder their development.
Uphold consensus and governance	We will uphold the key principles of international standardization : consensus, transparency, openness, impartiality, effectiveness, relevance, coherence and the development dimension.
Agree to a clear purpose and scope	We are committed to having a clear purpose, scope, objectives and plan to ensure the timely development of International Standards.
Participate actively and manage effective representation	We agree to actively participate in standards development projects. We will make our contributions to the work through the official procedures in accordance with the ISO/IEC Directives.
Escalate and resolve disputes	We will identify and escalate disputes in a timely manner to ensure rapid resolution. We will uphold the agreed dispute resolution processes.
Behave ethically	We will act in good faith and with due care and diligence. We will avoid collusive or anticompetitive behaviour. We will promote a culture of fair and ethical behaviour.
Respect others in meetings	We are committed to respecting others and the professional culture of international standardization within ISO. In meetings we are committed to : ▸ Conducting ourselves in a professional manner ▸ Respecting others and their opinions ▸ Accepting group decisions ▸ Ensuring that the views of all (including those whose first language is not that of the meeting) are heard and understood

Any further ideas or good practices on how to maintain the visibility of the Code of Conduct are greatly welcome, as are any questions regarding its contents or implementation.

Please send an e-mail to share your thoughts and experiences to **tmb@iso.org**.

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